

# INFORMATION FOR ARIZONA'S VICTIMS OF CRIME

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Being the victim of a crime can be traumatic. You may feel isolated and confused, and not know where to turn for practical advice or support. This brochure highlights community resources available to assist you and explains your rights as a victim under Arizona law.

**\*Esta información en español, se puede obtener en [www.azag.gov/victim-services/resources](http://www.azag.gov/victim-services/resources)**

## VICTIM ASSISTANCE

### AGENCIES & SERVICES

Organizations such as victim assistance programs, advocacy centers, child abuse treatment programs, support groups, and domestic violence shelters are established throughout the state to help crime victims regain control over their lives.

For certain sexual offenses, costs for medical examinations that are done to preserve evidence may be paid for by the Prosecuting Agency. Contact victim services in your county for more information.

**See "Information and Resource Numbers" on the next page for a list of the agencies that can provide victim assistance services.**

### VICTIM COMPENSATION

If you are a victim of violent crime or the next of kin of a victim who dies as a result of a criminal act, you may apply to the county's Crime Victim Compensation Program to recover certain expenses.

There are conditions which must be met to be eligible for compensation, and eligibility does not guarantee an award. To obtain an application or receive more information on Crime Victim Compensation, contact your county Victim Compensation Coordinator (see "Information and Resource Numbers" for the phone number).

### SEXUAL ASSAULT

Adult victims of sexual assault have a right to a medical forensic exam at no cost to them, regardless of whether they report to law enforcement. If you receive a medical forensic exam, but you do not report to law enforcement, the sexual assault evidence kit will be kept in storage. It is important to ask law enforcement or an advocate the amount of time the kit will be stored before it is destroyed.

***For more information on domestic or sexual violence, please visit [acesdv.org](http://acesdv.org)***

## **DOMESTIC VIOLENCE**

If you are a victim of domestic violence, you may seek a protective order. Orders of Protection restrain spouses, ex-spouses, persons living together now or in the past, persons with a child in common or pregnant by the other person, persons who are currently or were previously in a romantic or sexual relationship, and close relatives from committing an act of domestic violence or contacting you. A petition for an Order of Protection (available at any court or online at <https://azpoint.azcourts.gov/>) can be filed with or without a lawyer. If you are a party in an ongoing or pending family law case (ex. dissolution of marriage) or if the juvenile defendant is under the age of twelve, you should apply at any Superior or Tribal Court location. When the court is not open, you may request an Emergency Order of Protection through a law enforcement officer. Emergency Orders expire at the close of the next judicial business day or seventy-two hours after issuance, whichever is longer. An Order of Protection can prohibit the abuser/defendant from going to your residence (even if the defendant has been living at the address), going to other locations, prohibit the defendant from possessing or purchasing a firearm, or committing an offense of domestic violence. If you seek an Order of Protection, your address and contact information will be kept confidential. There is no court filing fee or service/process fee for an Order of Protection. The court will automatically assign your Order to a law enforcement agency or constable for service immediately upon issuance, but you may have your Order of Protection serviced by a private process server for a fee. If there is a firearm present when there has been an incident of domestic violence and a law enforcement officer believes that the firearm would expose the victim or another person in the household to a risk of serious bodily injury or death, the firearm may be temporarily seized and held by the law enforcement agency. To ensure that you, as the victim, are notified of the release of a firearm that has been seized, you must provide the law enforcement agency with any change of address or phone number.

*For more information on domestic or sexual violence, please visit [acesdv.org](http://acesdv.org)*

## **VICTIM RIGHTS**

As a victim of crime in Arizona, you have a Constitutional right to be treated with fairness, respect and dignity and to be free from intimidation, harassment or abuse throughout the criminal or juvenile justice process. All state, county and municipal justice agencies and courts in Arizona are required to perform certain duties to ensure that you receive your rights.

### **WHO IS A VICTIM FOR PURPOSES OF EXERCISING RIGHTS?**

State law says a victim is a person against whom a criminal or juvenile offense has been committed. This includes any felony or any misdemeanor. If a person is killed or incapacitated, the person's spouse, parent, child, sibling, grandparent or any other person related to the person by consanguinity or affinity to the second degree or any other lawful representative of the person, except if the spouse, parent, child, grandparent, sibling or other person related to the person by consanguinity or affinity to the second degree or other lawful representative is in custody for an offense or is the accused.

