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14 **THE SUPERIOR COURT OF THE STATE OF ARIZONA**

15 **IN AND FOR THE COUNTY OF MARICOPA**

16 STATE OF ARIZONA, *ex rel.*, MARK  
17 BRNOVICH, Attorney General,

18 Plaintiff,

19 v.

20 MERCEDES-BENZ USA, LLC, a Delaware  
21 limited liability company; and DAIMLER  
22 AKTIENGESELLSCHAFT, a foreign  
23 corporation; ROBERT BOSCH GMBH, a  
24 corporation organized under the laws of  
25 Germany; and ROBERT BOSCH LLC, a  
Delaware limited liability company,

Defendants.

Case No. CV2019-000792

**FIRST AMENDED COMPLAINT**

(Assigned to Hon. Roger Brodman)

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1 For its Complaint against Defendants Mercedes-Benz USA, LLC, a Delaware limited  
2 liability company (“Mercedes;”); Daimler Aktiengesellschaft, a foreign corporation (“Daimler  
3 AG”) (collectively “Mercedes Defendants”); Robert Bosch GmbH, a corporation organized under  
4 the laws of Germany; and Robert Bosch LLC, a Delaware limited liability company (collectively  
5 “Bosch”), Plaintiff State of Arizona *ex rel.* Mark Brnovich, Attorney General (the “State”), alleges  
6 as follows:

## 7 I. INTRODUCTION

8 1. This action is brought under the Arizona Consumer Fraud Act (A.R.S. §§ 44-1521,  
9 *et seq.*) to obtain restitution for Arizona consumers who purchased or leased certain Mercedes-  
10 Benz diesel vehicles (the “Affected Mercedes Vehicles”)<sup>1</sup> with cheat devices created, installed,  
11 modified, and/or designed by Defendants.

12 2. The State also seeks injunctive relief to prevent the unlawful acts and practices  
13 alleged herein; and other appropriate relief, including disgorgement, civil penalties, costs of  
14 investigation, and attorneys’ fees.

15 3. This action is based on violations of the Arizona Consumer Fraud Act and not on  
16 any independent violations of federal laws regarding vehicle emissions.

17 4. Attempting to capitalize on growing consumer demand for products with favorable  
18 environmental impact profiles, many major automobile manufacturers rushed to develop “clean  
19 diesel” technology and promoted new diesel vehicles as environmentally friendly and clean.  
20 Certain manufacturers began marketing diesel cars and trucks as both more powerful *and* more  
21 environmentally friendly compared to gasoline vehicles. And the marketing worked, as millions  
22 of diesel vehicles were purchased between 2009 and 2016. In 2007, the first full year the BlueTec  
23  
24  
25  
26

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27 <sup>1</sup> The Affected Mercedes Vehicles are described more fully in ¶ 22, *infra*.  
28

1 “clean diesel” passenger vehicles were sold in the U.S., the number of BlueTEC diesels sold in  
2 the U.S. increased from zero to 12,600.<sup>2</sup>

3 5. But like most too-good-to-be-true claims, these “clean diesel” claims rested on  
4 deception—indeed, a massive fraud. Defendants systematically misrepresented the environmental  
5 benefits of their “clean diesel” technology and automobiles to consumers, and engaged in massive  
6 cheating and manipulation of emissions testing to hide the truth.

7 6. At the heart of the diesel scandal in the United States and Europe were Defendants  
8 Robert Bosch GmbH; and Robert Bosch LLC. Bosch was an active and knowing participant in  
9 the scheme to evade U.S. and Arizona emissions requirements and deceive consumers. Bosch  
10 developed, manufactured, marketed, tested and sold the electronic diesel control (“EDC”) that  
11 allowed Mercedes to manipulate emissions controls in real world driving.

12 7. The Bosch EDC17<sup>3</sup> enabled manufacturers to employ “cheat devices” because it  
13 enabled the software to detect conditions when emissions controls can be detected—*i.e.*,  
14 conditions outside of the emissions test cycle. Almost all of the vehicles found or alleged to have  
15 been manipulating emissions in the United States (Mercedes, FCA (EcoDiesel),<sup>4</sup> Volkswagen,<sup>5</sup>  
16 Chevy Cruze,<sup>6</sup> Duramax,<sup>7</sup> BMW,<sup>8</sup> and others) use a Bosch EDC17 device and Bosch software.

17 8. Bosch developed, marketed, and sold the EDC17 to evade U.S. and Arizona  
18

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19  
20 <sup>2</sup> Daimler Annual Report 2007, at 84 ([https://www.daimler.com/documents/investors/](https://www.daimler.com/documents/investors/reports/annual-report/daimler/daimler-ir-annualreport-2007.pdf)  
21 [reports/annual-report/daimler/daimler-ir-annualreport-2007.pdf](https://www.daimler.com/documents/investors/reports/annual-report/daimler/daimler-ir-annualreport-2007.pdf)) (note this number reflect total  
22 sales in 2007 compared to 2005 because the BlueTEC passenger vehicles were introduced in the  
United States in late 2016, but detailed sales figures were for 2016 BlueTEC vehicles were  
unreported).

23 <sup>3</sup> The Bosch EDC17 is more fully described in ¶¶ 107-109, *infra*.

24 <sup>4</sup> *See, e.g., Chrysler-Dodge-Jeep EcoDiesel Marketing Sales Practices, and Products Liability*  
25 *Litig.* MDL No. 2777 (N.D. Cal.).

26 <sup>5</sup> *See State of Arizona v. Volkswagen AG, et al.*, Case No. CV2016-005112 (D. Ariz.).

27 <sup>6</sup> *See Counts v. G.M., LLC*, Case No. 16-cv-12541 (E.D. Mich.).

28 <sup>7</sup> *See Fenner, et al. v. G.M., LLC, et al.*, Case No. 17-cv-11661 (E.D. Mich.).

<sup>8</sup> *See Hu, et al. v. BMW N.A., et al.*, Case No. 18-cv-04363 (D.N.J.).

1 emissions requirements, including for all of the vehicles in this case. Moreover, the Bosch entities  
2 participated in a civil conspiracy with Mercedes to use the EDC17 as a cheat device to evade  
3 emissions requirements, to prevent state and federal regulators from uncovering the device's true  
4 functionality, and to deceive consumers.

5 9. The Bosch entities did not limit their participation to engineering the cheat device.  
6 Rather, Bosch GmbH and Bosch LLC marketed "clean diesel" in the United States and  
7 communicated itself or through trade organizations, with the public and U.S. regulators about the  
8 benefits of "clean diesel," a highly unusual activity for a mere supplier.

9 10. Bosch intentionally conducted "clean diesel" promotional activities in Arizona (as  
10 well as other states). This promotional activity in Arizona helped create the demand for diesel  
11 vehicles and the premium sum such vehicles commanded. These marketing efforts, taken together  
12 with evidence of each Bosch entity's actual knowledge that its software could be operated as a  
13 cheat device and participation in concealing the true functionality of the device from U.S.  
14 regulators, can be interpreted only one way under Arizona law: each Bosch entity was a knowing  
15 and active participant in a massive conspiracy with the Mercedes Defendants, and others, to  
16 defraud Arizona consumers, regulators, and diesel car purchasers or lessees.

17 11. Bosch had a powerful motive for doing so. With new environmental regulations  
18 effective in 2009, Bosch saw the enormous potential of a "clean diesel" movement in the United  
19 States, and needed a tool, such as a proprietary electronic diesel control device, to motivate as  
20 many manufacturers as possible to use Bosch as a supplier. Bosch was hugely successful. Bosch  
21 GmbH and Bosch LLC have enabled approximately two million polluting diesel vehicles to be on  
22 the road in the United States, including tens of thousands in Arizona, each polluting at levels that  
23 exceed emissions standards and which use software that manipulate emission controls in a manner  
24 to deceive a reasonable consumer. Bosch's complicity has contributed to respiratory illness and  
25 death in Arizona and throughout the United States.

26 12. Mercedes eagerly participated in the "clean diesel" fraud. A key factor in the "clean  
27 diesel" message was the ability to control emissions, and in particular the output of Nitrogen  
28 Oxides ("NOx"). NOx is an air pollutant that can cause serious illness. It also reacts in the

1 atmosphere to form Ozone (O<sub>3</sub>) and acid rain, and it does so not in the upper atmosphere, but in  
2 the ambient air we breathe.

3 13. In marketing their popular BlueTEC Clean Diesel vehicles and technology,  
4 Mercedes promised, among other “clean” promises, that the BlueTEC vehicles (1) converted  
5 nitrous oxide emissions into “pure, earth-friendly nitrogen and water,” (2) produced “fewer  
6 greenhouse gases than gasoline,” (3) exceeded “statutory [emissions] requirements,” (4) reduced  
7 “Nitrogen Oxides by up to 80%,” and (5) used the “cleanest diesel technology in the world. For  
8 the air we breathe.”



