



MARK BRNOVICH
ATTORNEY GENERAL

OFFICE OF THE ARIZONA ATTORNEY GENERAL
CONSUMER PROTECTION & ADVOCACY SECTION

August 3, 2018

Dear <<FirstName>> <<LastName>>:

We are pleased to notify you that the Arizona Attorney General's Office, on the one hand, and certain Volkswagen, Audi, and Porsche entities, as well as an individual associated with those entities (collectively, "VW"),¹ on the other, have reached a settlement in a lawsuit filed by the Attorney General's Office against VW. The settlement relates to the marketing, advertising, selling, and leasing of certain Volkswagen, Audi, and Porsche "clean diesel" vehicles for model years 2009-2016.

Records indicate that you may be an "Eligible Consumer" under the settlement. This means you may have owned or leased an affected 2.0-liter "clean diesel" vehicle that was registered with the Arizona Department of Transportation on September 18, 2015, or an affected 3.0-liter "clean diesel" vehicle that was registered with the Arizona Department of Transportation on November 2, 2015. Specifically, records indicate that you may have owned or leased a Model Year: <<ModelYear>>, Make: <<Make>>, VIN: <<VIN>> on the relevant date.

Before I go further, I need to note that if you are represented by an attorney with regard to an issue with Volkswagen, Audi, or Porsche, you should give this letter to your attorney and discuss this matter with him or her.

If you are an Eligible Consumer and you sign and return the enclosed Claim Form, you will receive a payment of up to \$1,000 under the settlement with my office. This payment is separate from any previous payment or payments you may have received from any other settlement relating to the Volkswagen, Audi, and Porsche "clean diesel" vehicles. Signing the Claim Form does not release any claims you may still have against VW or change any amount owed to you under a currently-existing settlement agreement, but VW may assert an offset of any money you are offered through this settlement in any pending or future litigation by you against VW. You may choose not to sign and return the enclosed Claim Form, but in that case, you will not receive a payment under this settlement.

To receive a payment under the settlement, you **must** sign and return the enclosed Claim Form to the State of Arizona v Volkswagen Claims Administrator at the address below. **Please note that in signing the Claim Form, you attest that you satisfy the definition of an Eligible Consumer under the settlement.** Your signed Claim Form must be received by the State of Arizona v Volkswagen Claims Administrator postmarked no later than November 1, 2018.

For more information, please contact:

STATE OF ARIZONA v. VOLKSWAGEN
CLAIMS ADMINISTRATOR
P.O. BOX 404017
LOUISVILLE, KY 40233-4017
(866) 507-8035

Sincerely,

Mark Brnovich
Arizona Attorney General

¹ "VW" means Volkswagen AG, Volkswagen Group of America, Inc., Audi AG, Audi of America, LLC, Dr. Ing. h.c. F. Porsche AG, Porsche Cars North America, Inc., and Martin Winterkorn.