## REQUESTING / WAIVING RIGHTS

Some rights are given to victims automatically and some rights need to be requested. The law enforcement officer will provide you with a form that asks you to request or waive (decline) your rights. You will be given a copy of the completed request/waiver form for your records. If you are the victim of a crime, the following rights after formal charging include:

- ◆ To be notified of the suspect's release from custody (see *When A Suspect Is Arrested* for instructions on how to exercise this right).
- ◆ To receive a copy of the terms and conditions of release.
- ◆ To receive notification of scheduled court proceedings.
- ◆ To talk with a prosecutor prior to a plea, dismissal or trial.
- ◆ To make a Victim Impact Statement.
- ◆ To receive a copy of the presentence or predisposition report.
- ◆ To receive notice of a defendant's conviction (or adjudication), acquittal, or the dismissal of the charges.
- ◆ To receive notice of sentencing or disposition results.
- ◆ To have property taken as evidence returned after the case is resolved.

### LEGAL ENTITY "UPON REQUEST" RIGHTS

- ◆ To receive notice of restitution and sentencing/disposition hearings, and notice of the sentencing or disposition results.

### NEIGHBORHOOD ASSOCIATION "UPON REQUEST" RIGHTS

- ◆ To receive notification of scheduled court proceedings, and to make a Victim Impact Statement at sentencing/adjudication.

Your decision to request or waive your rights does not mean that you cannot change your mind later. However, if at first you waive your rights and then request them at a later time, you may be giving up some rights that only apply at certain stages of the justice process. There are other important benefits and protections that apply to crime victims as a case proceeds through the system. ***To request a copy of the full text of Arizona's victims' rights laws, you may contact the Attorney General's Office of Victim Services at (602) 542-4911(Phoenix) or 866-742-4911 toll free.*** You can also learn more about Arizona's victims' rights laws and available services by visiting the Arizona Attorney General web page at [www.azag.gov](http://www.azag.gov).

## YOUR RIGHT TO RESTITUTION

If someone is found guilty of the crime(s) committed against you, the court may order that person to re-pay certain financial costs of your victimization. This court-ordered payment is known as restitution. Victims of crime have a Constitutional right to receive prompt restitution. If charges are filed in your case, it is important that you contact the prosecutor's Victim Services program for more information and assistance with the restitution process (see Information & Resource Numbers).

For more resource information, please visit the Supreme Court's victim restitution website at [www.azcourts.gov/restitution](http://www.azcourts.gov/restitution).

## FREE COPIES OF POLICE REPORTS

A victim of a criminal offense that is a part 1 crime (criminal homicide, rape, robbery, aggravated assault, burglary, motor vehicle theft, larceny-theft, and arson) or an immediate family member of the victim if the victim is killed or incapacitated has the right to receive one copy of the police report from the investigating law enforcement agency at no charge.

## **WHEN A SUSPECT IS ARRESTED**

Box 3 of the request/waiver form provides information to assist you in exercising your rights immediately following the arrest of a suspect; however, you must act quickly.

**If the suspect is an adult and has been arrested**, you can exercise certain rights by contacting the court prior to the Initial Appearance. You can also exercise your right to be informed of the suspect's release by contacting the custodial agency.

**If the suspect is a juvenile and has been detained**, you can obtain detention hearing information and exercise certain rights by contacting the juvenile probation department. You can also exercise your right to be informed of the juvenile's release by contacting the detention center.

**If an adult or juvenile suspect is cited and released, or a juvenile suspect is referred to the Juvenile Court but not detained**, you can exercise certain rights by contacting the court prior to the date and time that the suspect must appear.

**If the arrest of a suspect is not immediate and you are not notified of an arrest within 30 days**, you can call the law enforcement agency to obtain case status information.

Your employer may be legally required to allow you unpaid leave from work to attend court. Contact the prosecuting agency for more information.