18 14. Defendants knew this information was false.

19 15. Defendants also understood the materiality of a “clean car message” to consumers.  
20 Thus, the Mercedes Defendants, with Bosch’s active and knowing participation, aggressively and  
21 consistently marketed BlueTEC vehicles and technology across all media as “the world’s cleanest  
22 and most advanced diesel” with “ultra-low emissions, high fuel economy and responsive  
23 performance” that emits “up to 30% lower greenhouse-gas emissions than gasoline.”

24 16. Additionally, the Mercedes Defendants promoted their BlueTEC Clean Diesel  
25 vehicles as “Earth Friendly”: “With BlueTEC, cleaner emissions are now an equally appealing  
26 benefit.” In fact, the Mercedes Defendants proclaimed themselves “#1 in CO<sub>2</sub> emissions for  
27 luxury vehicles.”  
28



1           17. The Mercedes Defendants’ BlueTEC Clean Diesel marketing claims constituted  
2 deceptive and unfair acts and practices. In addition, they involved concealment, suppression, and  
3 omission of material facts with intent that others rely.

4           18. Such facts are material in that they related to the operation and true environmental  
5 characteristics of the Affected Mercedes Vehicles. Among other critical, material suppressed facts  
6 is that Defendants programmed the BlueTEC vehicles to turn off or otherwise limit the  
7 effectiveness of the emission reduction systems during normal, real-world driving. As a  
8 consequence of this critical concealed material fact, consumers were unaware that—contrary to  
9 Defendants’ representations—the Affected Mercedes Vehicles are not “clean diesels” and, to the  
10 contrary, emit enormous amounts of NOx pollutants into the atmosphere.

11           19. The Mercedes Defendants recently admitted, in response to related litigation, that a  
12 shut-off device in the engine management of certain BlueTEC diesel cars stops NOx cleaning  
13 when ambient temperatures drop below 50 degrees Fahrenheit and under other, unspecified  
14 circumstances. Testing by an expert on the Mercedes BlueTEC vehicles at highway speeds, at low  
15 temperatures, and at variable speeds indicates a systemic failure to adequately control NOx  
16 emissions. Low temperature testing at highway speeds, for example, produced emissions that were  
17 8.1 to 19.7 times the highway emissions standard. Testing at low temperatures at variable speeds  
18 produced emissions as high as 30.8 times the standard.

19           20. But the operation of Defendants’ shut-off device goes well beyond when the  
20 temperature drops below 50 degrees Fahrenheit. Testing by an expert also revealed that the  
21 Mercedes BlueTEC vehicles do not meet emission standards in virtually *all* real-world driving  
22 conditions. In virtually every road test at a variety of speeds and temperatures, the emissions  
23 exceeded emissions standards, contrary to Defendants’ representations to consumers that the  
24 Affected Mercedes Vehicles and technology were environmentally friendly.

25           21. Testing also revealed that the Affected Mercedes Vehicles intentionally shut down  
26 or severely limited the emissions control system when the BlueTEC vehicles were on the road.  
27 Expert testing revealed that, while the Mercedes BlueTEC vehicle’s on-road emissions were very  
28 high and exceeded federal standards, the same vehicle when tested on a dynamometer in a

laboratory using Environmental Protection Agency (“EPA”) testing protocols had low emissions and either passed the tests, or were within a close margin of doing so. This contrast demonstrates that Defendants programmed the Affected Mercedes Vehicles’ emission systems to reduce effectiveness or turn off altogether when the vehicle is on the road. As noted, these critical and material facts have been intentionally concealed and hidden from Arizona consumers at the same time that Defendants have touted the Affected Mercedes Vehicles, defined below, as “clean” and earth friendly.

22. The State alleges that the following vehicle models powered by BlueTEC diesel-fueled engines are affected by the shut-off device described above (the “Affected Mercedes Vehicles”):

MAKE	MODEL
<b>MERCEDES</b>	ML 320 2009-16
	ML 350 2009-16
	GL 350 2009-16
	E320 2009-16
	S350 2009-16
	R320 2009-16
	E Class 2009-16
	GL Class 2009-16
	ML Class 2009-16
	R Class 2009-16
	S Class 2009-16
	GLK Class 2009-16
	GLE Class 2009-16
Sprinter 2009-16	

## II. PARTIES

### A. Plaintiff

23. Plaintiff is the State of Arizona, *ex rel.* Mark Brnovich, Attorney General (the “State”).

1 **B. Defendants**

2 **1. Daimler AG**

3 24. Defendant Daimler Aktiengesellschaft (“Daimler AG”) is a foreign corporation  
4 headquartered in Stuttgart, Baden-Württemberg, Germany.

5 25. Daimler AG is engaged in the business of designing, engineering, manufacturing,  
6 testing, marketing, supplying, selling and distributing motor vehicles, including the Affected  
7 Mercedes Vehicles.

8 26. Daimler AG engineered, designed, developed, manufactured and installed the  
9 emissions systems on the Affected Mercedes Vehicles, manipulated the emission systems in such  
10 a manner so as to reduce the systems’ effectiveness during on-road driving conditions, and  
11 exported these vehicles with the purpose and intent of selling them throughout the State of  
12 Arizona. Daimler AG purposely availed itself of Arizona’s laws and markets and intended to profit  
13 by selling the Affected Mercedes Vehicles to Arizona consumers.

14 27. Daimler AG is, and was at all relevant times, doing business in a continuous manner  
15 through a chain of distribution and dealers throughout the United States, including throughout the  
16 State of Arizona, by selling, advertising, promoting, and distributing Mercedes-Benz motor  
17 vehicles.

18 28. Through its wholly owned subsidiaries and/or agents, Daimler AG marketed its  
19 products in a continuous manner in the State of Arizona. Daimler AG also developed, reviewed,  
20 and approved the marketing and advertising campaigns designed to sell the Affected Mercedes  
21 Vehicles.

22 **2. Mercedes-Benz USA, LLC**

23 29. Defendant Mercedes-Benz USA, LLC (“Mercedes”) is a Delaware limited liability  
24 company whose principal place of business is 303 Perimeter Center North, Suite 202, Atlanta,  
25 Georgia 30346.

26 30. Mercedes designed, manufactured, marketed, distributed and sold Mercedes-Benz  
27 automobiles throughout the State of Arizona. Mercedes and/or others with whom it was working  
28 designed, manufactured, and installed the BlueTEC Clean Diesel engine systems in the Affected

1 Mercedes Vehicles. Mercedes also developed, approved, and disseminated the owner's manuals  
2 and warranty booklets, advertisements, and other promotional materials relating to the Affected  
3 Mercedes Vehicles.

4 31. Mercedes intended that its dealerships disseminate brochures, booklets and  
5 advertisements, including information regarding its BlueTEC Clean Diesel engine systems, to  
6 potential consumers. Mercedes also communicated with its dealer network through Technical  
7 Services Bulletins and through electronic mail. These communications provided Mercedes with  
8 opportunities to disclose the truth about the Affected Mercedes Vehicles to dealers for  
9 dissemination to potential purchasers or owners; yet, Mercedes failed to utilize these opportunities  
10 to disclose material facts regarding the BlueTEC Clean Diesel engine systems.

### 11 **3. Relationship Between The Mercedes Defendants**

12 32. Daimler AG is the ultimate parent of, controlled, and communicated with Mercedes  
13 concerning, among other things, virtually all aspects of the Affected Mercedes Vehicles  
14 distributed in the United States.

15 33. Mercedes acted as the sole distributor for Mercedes-Benz vehicles in the United  
16 States, and purchased those vehicles from Daimler AG in Germany for sale in this country.

17 34. On information and belief, the relationship between Daimler AG and Mercedes was  
18 governed by a General Distributor Agreement.

19 35. That General Distributor Agreement gave Daimler AG the right to control nearly  
20 every aspect of Mercedes' operations—including sales, marketing, management policies,  
21 information governance policies, pricing, and warranty terms.

22 36. Daimler AG directly or indirectly owned 100% of the capital share in Mercedes.<sup>9</sup>

23 37. Daimler AG paid 19 million euros (approximately 21.8 million U.S. dollars) in  
24 relocation expenses for Mercedes' headquarters.

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26  
27 <sup>9</sup> Daimler AG 2015 Annual Report, Notes to the Consolidated Financial Statement at 274  
28 (copy available at <https://www.daimler.com/documents/investors/berichte/geschaeftsberichte/daimler/daimler-ir-annual-report-2015.pdf> (last accessed July 6, 2020).

1           **4.     The Bosch Defendants**

2           38.    From at least 2005 until 2015, Robert Bosch GmbH, Robert Bosch LLC, and  
3 currently unnamed Bosch employees knowingly and actively participated in the creation,  
4 development, marketing, and sale of illegal cheat devices specifically designed to evade U.S. and  
5 state emissions requirements in the Affected Mercedes Vehicles and to deceive consumers.

6           39.    Bosch specifically collaborated with the Mercedes Defendants to sell diesel vehicles  
7 throughout the U.S., including Arizona.

8           40.    Bosch was specifically aware that vehicles incorporating its products would be sold  
9 in Arizona and Bosch intended to profit from those sales.

10          41.    Robert Bosch GmbH is a German multinational engineering and electronics  
11 company headquartered in Gerlingen, Germany. Robert Bosch GmbH is the parent company of  
12 Robert Bosch LLC.

13          42.    Robert Bosch GmbH, directly and/or through its North American subsidiary, Robert  
14 Bosch LLC, at all material times, designed, manufactured, and supplied elements of the cheat  
15 device to the Mercedes Defendants.

16          43.    Bosch GmbH is subject to the personal jurisdiction of this Court because it has  
17 availed itself of the laws of the State of Arizona through its management and control over Bosch  
18 LLC and over the design, development, manufacture, distribution, testing, and sale of thousands  
19 of the cheat devices installed in the Affected Mercedes Vehicles sold or leased in Arizona.

20          44.    Employees of Bosch GmbH and Bosch LLC have collaborated in the “clean diesel”  
21 scheme with the Mercedes Defendants throughout Arizona.

22          45.    Robert Bosch LLC is a Delaware limited liability company with its principal place  
23 of business located at 38000 Hills Tech Drive, Farmington Hills, Michigan. Robert Bosch LLC is  
24 a wholly owned subsidiary of Robert Bosch GmbH.

25          46.    Robert Bosch LLC, directly and/or in conjunction with its parent Robert Bosch  
26 GmbH, at all material times, designed, manufactured, and supplied elements of the cheat device  
27 to the Mercedes Defendants for use in the Affected Mercedes Vehicles.

1           47.     Robert Bosch LLC is subject to the personal jurisdiction of this Court because it has  
2     availed itself of the laws of the State of Arizona by participating in the design, development,  
3     manufacture, distribution, testing, and sale of thousands of the cheat devices installed in the  
4     Affected Mercedes Vehicles sold or leased in Arizona.

5           48.     Both Bosch GmbH and Bosch LLC operated under the umbrella of the Bosch  
6     Group, which encompassed some 340 subsidiaries and companies.

7           49.     The “Bosch Group” was divided into four business sectors: Mobility Solutions  
8     (formerly Automotive Technology), Industrial Technology, Consumer Goods, and Energy and  
9     Building Technology.

10          50.     The Mobility Solutions sector, which supplied parts to the automotive industry, and  
11     its Diesel Systems division, which developed, manufactured and applied diesel systems, are  
12     particularly at issue here and include the relevant individuals at both Bosch GmbH and Bosch  
13     LLC. Bosch’s sectors and divisions are grouped not by location, but by subject matter.

14          51.     Some individuals worked at both Bosch LLC and Bosch GmbH during the course  
15     of the time period at issue in this action. The acts of individuals described in this Complaint have  
16     been associated with Bosch GmbH and Bosch LLC whenever possible.

17          52.     Regardless of whether an individual worked for Bosch LLC in the United States or  
18     Bosch GmbH in Germany, the individuals often held themselves out as working for “Bosch.” This  
19     collective identity was captured by Bosch’s mission statement: “We are Bosch,” a unifying  
20     principle that links each entity and person within the Bosch Group.<sup>10</sup> Bosch documents and press  
21     releases often referred to the source of the document as “Bosch” without identifying any particular  
22     Bosch entity. Thus, the identity of which Bosch defendant was the author of such documents and  
23

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24  
25           <sup>10</sup> Bosch 2014 Annual Report at 5, available at [http://www.bosch.com/en/com/bosch\\_group/  
26     bosch\\_figures/publications/archive/archive-cg12.php](http://www.bosch.com/en/com/bosch_group/bosch_figures/publications/archive/archive-cg12.php) (copy archived Jan. 9, 2017 at [http://web.  
27     archive.org/web/20170109065409/http://www.bosch.com/media/com/bosch\\_group/bosch\\_in  
28     figures/publications/archive/GB2014\\_EN.pdf](http://web.archive.org/web/20170109065409/http://www.bosch.com/media/com/bosch_group/bosch_in_figures/publications/archive/GB2014_EN.pdf) (last accessed July 14, 2020)).

1 press releases cannot be ascertained with certainty until Bosch GmbH and Bosch LLC respond to  
2 discovery requests in this matter.

3 53. Bosch held itself out to the world as one entity: “the Bosch Group.” The Diesel  
4 Systems division, which developed the EDC17, was described as part of the Bosch Group. In the  
5 case of the Mobility Solutions sector, which oversaw the Diesel Systems division the Bosch Group  
6 competed with other large automotive suppliers.<sup>11</sup>

7 54. The Bosch publication *Bosch in North America* represented that “Bosch supplies ...  
8 clean diesel fuel injection technology for cars and trucks.” Throughout the document describing  
9 its North American operations, the company referred to itself as “Bosch” or “the Bosch Group.”<sup>12</sup>

10 55. The *Bosch in North America* document proclaimed that automotive technology was  
11 “Bosch’s largest business sector in North America.” In this publication, Bosch never described  
12 the actions of any separate Bosch legal entity, like Bosch LLC, when describing its business, but  
13 always held itself out as “the Bosch Group.”<sup>13</sup>

14 56. German authorities are now investigating Bosch GmbH and its role in the emissions  
15 scandal and are focusing on certain Bosch employees.<sup>14</sup>

16 57. Recently, researchers from Ruhr-Universität in Bochum, Germany, and the  
17 University of California-San Diego uncovered Bosch’s role in connection with the manipulation  
18 of emission controls in certain, non-Mercedes, diesel vehicles. The researchers found no evidence  
19

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20 <sup>11</sup> Bosch 2016 Annual Report at 24-26, available at <https://www.bosch.com/company/our-figures>  
21 [figures](https://www.bosch.com/company/our-figures) (copy archived June 8, 2017 at [http://web.archive.org/web/20170608001702/https://](http://web.archive.org/web/20170608001702/https://assets.bosch.com/media/global/bosch_group/our_figures/pdf/bosch-annual-report-2016.pdf)  
22 [assets.bosch.com/media/global/bosch\\_group/our\\_figures/pdf/bosch-annual-report-2016.pdf](https://assets.bosch.com/media/global/bosch_group/our_figures/pdf/bosch-annual-report-2016.pdf) (last  
accessed July 14, 2020)).

23 <sup>12</sup> *Bosch in North America* at 2 (May 2007), available at [http://www.bosch.us/content/](http://www.bosch.us/content/language1/downloads/BINA07.pdf)  
24 [language1/downloads/BINA07.pdf](http://www.bosch.us/content/language1/downloads/BINA07.pdf) (copy archived Oct. 20, 2016 at [http://web.archive.org/web/](http://web.archive.org/web/20161020173305/http://www.bosch.us/content/language1/downloads/BINA07.pdf)  
25 [20161020173305/http://www.bosch.us/content/language1/downloads/BINA07.pdf](http://www.bosch.us/content/language1/downloads/BINA07.pdf) (last accessed  
July 14, 2020)).

26 <sup>13</sup> *Id.* at 5.

27 <sup>14</sup> *Three Bosch Managers Targeted as German Diesel Probe Expands*, BLOOMBERG (June 29,  
28 2017), [https://www.bloomberg.com/news/articles/2017-06-29/three-bosch-managers-targeted-](https://www.bloomberg.com/news/articles/2017-06-29/three-bosch-managers-targeted-as-german-diesel-probe-expands)  
[as-german-diesel-probe-expands](https://www.bloomberg.com/news/articles/2017-06-29/three-bosch-managers-targeted-as-german-diesel-probe-expands) (last accessed July 6, 2020).

1 that the car manufacturers wrote the code that allowed the operation of cheat devices. All the code  
2 they analyzed was found in documents copyrighted by Robert Bosch GmbH. These researchers  
3 found that in the “function sheets” copyrighted by Robert Bosch GmbH, the code to cheat the  
4 emissions test was labeled as modifying the “acoustic condition” of the engine, a label that helped  
5 the cheat fly under the radar.

6 58. Given that the Affected Mercedes Vehicles have a Bosch EDC17, and given testing  
7 by experts described below that reveals cheat devices in the Affected Mercedes Vehicles, it  
8 appears that Bosch was a participant in the scheme to hide the true emissions of Affected Mercedes  
9 Vehicles, and supplied a similar “function sheet” to Mercedes, to enable a similar emission  
10 deception.