## **SUSPECT IS AN ADULT AND HAS BEEN ARRESTED**

### ***Initial Appearance (Court Hearing)***

Purposes: (1) Determine whether to release the accused;  
(2) If the accused is released, determine the terms and conditions of release;  
(3) Set the next court date(s);  
(4) Obtain a plea from the accused (for some misdemeanor offenses)

When Held: Within 24 hours of arrest

Location: Court and Custodial Agency

Contact: See ***INFORMATION & RESOURCE*** numbers

Your Rights: To be present and heard at the initial appearance and to be informed of the suspect's release

## **SUSPECT IS A JUVENILE AND HAS BEEN DETAINED**

### ***Detention and Advisory Hearings***

Purposes: (1) Determine whether to release the accused;  
(2) If the accused is released, determine the terms and conditions of release;  
(3) Obtain a plea from the juvenile (misdemeanor offenses);  
(4) Juvenile to admit guilt or deny

When Held: Detention Hrg – within 24 hours of arrest

Advisory Hrg – within 24 hours of detention hearing

Location: Detention Screening Section, County Juvenile Probation

Contact: See ***INFORMATION & RESOURCE*** numbers

Your Rights: To be present and heard at the detention and advisory hearings and to be informed of the juvenile's release

# INFORMATION AND RESOURCE NUMBERS - - MARICOPA COUNTY, ITS CITIES AND TOWNS

## VICTIM SERVICES

Identity Theft Resource Center (ITRC) . . . . .	1-888-400-5530
www.idtheftcenter.org . . . . .	
Address Confidentiality Program . . . . .	(602) 542-1653
Maricopa Cty. Victim Witness Prog . . . . .	(602) 506-8522
Juvenile Victims' Rights Program:	
Westside Office . . . . .	(602) 372-4000
Maricopa Cty. Vict. Compensation . . . . .	(602) 506-4955
Maricopa County Juvenile Court Services:	
Victims' Rights Office . . . . .	(602) 506-4471
Avondale Police Victim Services . . . . .	(623) 333-7219
Chandler Police Dept. Victim Svcs . . . . .	(480) 782-4535
El Mirage Police Dept Victim Assistance . . . . .	(623) 500-3090
Fort McDowell Wassaja Family Services . . . . .	(480) 789-7990
Fort McDowell Victim Advocate . . . . .	(480) 789-7678
Gilbert Police Dept. Victim Services . . . . .	(480) 635-7700
Gilbert Prosecutors Office Victim Services . . . . .	(480) 635-7900
Glendale Police Dept. Victim Services . . . . .	(623) 930-3030
Goodyear Police Dept. Crisis Services . . . . .	(623) 882-7677
Mesa Police Dept. Victim Services . . . . .	(480) 644-4075
Peoria City Pros. Victim Assistance . . . . .	(623) 773-7414
Peoria Police Dept. Victim Assistance . . . . .	(623) 773-7019
Phoenix Police Dept. Victim Services . . . . .	(602) 534-2123
Scottsdale City Pros. Victim Services . . . . .	(480) 312-4226
Scottsdale PD Crisis Intervention Services . . . . .	(480) 312-5055
Surprise Police Dept. Victim Assistance . . . . .	(623) 222-4312
Surprise Prosecutor's Office Victim/Witness Services . . . . .	(623) 222-1177
<b>Domestic Violence Crisis Services:</b>	
National Domestic Violence Hotline . . . . .	1-800-799-SAFE (7233)
Arizona Coalition to End Sexual and Domestic Violence . . . . .	(602) 279-2900 or 1-800-782-6400
DV Stop . . . . .	(480) 890-3039
Autumn House - A New Leaf (24 hrs.) . . . . .	(480) 835-5555
Centro de Amistad . . . . .	(480) 839-2926
Chrysalis Shelter - Phoenix (24 hrs.) . . . . .	(602) 944-4999
Chrysalis Program . . . . .	(602) 955-9059
De Colores - Chicanos por la Causa (24 hrs.) . . . . .	(602) 269-1515
Elm House - Salvation Army (24 hrs.) . . . . .	(602) 267-4111
Eve's Place . . . . .	(623) 537-5380 or (844) 301-7908
Faith House Shelter - A New Leaf (24 hrs.) . . . . .	(623) 939-6798
Faith House Agencies - A New Leaf . . . . .	(623) 842-3327
Fort McDowell Wassaja Family Services:	
Domestic Violence Unit . . . . .	(480) 789-7990
Gila River Indian Community Tribal Social Services . . . . .	(520) 562-3396
My Sisters' Place - Catholic Charities (24 hrs.) . . . . .	(480) 821-1024
New Life Shelter (24 hrs.) . . . . .	(623) 932-4404
Salt River Pima-Maricopa Indian Community - Social Services . . . . .	(480) 362-5645
Senior Help Line (24 hrs.) . . . . .	(602) 264-4357
Sojourner Shelter (24 hrs.) . . . . .	(602) 244-0089
Sojourner Program . . . . .	(602) 244-0997
UMom . . . . .	(602) 957-1903
<b>Sexual Abuse/Assault Services:</b>	
Center for Prevention of Abuse & Violence - Casa . . . . .	(602) 254-6400
EMPACT Sexual Assault Hotline . . . . .	(480) 736-4949