### 11 III. JURISDICTION AND VENUE

12 59. This Complaint is filed, and these proceedings are instituted under, the provisions  
13 of the Arizona Consumer Fraud Act, A.R.S. §§ 44-1521, *et seq.*

14 60. This Complaint asserts claims solely under Arizona law. The State does not intend  
15 to assert any claim under federal law, and this Complaint should not be construed to advance any  
16 claim that arises under federal law under 28 U.S.C. § 1331.

17 61. This Court has subject-matter jurisdiction.

18 62. This Court may issue appropriate orders both prior to and following a determination  
19 of liability under A.R.S. § 44-1528.

20 63. The violations alleged herein are in connection with the sale or advertisement of  
21 merchandise, and Defendants do business in Maricopa County and elsewhere throughout the State  
22 of Arizona.

23 64. Venue is proper in Maricopa County under A.R.S. § 12-401.

### 24 IV. FACTUAL ALLEGATIONS

#### 25 A. The Environmental Challenges Posed By Diesel Engines

26 65. Diesel engines pose a difficult challenge to the environment because they have an  
27 inherent trade-off between power, fuel efficiency, and emissions. Compared to gasoline engines,  
28 diesel engines generally produce greater torque, greater low-end power, better drivability, and



1 much higher fuel efficiency. But these benefits come at the cost of much dirtier and more harmful  
2 emissions.

3         66. Instead of using a spark plug to combust highly refined fuel with short hydrocarbon  
4 chains, as gasoline engines do, diesel engines compress a mist of liquid fuel and air to very high  
5 temperatures and pressures, which causes the diesel to spontaneously combust. This causes a more  
6 powerful compression of the pistons, which produces greater engine torque (that is, more power).

7         67. The diesel engine can do this both because it operates at a higher compression ratio  
8 than a gasoline engine and because diesel fuel contains more energy than gasoline.

9         68. But this greater energy and fuel efficiency comes at a cost: diesel produces dirtier  
10 and more dangerous emissions. One byproduct of diesel combustion is oxides of nitrogen (NO<sub>x</sub>),  
11 which includes a variety of nitrogen and oxygen chemical compounds that only form at high  
12 temperatures.

13         69. These compounds are formed in the cylinder of the engine during the high  
14 temperature combustion process. NO<sub>x</sub> pollution contributes to nitrogen dioxide, particulate matter  
15 in the air, and reacts with sunlight in the atmosphere to form ozone. Exposure to these pollutants  
16 has been linked with serious health dangers, including asthma attacks and other respiratory  
17 illnesses serious enough to send people to the hospital. Ozone and particulate matter exposure  
18 have been associated with premature death due to respiratory-related or cardiovascular-related  
19 effects. Children, the elderly, and people with pre-existing respiratory illness are at acute risk of  
20 health effects from these pollutants. As a ground level pollutant, NO<sub>2</sub>, a common byproduct of  
21 NO<sub>x</sub> reduction systems using an oxidation catalyst, is highly toxic in comparison to nitric oxide  
22 (NO). If overall NO<sub>x</sub> levels are not sufficiently controlled, then concentrations of NO<sub>2</sub> levels at  
23 ground level can be quite high, where they have adverse acute health effects.

24         70. The United States government, through the EPA, has passed and enforced laws  
25 designed to protect United States citizens from these pollutants and certain chemicals and agents  
26 known to cause disease in humans. Automobile manufacturers must abide by these U.S. laws and  
27 must adhere to EPA rules and regulations. This case is not based on these laws but on deception  
28 aimed at consumers.

1 **B. The Origins Of The Clean Diesel Fraud**

2 71. Although this case is not about Volkswagen, Bosch’s history with Volkswagen  
3 provides background and support for the plausibility of its participation in the unlawful acts  
4 alleged herein. On information and belief, the State alleges that the same level of coordination  
5 between Bosch and Volkswagen also occurred between Bosch and the Mercedes Defendants.

6 **1. Volkswagen And Bosch Conspired To Develop The Illegal Cheat Device**

7 72. Bosch introduced a new generation of diesel electronic control units (“ECUs”) for  
8 Volkswagen.

9 73. A February 28, 2006 Bosch press release introduced the “New Bosch EDC17 engine  
10 management system” as the “brain of diesel injection” which “controls every parameter that is  
11 important for effective, low-emission combustion.” The EDC17 offered “[e]ffective control of  
12 combustion” and a “[c]oncept tailored for all vehicle classes and markets.” In the press release,  
13 Bosch touted the EDC17 as follows:<sup>15</sup>

14 **EDC17: Ready for future demands**

15 Because the computing power and functional scope of the new  
16 EDC17 can be adapted to match particular requirements, it can be  
17 used very flexibly in any vehicle segment on all the world’s markets.  
18 In addition to controlling the precise timing and quantity of injection,  
19 exhaust gas recirculation, and manifold pressure regulation, it also  
20 offers a large number of options such as the control of particulate  
21 filters or systems for reducing nitrogen oxides. The Bosch EDC17  
22 determines the injection parameters for each cylinder, making specific  
23 adaptations if necessary. This improves the precision of injection  
24 throughout the vehicle’s entire service life. The system therefore  
25 makes an important contribution to observing future exhaust gas  
26 emission limits.

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25 <sup>15</sup> Bosch press release, *The brain of diesel injection: New Bosch EDC17 engine management*  
26 *system* (Feb. 28, 2006), [http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&](http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en)  
27 [locale=en](http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en) (copy archived Apr. 23, 2016 at [http://web.archive.org/web/20160423201504/http://](http://web.archive.org/web/20160423201504/http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en)  
28 [www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en](http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en) (last accessed July 14,  
2020)).

1           74. Bosch and Volkswagen worked together closely to modify the software and to  
2 create specifications for each Volkswagen vehicle model. Indeed, customizing a road-ready ECU  
3 is an intensive three- to five-year endeavor involving a full-time Bosch presence at an automaker's  
4 facility. Such was the case with each Defendant as well.

5           75. All Bosch ECUs, including the EDC17, ran on complex, highly proprietary engine-  
6 management software over which Bosch exerted nearly total control. In fact, the software typically  
7 was locked to prevent customers, like the Mercedes Defendants, from making significant changes  
8 on their own.

9           76. Bosch's security measures further confirm that its customers could not make  
10 significant changes to Bosch software without Bosch involvement. Bosch boasted that its security  
11 modules protected vehicle systems against unauthorized access in every operating phase, meaning  
12 that no alteration could have been made without either a breach of that security—and no such  
13 claims have been advanced—or Bosch's knowing participation.<sup>16</sup>

14           77. Unsurprisingly, then, at least one car company engineer has confirmed that Bosch  
15 maintains absolute control over its software as part of its regular business practices:<sup>17</sup>

16           I've had many arguments with Bosch, and they certainly own the  
17 dataset software and let their customers tune the curves. Before each  
18 dataset is released it goes back to Bosch for its own validation.

19           Bosch is involved in all the development we ever do. They insist on  
20 being present at all our physical tests and they log all their own data,  
21 so someone somewhere at Bosch will have known what was going on.

22           All software routines have to go through the software verification of  
23 Bosch, and they have hundreds of milestones of verification, that's the  
24 structure....

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24           <sup>16</sup> *Reliable Protection for ECUs*, ESCRYPT (May 12, 2016), <https://www.escrypt.com/en/news-events/protection-for-ecus> (last accessed July 6, 2020).

25           <sup>17</sup> Michael Taylor, *EPA Investigating Bosch over VW Diesel Cheater Software*, CAR AND  
26 DRIVER (Nov. 23, 2015), [http://blog.caranddriver.com/epa-investigating-bosch-over-vw-diesel-  
27 cheater-software/](http://blog.caranddriver.com/epa-investigating-bosch-over-vw-diesel-cheater-software/) (copy archived Feb. 9, 2018 at [http://web.archive.org/web/20180209192637/  
28 https://blog.caranddriver.com/epa-investigating-bosch-over-vw-diesel-cheater-software/](http://web.archive.org/web/20180209192637/https://blog.caranddriver.com/epa-investigating-bosch-over-vw-diesel-cheater-software/) (last  
accessed July 14, 2020)).

1           The car company is never entitled by Bosch to do something on their  
2           own.

3           78. Thus, Bosch GmbH and Bosch LLC cannot convincingly argue that the  
4 development of a cheat device, such as that utilized by Volkswagen, was the work of a small  
5 group of rogue engineers.