## VICTIM SERVICES CONTINUED

Other Assistance Agencies:	
AZ. State University-Counseling Svcs - Tempe . . . . .	(480) 965-6146
AZ State Office of General Counsel . . . . .	(480) 965-4550
Arizona State Police Dept. Victim Services . . . . .	(480) 965-0107
Adult Protective Services . . . . .	1-877-SOS-ADULT / 1-877-767-2385
Department of Child Safety . . . . .	1-888-SOS-CHILD / 1-888-767-2445
Birth to 5 Helpline . . . . .	1-877-705-5437
AZ Community Information & Referral . . . . .	1-800-352-3792
Cocaine Anonymous . . . . .	(602) 279-3838
Community Bridges . . . . .	(480) 962-7711
EMPACT Suicide Hotline . . . . .	(480) 784-1500
Terros (24-hour crisis service) . . . . .	(602) 222-9444
Crisis Recovery Network (24 hour crisis line) . . . . .	(602) 222-9444 or 1-800-631-1314
Crisis Nursery . . . . .	(602) 273-7363
Lawyers Referral Service . . . . .	(602) 257-4434
Community Legal Services . . . . .	(602) 258-3434
Mothers Against Drunk Driving (MADD) (AZ Office): . . . . .	1-800-553-6233
★EMERGENCY SERVICES ONLY . . . . .	911

## CUSTODIAL AGENCIES

Arizona Dept. of Corrections . . . . .	1-866-787-7233
Glendale City Jail . . . . .	(623) 930-3020
Maricopa County Jail . . . . .	(602) 876-0322
Maricopa County Sheriff's Office	
Victim Assistance & Notification Unit – 1A Court 24/7 . . . . .	(602) 876-8276
Maricopa County Juvenile Probation	
Central Index . . . . .	(602) 506-4011
Victims' Rights Office . . . . .	(602) 506-4471
Durango Detention Screening . . . . .	(602) 506-4280
SE Detention Screening . . . . .	(602) 506-2669
Mesa City Jail . . . . .	(480) 644-2042

## PROSECUTORS

Arizona Attorney General's Office . . . . .	(602) 542-4911
Maricopa County Attorney's Office . . . . .	(602) 506-3411
<b>MUNICIPAL PROSECUTORS</b>	
Avondale . . . . .	(623) 333-5825
Buckeye . . . . .	(623) 523-0234
Carefree . . . . .	(602) 943-7239
Cave Creek . . . . .	(480) 488-1409
Chandler . . . . .	(480) 782-4610
El Mirage . . . . .	(602) 943-7239
Florence . . . . .	(520) 723-4623
Fort McDowell Tribal . . . . .	(480) 789-7670
Fountain Hills . . . . .	(480) 483-2404
Gila Bend . . . . .	(928) 683-2940
Gilbert . . . . .	(480) 635-7900
Glendale . . . . .	(623) 930-3475
Goodyear . . . . .	(623) 882-7201
Guadalupe . . . . .	(623) 932-0430
Litchfield Park . . . . .	(623) 393-1700
Mesa . . . . .	(480) 644-2210
Paradise Valley . . . . .	(480) 348-3691
Peoria . . . . .	(623) 773-7347
Phoenix . . . . .	(602) 262-4781
Queen Creek . . . . .	(480) 661-6044
Scottsdale . . . . .	(480) 312-2710
Surprise . . . . .	(623) 222-1140
Tempe . . . . .	(480) 350-8280
Tolleson . . . . .	(602) 523-0234
Wickenburg . . . . .	(928) 684-5451

## LAW ENFORCEMENT

Arizona State Capitol Police . . . . .	(602) 542-4580
Arizona Game and Fish Dept. . . . .	(602) 942-3000
Arizona Department of Public Safety . . . . .	(602) 223-2000
Crime Victims' Information Online <a href="http://www.azdps.gov/services/enforcement/crime-victims">www.azdps.gov/services/enforcement/crime-victims</a>	
Maricopa County Sheriff . . . . .	(602) 876-1011