6           79. Volkswagen's and Bosch's work on the EDC17 reflected a highly unusual degree  
7 of coordination. It was a massive project that required the work of numerous Bosch coders for a  
8 period of more than ten years, or perhaps more.<sup>18</sup> Although Bosch publicly introduced the EDC17  
9 in 2006, it had started to develop the engine management system years before.<sup>19</sup>

10          80. In fact, Bosch was in on the secret and knew that Volkswagen was using Bosch's  
11 software algorithm as an "on/off" switch for emission controls when the vehicles were undergoing  
12 testing. It has been said the decision to cheat was an "open secret" at Volkswagen.<sup>20</sup> It was an  
13 "open secret" at Bosch as well.

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15          <sup>18</sup> Approximately 50,000 of Bosch's 375,000 employees worked in the diesel technology  
16 operations branch of Bosch, and Volkswagen was the biggest diesel manufacturer in the world.  
17 *Bosch Probes Whether Its Staff Helped VW's Emissions Rigging*, AUTOMOTIVE NEWS (Jan. 27,  
18 2016), <http://www.autonews.com/article/20160127/COPY01/301279955/bosch-probes-whether-its-staff-helped-vws-emissions-rigging> (last accessed July 6, 2020).

19          <sup>19</sup> Bosch press release, *The brain of diesel injection: New Bosch EDC17 engine management*  
20 *system* (Feb. 28, 2006), <http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en>  
21 (copy archived Apr. 23, 2016 at <http://web.archive.org/web/20160423201504/http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en> (last accessed July 14, 2020)).

22          <sup>20</sup> Georgina Prodham, *Volkswagen probe finds manipulation was open secret in department*,  
23 REUTERS (Jan. 23, 2016), <http://www.reuters.com/article/us-volkswagen-emissions-investigation-idUSKCN0V02E7>  
24 (copy archived Jan. 23, 2016 at <http://web.archive.org/web/20160123191654/http://www.reuters.com/article/us-volkswagen-emissions-investigation-idUSKCN0V02E7> (last  
25 accessed July 14, 2020)); *See also* Jay Ramey, *VW chairman Poetsch: Company 'tolerated*  
26 *breaches of rules*, AUTOWEEK (Dec. 10, 2015), <http://autoweek.com/article/vw-diesel-scan-dal/vw-chairman-poetsch-company-tolerated-breaches-rules>  
27 (last accessed July 6, 2020) (it was necessary for the "EA 189 engine to pass U.S. diesel emissions limits within the budget and time  
28 frame allotted").

1 81. Volkswagen and Bosch personnel employed code language for the cheat device,  
2 referring to it as the “acoustic function” (in German, “akustikfunktion”). The roots of the  
3 “akustikfunktion”—and likely the cheating—can be traced back to the late 1990s when Audi  
4 devised software called the “akustikfunktion” that could switch off certain functions when the  
5 vehicle was in a test mode.<sup>21</sup> The “akustik” term is derived from the function’s ability to modify  
6 the noise and vibration produced by the engine. News articles report that, in 2006, Volkswagen  
7 further developed this “akustikfunktion” for its vehicles.<sup>22</sup>

8 82. In sum, Bosch GmbH worked hand-in-glove with Volkswagen to develop and  
9 maintain the akustikfunktion/cheat device. On information and belief, it did so with Mercedes as  
10 well.

## 11 2. Volkswagen And Bosch Conspired To Conceal The Illegal “Akustikfunktion”

12 83. By 2007, and likely earlier, Bosch GmbH was critical not only in developing the  
13 “akustikfunktion” but also in concealing it.

14 84. Bosch GmbH was concerned about getting caught participating in the cheat device  
15 fraud. As reported in a German newspaper, *Bild am Sonntag*, and a French publication, a  
16 Volkswagen internal inquiry found that in 2007, Bosch GmbH warned Volkswagen by letter that  
17 using the emissions-altering software in production vehicles would constitute an “offense.”<sup>23</sup>

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18  
19 <sup>21</sup> Martin Murphy, *Dieseldate’s Roots Stretch Back to Audi*, HANDELSBLATT GLOBAL  
20 (Apr. 19, 2016), [https://global.handelsblatt.com/edition/413/ressort/companiesmarkets/article/  
21 dieseldates-roots-stretch-back-to-audi?ref=MTI5ODU1](https://global.handelsblatt.com/edition/413/ressort/companiesmarkets/article/dieseldates-roots-stretch-back-to-audi?ref=MTI5ODU1) (copy available at [https://www.handelsblatt.com/today/companies/handelsblatt-exclusive-dieseldates-roots-stretch-back-to-audi/235373  
22 54.html](https://www.handelsblatt.com/today/companies/handelsblatt-exclusive-dieseldates-roots-stretch-back-to-audi/23537354.html) (last accessed July 6, 2020)).

23 <sup>22</sup> Russell Hotten, *Volkswagen: The scandal explained*, BBC (Dec. 10, 2015),  
24 <http://www.bbc.com/news/business-34324772> (last accessed July 6, 2020); Matt Burt, *VW  
25 emissions scandal: how Volkswagen’s ‘defeat device’ works*, Autocar (Sept. 23, 2015), [http://  
26 www.autocar.co.uk/car-news/industry/vw-emissions-scandal-how-volkswagens-defeat-device-  
27 works](http://www.autocar.co.uk/car-news/industry/vw-emissions-scandal-how-volkswagens-defeat-device-works) (last accessed July 6, 2020). *See also* n.19, *supra*.

28 <sup>23</sup> *Bosch warned VW about illegal software use in diesel cars, report says*, AUTOMOTIVE NEWS  
(Sept. 27, 2015), [http://www.autonews.com/article/20150927/COPY01/309279989/bosch-  
warned-vw-about-illegal-software-use-in-diesel-cars-report-says](http://www.autonews.com/article/20150927/COPY01/309279989/bosch-warned-vw-about-illegal-software-use-in-diesel-cars-report-says) (last accessed July 6, 2020); *VW  
Scandal: Company Warned Over Test Cheating Years Ago*, BBC (Sept. 27, 2015),  
<http://www.bbc.com/news/business-34373637> (last accessed July 6, 2020).

1           **3. Volkswagen And Bosch Conspired In The United States And Germany To**  
2           **Elude U.S. Regulators Who Regulated Not Just Volkswagen Diesels But All**  
3           **Diesels**

4           85. The purpose of the cheat device was to meet stringent U.S. emissions standards and  
5 profit off of the “clean diesel” deception perpetrated against consumers. Once Bosch GmbH,  
6 Bosch LLC, and Volkswagen perfected the cheat device, Bosch turned its attention to deceiving  
7 U.S. regulators not just for the benefit of Volkswagen, but also for the benefit of the Mercedes  
8 Defendants.

9           86. Bosch’s North American subsidiary, Robert Bosch LLC, was also part of and  
10 essential to the fraud. Bosch LLC worked closely with Bosch GmbH and Volkswagen in the  
11 United States and in Germany to ensure that the non-compliant vehicles passed U.S. emissions  
12 tests. Bosch LLC employees frequently communicated with U.S. regulators about Volkswagen  
13 and other vehicles equipped with cheat devices and actively worked to ensure that regulators  
14 approved the Affected Mercedes Vehicles.

15           87. Employees of Bosch LLC and Bosch GmbH provided specific information to U.S.  
16 regulators about how Volkswagen’s vehicles functioned and unambiguously stated that the  
17 vehicles met emissions standards. Bosch LLC regularly communicated to its colleagues and  
18 clients in Germany about ways to deflect and defuse questions from U.S. regulators about vehicles  
19 equipped with cheat devices—particularly the California Air Resources Board (“CARB”).

20           **4. Bosch Kept The Mercedes Defendants’ Secrets Safe And Pushed “Clean**  
21           **Diesel” In The United States As A Concept Applicable To All Diesel Car**  
22           **Manufacturers**

23           88. During the time of its efforts to promote “clean diesel,” Bosch LLC and Bosch  
24 GmbH were each aware that the Affected Mercedes Vehicles could not meet emissions  
25 requirements without turning down or derating emission controls. Bosch not only kept this dirty  
26 secret safe, it went a step further and actively promoted “clean diesel” in the United States,  
27 including making vehicles with Bosch’s cheat devices available for regulators to drive.  
28

1           89. As early as 2004, Bosch announced a push to convince U.S. automakers that its  
2 diesel technology could meet tougher 2007 U.S. emission standards.<sup>24</sup> Its efforts consisted of a  
3 multi-year, multi-million-dollar effort involving key players from both Robert Bosch GmbH in  
4 Germany and Bosch LLC in the United States.

5           90. Bosch's promotion of diesel technology specifically targeted the United States. For  
6 example, Bosch put on "California Diesel Days"<sup>25</sup> and "SAE World Congress in Detroit."<sup>26</sup> In  
7 2008, Bosch LLC and Volkswagen America co-sponsored the "Future Motion Made in Germany  
8 - Second Symposium on Modern Drive Technologies" at the German Embassy in Washington,  
9 D.C., with the aim of providing a venue for "stakeholders to gain insight into the latest technology  
10 trends and engage in a vital dialogue with industry leaders and policymakers."<sup>27</sup>

11           91. Bosch LLC hosted multi-day conferences open to many regulators and legislators  
12 and held private meetings with regulators in which it proclaimed extensive knowledge of the  
13 specifics of "clean diesel" technology, including calibrations necessary for the vehicles equipped  
14 with cheat devices to comply with emissions regulations.

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17           <sup>24</sup> Edmund Chew, *Bosch boosts US diesel lobbying*, AUTONEWS (Mar. 8, 2004),  
18 <http://www.autonews.com/article/20040308/SUB/403080876/bosch-boosts-us-diesel-lobbying>  
19 (last accessed July 6, 2020).

20           <sup>25</sup> *Bosch drives clean diesel in California*, [http://www.bosch.us/content/language1/html/734\\_4066.htm?section=28799C0E86C147799E02226E942307F2](http://www.bosch.us/content/language1/html/734_4066.htm?section=28799C0E86C147799E02226E942307F2) (copy available at The U.S.  
21 Coalition for Advanced Diesel Cars <http://www.californiadieseldays.com/> (last accessed July 6,  
22 2020)).

23           <sup>26</sup> *Bosch Brings Innovation, Green Technology to SAE 2009 World Congress*, Bosch,  
24 [http://www.bosch.us/content/language1/html/734\\_7432.htm?section=CDAF31A468D9483198E  
D8577060384B3](http://www.bosch.us/content/language1/html/734_7432.htm?section=CDAF31A468D9483198ED8577060384B3) (last accessed July 6, 2020).

25           <sup>27</sup> *Bosch: Clean Diesel is Key Part of Future Technology Mix*, Bosch, [http://us.bosch-press.  
26 com/tbwebdb/bosch-usa/en-US/PressText.cfm?CFID=60452038&CFTOKEN=9c778a2564be2c9b-56CC21  
27 B6-96AB-5F79-32445B13EC121DBE&nh=00&Search=0&id=364](http://us.bosch-press.com/tbwebdb/bosch-usa/en-US/PressText.cfm?CFID=60452038&CFTOKEN=9c778a2564be2c9b-56CC21B6-96AB-5F79-32445B13EC121DBE&nh=00&Search=0&id=364) (copy archived  
28 June 21, 2017 at <http://web.archive.org/web/20170621095300/http://us.bosch-press.com/tbwebdb/bosch-usa/en-US/PressText.cfm?CFID=60452038&CFTOKEN=9c778a2564be2c9b-56CC21B6-96AB-5F79-32445B13EC121DBE&nh=00&Search=0&id=364> (last accessed July 14,  
2020)).

1           **5.    Bosch Promoted Audi “Clean Diesel” Across The U.S. And Around The**  
2           **World**

3           92.    On October 28, 2008, Bosch North America issued a press release that was much  
4 broader than the promotion of Audi. It was a promotion of Bosch and its role in “clean diesel” in  
5 a broad sense to further the diesel conspiracies and Bosch’s objective in falsely promoting “clean  
6 diesel.” The irony is glaring because Bosch knew the Audi was not clean. Bosch thus made the  
7 following pronouncements:

8                   Bosch, the worldwide leader in powertrain development, was selected  
9 by Audi to supply the common rail system that includes the electronic  
10 control unit (ECU), rail, pump and injectors, the dosing module and  
11 control unit for the Denoxtronic system, as well as various sensors for  
12 powertrain and exhaust gas aftertreatment in the Q7 3.0 TDI. The  
Denoxtronic reduction-agent metering system from Bosch permits  
further reductions in the emissions of diesel engines. It is a central  
component of the SCR system (Selective Catalytic Reduction).

13                   “The Audi Mileage Marathon provides opportunity for people to  
14 experience torque, fuel economy and other benefits of today’s clean  
15 diesel technology in action,” said Bernd Boisten, regional president,  
16 diesel systems North America, Robert Bosch LLC. “We call today’s  
17 diesel Good, Clean, Fun. We wish all participants safe journeys and  
look forward to their reactions to clean diesel’s fuel efficiency, low  
emissions and exceptional performance.”

18                   Clean diesel technology combines clean diesel fuel, advanced engines  
19 and effective exhaust control technology into a complete package that  
20 is more efficient, environmentally friendly and fun to drive. Today, a  
clean diesel engine is one of the “greenest” powertrain options on the  
market.

21                   Bosch has been promoting the benefits of clean diesel in anticipation  
22 of the new 50-state compliant diesel powered vehicles, such as the  
23 Audi Q7 3.0 TDI, coming to market in the U.S.

24           93.    In April 2009, Bosch LLC organized and hosted a two-day “California Diesel Days”  
25 event in Sacramento, California. Bosch invited a roster of lawmakers, journalists, executives,  
26  
27  
28



1 regulators, and non-governmental organizations<sup>28</sup> with the aim of changing perceptions of diesel  
2 from “dirty” to “clean.” The event featured vehicles equipped with cheat devices as ambassadors  
3 of “clean diesel” technology, including a 2009 Volkswagen Jetta “green car.” The stated goals  
4 were to “build support for light-duty diesel as a viable solution for achieving California’s  
5 petroleum and emission reduction objectives.”

6 94. In 2009, Bosch also became a founding member of the U.S. Coalition for Advanced  
7 Diesel Cars.<sup>29</sup> The advocacy group’s purposes included “promoting the energy efficiency and  
8 environmental benefits of advanced clean diesel technology for passenger vehicles in the U.S.  
9 marketplace.”<sup>30</sup> This group lobbied Congress, U.S. regulators, and CARB in connection with rules  
10 affecting “clean diesel” technology.<sup>31</sup>

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17 <sup>28</sup> *Bosch drives clean diesel in California*, [http://www.bosch.us/content/language1/html/734\\_40](http://www.bosch.us/content/language1/html/734_4066.htm?section=28799C0E_86C147799E02226E942307F2)  
18 [66.htm?section=28799C0E\\_86C147799E02226E942307F2](http://www.bosch.us/content/language1/html/734_4066.htm?section=28799C0E_86C147799E02226E942307F2); (the article was taken down from the  
19 website at an unknown date); *California Diesel Days*, The U.S. Coalition for Advanced Diesel Cars,  
20 <http://www.californiadieseldays.com/> (last accessed July 6, 2020).

21 <sup>29</sup> Chrissie Thompson, *New Coalition Aims To Promote Diesel Cars*, AUTOMOTIVE NEWS  
(Feb. 2, 2009), [http://www.autonews.com/article/20090202/OEM06/302029728/new-coalition-](http://www.autonews.com/article/20090202/OEM06/302029728/new-coalition-aims-to-promote-diesel-cars)  
22 [aims-to-promote-diesel-cars](http://www.autonews.com/article/20090202/OEM06/302029728/new-coalition-aims-to-promote-diesel-cars) (last accessed July 6, 2020).

23 <sup>30</sup> *About the Coalition*, The U.S. Coalition for Advanced Diesel Cars, [http://cleandiesel](http://cleandieseldelivers.com/about/)  
24 [delivers.com/about/](http://cleandieseldelivers.com/about/) (copy archived Feb. 4, 2015 at [http://web.archive.org/web/20150204015342/](http://web.archive.org/web/20150204015342/http://cleandieseldelivers.com/about/)  
25 [http://cleandieseldelivers.com/about/](http://web.archive.org/web/20150204015342/http://cleandieseldelivers.com/about/) (last accessed July 14, 2020)).

26 <sup>31</sup> *Id.* Letter to Chairman Mary Nichols and CARB concerning a statement made about diesel  
27 technology (Jan. 8, 2016), available at [http://cleandieseldelivers.com/media/Mary-Nichols-](http://cleandieseldelivers.com/media/Mary-Nichols-Letter-01082016.pdf)  
28 [Letter-01082016.pdf](http://cleandieseldelivers.com/media/Mary-Nichols-Letter-01082016.pdf) (copy archived Feb. 14, 2016 at [https://web.archive.org/web/201602140919](https://web.archive.org/web/20160214091915/http://cleandieseldelivers.com/media/Mary-Nichols-Letter-01082016.pdf)  
[15/http://cleandieseldelivers.com/media/Mary-Nichols-Letter-01082016.pdf](https://web.archive.org/web/20160214091915/http://cleandieseldelivers.com/media/Mary-Nichols-Letter-01082016.pdf) (last accessed July  
14, 2020)).