### MUNICIPAL POLICE

AZ. State University Police Department . . . . .	(480) 965-3456
Avondale Police Department . . . . .	(623) 333-7001
Buckeye . . . . .	(623) 349-6400
Carefree . . . . .	(480) 488-3686
Cave Creek . . . . .	(480) 488-6636
Chandler . . . . .	(480) 782-4130
El Mirage . . . . .	(623) 500-3000
Fountain Hills . . . . .	(480) 837-2047
Gila River . . . . .	(520) 562-7106
Gilbert . . . . .	(480) 503-6500
Glendale . . . . .	(623) 930-3000
Goodyear . . . . .	(623) 932-1220
Maricopa Community College Police Department . . . . .	(480) 784-0900
Mesa . . . . .	(480) 644-2211
Paradise Valley . . . . .	(480) 948-7410
Peoria . . . . .	(623) 773-8311
Phoenix . . . . .	(602) 262-6151
Scottsdale . . . . .	(480) 312-5000
Surprise . . . . .	(623) 222-4000
Tempe . . . . .	(480) 350-8311
Tolleson . . . . .	(623) 936-7186
Wickenburg . . . . .	(928) 684-5411

## COURTS

Arizona Supreme Court: . . . . .	<a href="http://www.azcourts.gov/restitution">www.azcourts.gov/restitution</a>
Maricopa County Superior Court . . . . .	(602) 506-3011
Maricopa County Adult Probation . . . . .	(602) 506-3261
Maricopa County Juvenile Probation . . . . .	(602) 506-4500
Central Index . . . . .	(602) 506-4500

### MUNICIPAL COURTS

Apache Junction . . . . .	(480) 982-8250
Avondale . . . . .	(623) 333-5800
Buckeye . . . . .	(623) 349-6510
Carefree . . . . .	(480) 488-1689
Cave Creek . . . . .	(480) 488-1409
Chandler . . . . .	(480) 782-4700
El Mirage . . . . .	(623) 815-2186
Fountain Hills . . . . .	(480) 816-5103

## COURTS CONTINUED

Gila Bend . . . . .	(928) 506-1589
Gilbert . . . . .	(480) 635-7800
Glendale . . . . .	(623) 930-2400
Goodyear . . . . .	(623) 882-7200
Guadalupe . . . . .	(480) 730-3085
Litchfield Park . . . . .	(623) 935-7091
Mesa . . . . .	(480) 644-2255
Paradise Valley . . . . .	(480) 404-7000
Peoria . . . . .	(623) 773-7400
Phoenix . . . . .	(602) 262-6421
Queen Creek . . . . .	(480) 635-7800
Scottsdale . . . . .	(480) 312-2442
Surprise . . . . .	(623) 222-4800
Tempe . . . . .	(480) 350-8454
Tolleson . . . . .	(623) 474-4975
Wickenburg . . . . .	(928) 684-5451

### JUSTICE COURTS

Agua Fria Justice Court . . . . .	(623) 936-1449
Arcadia Biltmore Justice Court . . . . .	(602) 372-6300
Arrowhead Justice Court . . . . .	(602) 372-2000
Country Meadows Justice Court . . . . .	(602) 372-8000
Desert Ridge Justice Court . . . . .	(602) 372-7100
Downtown Justice Court . . . . .	(602) 372-6300
Dreamy Draw Justice Court . . . . .	(602) 372-7000
East Mesa Justice Court . . . . .	(480) 985-0188
Encanto Justice Court . . . . .	(602) 372-6300
Hassayampa Justice Court . . . . .	(602) 372-2000
Highland Justice Court . . . . .	(602) 372-8300
Ironwood Justice Court . . . . .	(928) 683-2651
Kyrene Justice Court . . . . .	(602) 372-3400
Manistee Justice Court . . . . .	(602) 372-2000
Maryvale Justice Court . . . . .	(623) 245-8002
McDowell Mountain Justice Court . . . . .	(602) 372-7000
Moon Valley Justice Court . . . . .	(602) 372-7000
North Mesa Justice Court . . . . .	(480) 926-9731
North Valley Justice Court . . . . .	(602) 372-2000
San Marcos Justice Court . . . . .	(602) 372-3400
San Tan Justice Court . . . . .	(602) 372-3400
South Mountain Justice Court . . . . .	(602) 372-6300
University Lakes Justice Court . . . . .	(602) 372-3400
West McDowell Justice Court . . . . .	(602) 372-6300
West Mesa Justice Court . . . . .	(480) 964-2958
White Tank Justice Court . . . . .	(623) 386-8003