1           95. In 2010, Bosch sponsored the Virginia International Raceway with the support of  
2 the 2010 Volkswagen Jetta TDI Cup Series. This event included TDI vehicles featuring Bosch  
3 technology.<sup>32</sup>

4           96. In 2012, Audi, BMW, Bosch, Daimler, Porsche, and Volkswagen joined to form  
5 The Clearly Better Diesel initiative.<sup>33</sup> The initiative was announced in Berlin by the German  
6 Association of the Automotive Industry. Its stated goal was to promote the sale of “clean diesel”  
7 vehicles in the United States. The initiative’s slogan was “Clean Diesel. Clearly Better.”

8           97. In its efforts to promote “clean diesel,” including the Affected Mercedes Vehicles,  
9 Bosch GmbH acted on behalf of its global group.

#### 10           **6. Bosch Has Previously Violated U.S. Law**

11           98. On March 31, 2015, Robert Bosch GmbH pled guilty and reached an agreement  
12 with the Department of Justice to pay a \$57.8 million criminal fine for its role in a conspiracy to  
13 fix prices and rig bids for spark plugs, oxygen sensors and starter motors sold to automobile and  
14 internal engine combustion manufacturers in the United States.

#### 15           **7. Bosch Also Played A Critical Role In Falsely Promoting “Clean Diesel” 16 Technology Via The “Diesel Technology Forum”**

17           99. It is not unheard of for manufacturers of dangerous products, like opioids or tobacco,  
18 to use trade associations to cover up the danger of their products. For example, tobacco companies  
19 created several trade associations to promote phony science claiming tobacco use was neither  
20 harmful nor addictive. Bosch used a similar technique to promote its “clean diesel.” Bosch was a  
21 member of the Diesel Technology Forum (“DTF”), a “non-profit” dedicated “to raising awareness  
22 about the importance of diesel engines.” The DTF was formed in 2000, and its members include

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23           <sup>32</sup> *Volkswagen Jetta TDI Cup Drivers Take to the Track for the First Time in 2010 at VIR*,  
24 Volkswagen of America, Inc. (April 23, 2010), available at <http://www.prnewswire.com/news-releases/volkswagen-jetta-tdi-cup-drivers-take-to-the-track-for-the-first-time-in-2010-at-vir-91985604.html> (last accessed July 6, 2020).

26           <sup>33</sup> *“Clean Diesel Clearly Better” Campaign for Clean Diesel Cars Welcomed*, Diesel  
27 Technology Forum (Dec. 12, 2012), available at <https://www.prnewswire.com/news-releases/clean-diesel-clearly-better-campaign-for-clean-diesel-cars-welcomed-183261432.html> (last  
28 accessed July 6, 2020).

1 Bosch, Daimler, GM, and FCA. Bosch was aware that cars made by the Mercedes Defendants  
2 used cheat devices to meet emissions requirements and were not “clean diesel” vehicles, as  
3 claimed. Despite this knowledge, Bosch, as a member of the DTF, and as part of its complicit  
4 conduct in promoting illegal diesels, authorized a steady stream of announcements about “clean  
5 diesel technology,” as described below.

6           100. For example, the DTF on December 12, 2012, issued a press release proclaiming  
7 “Clean Diesel. Clearly Better” and highlighted new diesel models coming to the U.S. The release  
8 noted that the new “Clean Diesel” campaign was announced jointly by Audi, BMW, Bosch,  
9 Daimler, Porsche, and Volkswagen.

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► PRESS RELEASE

## “CLEAN DIESEL. CLEARLY BETTER.” CAMPAIGN FOR CLEAN DIESEL CARS WELCOMED

Contact: Steve Hansen (301) 668-7230 [shansen@dieselforum.org](mailto:shansen@dieselforum.org)

### New Effort by German Automakers to Promote Diesel Cars in U.S.

Washington, D.C. – The first ever joint promotion campaign by German automakers to promote clean diesel vehicles in the U.S. was welcomed today with the hope that it can accelerate current market successes for domestic clean diesel vehicle sales, according to Allen Schaeffer, the Executive Director of the Diesel Technology Forum (/).

The new promotional diesel campaign was announced today in Berlin by the German Association of the Automotive Industry (<http://www.vda.de/en/index.html>) (VDA) and member companies – Audi, BMW, Bosch, Daimler, Porsche and Volkswagen.

“We welcome this new effort to raise awareness of American car buyers to all of the benefits of the new generation of clean diesel technology,” Schaeffer said. “People who know about the new clean diesel technology are extremely impressed by the improved fuel efficiency, power and lower emissions over gasoline and hybrid autos.”

The slogan “Clean Diesel. Clearly Better.” was unveiled along with the promotional effort’s new website – [www.clearlybetterdiesel.org](http://www.clearlybetterdiesel.org) (<http://www.clearlybetterdiesel.org/>) – which includes information highlighting the advantages of modern clean diesel passenger cars over gasoline engines “in terms of cleanliness, consumption and performance,” according to VDA.

“The success of diesel technology is well documented in Western Europe where 55 percent of all new auto sales are clean diesels. Even though diesels represent a more modest three percent of all new vehicle sales in the U.S., we’re in the midst of a resurgence of diesel in America and can easily see this percentage doubling and tripling in the next five to 10 years,” said Schaeffer.

“Today’s clean diesels are fast, efficient, and clean – a far cry from previous diesels in the 1970s and 1980s. Consumers are taking to new clean diesels for their long-term green value as evidenced by diesel sales increases of 24.5 percent through November 2012 compared to 2011, according to Hybrid Cars.com and Baum and Associates. Diesel sales have increased in 27 of the past 28 months in year-over-year sales, with 24 of these months showing double-digit increases. In addition, sales increased by 20 percent or better in 20 of the past 28 months.

“The growing role that clean diesel technology will play here in the U.S. meeting federal fuel economy goals is evident by the anticipated major increase in the number of diesel offerings that will be available in the U.S. in the next 12 to 18 months,” Schaeffer said.

“With higher and fluctuating fuel prices, Americans are seeking more fuel efficient cars (/index.cfm?objectid=1CDF6110-DA5D-11E0-8228000C796BA163),” Schaeffer said. “The new U.S. federal fuel efficiency standards that will require a 54.5 mpg average by 2025 will significantly boost clean diesel auto sales because diesel cars (/index.cfm?objectid=7BCD5900-B1BF-11E0-8DA1000C296BA163) are 20 to 40 percent more fuel efficient than gasoline versions.”

Schaeffer said the U.S. Energy Information Administration (EIA) forecasts that compared to 2012 the price of diesel fuel will decline by about 3 percent in 2013 to \$3.83/gallon.

### New Clean Diesels Coming To the U.S. Market

Schaeffer said a number of additional diesels will be available soon in the U.S. including:

- Audi A6, A7, A8 and Q5 TDI diesels will be available in 2013 joining the Q7 and A3 TDI to bring Audi’s diesel offerings to a total of six. A TDI clean diesel A4 version is also expected in 2014 or early as 2013.
- BMW announced that the U.S. market will see a 2.0-liter four cylinder diesel and 3.0-liter inline six diesel engine in the next 12 months.
- Chrysler will introduce its new Jeep Grand Cherokee Ecodiesel in 2013.
- Ford will offer a new diesel Transit full-size commercial van in 2013.
- General Motors will offer a Cadillac ATS diesel and a diesel version of the Chevrolet Cruze in 2013.
- Mazda will become the only Asian car manufacturer to sell diesel cars in the U.S. when it introduces its SKYACTIV-D 2.2-liter clean diesel engine.
- The Mercedes S350 BlueTEC marks the return of the diesel-powered Mercedes-Benz S-Class to the United States in 2012. Mercedes also plans to bring a diesel in the GLK and C-class for a total of eight diesel models by 2014.

### ABOUT THE DIESEL TECHNOLOGY FORUM

The Diesel Technology Forum is a non-profit national organization dedicated to raising awareness about the importance of diesel engines, fuel and technology. Forum members are leaders in clean diesel technology and represent the three key elements of the modern clean-diesel system: advanced engines, vehicles and equipment, cleaner diesel fuel and emissions-control systems. For more information visit [www.dieselforum.org](http://www.dieselforum.org/) (/).





1           101. As part of the continuing and false "clean diesel" promise, DTF posted on its  
2 website after the Volkswagen scandal that the new diesel technology enables emissions control  
3 systems that meet "near-zero" emissions standards.

4           **ABOUT CLEAN DIESEL**  
5           **WHY DIESEL ISN'T DIRTY**

6           *With a higher degree of certainty than ever before, we can say that diesel is a clean technology.*



17           **The Clean Diesel Journey**

18           Diesel is a technology of continuous improvement and that goes for the fuel as well. Ultra-low sulfur  
19 diesel fuel has been the standard for both on-highway and off-highway diesel engines nationwide since  
20 2007. By cutting sulfur levels in diesel fuel by 97 percent, immediate clean air benefits accrued - through  
21 lower soot emissions from all diesel vehicles and equipment using the fuel (both old and new) by 10  
22 percent. Reducing the sulfur content of diesel fuel is similar to removing lead from gasoline during the  
23 1970s.

24           Cleaner diesel fuel is the foundation that enabled the development and introduction of a new generation  
25 of advanced engines and emission control devices to meet strict "near zero" emissions standards.

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27  
28           102. The DTF posted on its website information about "Clean Diesel," proclaiming "near  
zero emissions."

ABOUT CLEAN DIESEL

## WHAT IS CLEAN DIESEL?

*Cleaner diesel fuel, advanced engines and effective emissions control technology make up a new generation of diesel. It's clean diesel.*

What is clean diesel?

What makes it different from regular diesel?

Clean diesel is the new generation of diesel technology.

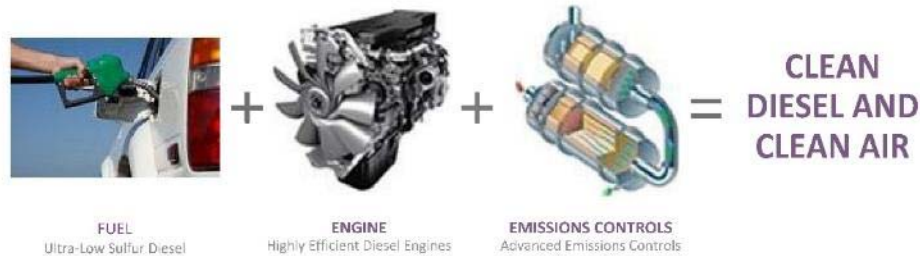


Today's ultra-low sulfur diesel fuel, advanced engines and effective emissions control combine to achieve near zero emissions that is smoke free. Clean diesel has proven energy efficiency, and ability to use a wide range of renewable fuels that position diesel as a key technology for growing economies to achieve cleaner air, lower greenhouse gas emissions and a sustainable environment around the world.

Cleaner diesel fuel, advanced engines and effective emissions control make up a new generation of diesel. It's clean diesel.

103. The DTF website claimed the “clean diesels” resulted in “Clean Diesel and Clean Air,” and that the manufacturers had “Effective Emissions Controls”:

# NEW CLEAN DIESEL TECHNOLOGY



## Cleaner Diesel Fuel

Clean diesel fuel - containing 97 percent less sulfur - is now the standard for both on-highway and off-highway diesel engines nationwide. Using this ultra-low sulfur diesel (ULSD) immediately cuts soot emissions from diesel vehicles and equipment by 10 percent. Reducing the sulfur content of diesel fuel is similar to removing lead from gasoline during the 1970s.

Cleaner diesel fuel enables the development of a new generation of advanced engines and emission control devices that can't operate effectively with higher sulfur content in diesel fuel.

## Why is diesel technology so fuel efficient?

A combination of the energy-rich properties of the fuel, and the efficiency and completeness of the combustion of fuel to create useful mechanical energy. Diesel is a petroleum-based fuel with the highest energy density among transportation fuels - that's more energy per gallon than other alternatives. The U.S. Energy Information Administration states that few transportation fuels surpass the energy density of diesel (<http://www.eia.gov/todayinenergy/detail.cfm?id=9991>).

Read DTF's Diesel Fuel Study - Diesel: Fueling the Future in a Green Economy (</index.cfm?objectid=346EBC1F-A348-11E0-B3DD000C296BA163>).

## Advanced Engines

Diesel is the world's most efficient internal combustion engine. It provides more power and more fuel efficiency than alternatives such as gasoline, compressed natural gas or liquefied natural gas. Read more about the history of the diesel engine (</files/dmfile/DieselHistory.pdf>).

Fuel combustion is the primary difference between gasoline and diesel engines. Gasoline engines ignite fuel with spark plugs, whereas diesels ignite fuel with compression. Inside the engine, the combustion of air and fuel takes place under pressure and heat created by compressing the air-fuel mixture so intensely that it combusts spontaneously, releasing energy, that is transmitted to powering the wheels on a vehicle, the piston's motion and creating mechanical energy.

Advanced new technologies such as electronic controls, common rail fuel injection, variable injection timing, improved combustion chamber configuration and turbocharging have made diesel engines cleaner, quieter and more powerful than past vehicles.

## Effective Emissions Control

Manufacturers have been very innovative with the methods used to meet emission standards using a variety of aftertreatment technologies and advanced engine systems that do not involve the use of additional emissions control technology, particularly in the off-road sector.

Introduction of ultra-low sulfur diesel fuels for both on- and off-road applications is a central part of the clean diesel system designed to meet near zero emissions standards. With the introduction of lower sulfur diesel fuel came the ability to use a number of exhaust aftertreatment options such as diesel particulate filters (DPF), exhaust gas recirculation (EGR), diesel oxidation catalysts (DOC), and selective catalyst reduction (SCR) with the use of diesel exhaust fluid (DEF) that can be sensitive to the sulfur levels in the fuel.

The installation of various emission control technologies may also improve emissions from older diesel engines through retrofit capabilities. Read more about retrofit capabilities to reduce emissions from older vehicles and equipment (</retrofit>).

104. A document entitled "Diesel: Fueling the Future in a Green Economy," by Hart Energy Consulting, prepared for the DTF, October 13, 2010,<sup>35</sup> was posted on the DTF website and proclaimed that:

P. 3—"Introduction of advanced diesel technology in 2007 that

<sup>35</sup> <http://www.dieselforum.org/files/dmfile/Diesel-FuelingtheFutureinaGreenEconomy.pdf>, October 13, 2010 (last accessed July 6, 2020) (emphasis added, *infra*).

1 **relied on ultra low sulfur clean diesel fuel has today reduced**  
2 **emissions of particulate matter and nitrogen oxides**—an ozone  
3 precursor—by more than 98% in heavy-duty truck applications  
4 compared to 2000 models. It has enabled introduction of high  
5 performance diesel cars, trucks and SUVs that are cleaner, quieter and  
6 safer than ever.”

7 P. 9—**Fuel economy advantages of 20% to 35% for diesel**  
8 **fuel/engines over gasoline vehicles will also provide options for**  
9 **meeting low carbon fuel objectives and reducing GHG emissions.**  
10 California has initiated a low carbon fuel initiative and the U.S. EPA  
11 has promulgated its first GHG control requirements in the form of  
12 vehicle CO<sub>2</sub> reduction regulations. Congress continues to debate on  
13 climate change and related GHG initiatives.”

14 P. 10—**These new levels of near-zero emissions are being met**  
15 **through advancements in the engine fuel and air management**  
16 **systems that dramatically improve combustion efficiency, and the**  
17 **use of ultra-low sulfur diesel fuel that enables the use of high**  
18 **efficiency exhaust control.** As a result, new trucks and buses are  
19 more than 98% cleaner than 2000-era models (Figure 3). In fact,  
20 results from the first phases of joint government and industry research  
21 (Advanced Collaborative Emissions Study, ACES) have  
22 demonstrated that the emissions reductions from these technologies  
23 have actually exceeded requirements, providing substantially greater  
24 performance and benefits than anticipated.”

25 P. 11—**While new engines are now on a path to near-zero emissions,**  
26 **the widespread availability of cleaner diesel fuel has created new**  
27 **and substantial efforts to modernize and upgrade emissions**  
28 **performance of existing engines and equipment.** A 2009 Report to  
Congress by U.S. EPA on results of the first year of a federal program  
to fund diesel retrofits (Diesel Emissions Reduction Program) found  
it to be among the most cost effective clean air programs, yielding  
over \$13 in environmental and public health benefits for each \$1  
invested.”

P. 27—**The diesel industry is in the midst of implementing**  
**advanced engine and emissions control technology that will lower**  
**emissions from on-road vehicles and non-road machines and**  
**equipment by more than 98% relative to 2000 era technology.**  
**Continued investments and research to further increase fuel**  
**efficiency while lowering emissions will keep diesel engines for**  
**light duty vehicles competitive with other technologies.”**



1           **8. Bosch’s CEO Has Admitted Bosch Made Software That Allowed Emission**  
2           **Manipulation**

3           105. At Bosch’s April 25, 2018 annual meeting, its CEO made two statements that are  
4 admissions of Bosch’s involvement in emissions cheating. First he stated Bosch “now” has the  
5 technology to meet standards and that the Bosch software would be made so that it will not  
6 recognize test cycles or allow cheating (“optimizing”):

7                   “With this new exhaust technology, blanket driving bans in the centers  
8 of the world’s major cities will no longer be an issue. Why? Because  
9 we now have the technology to resolve the problem of nitrogen oxides  
in road traffic,” Denner said. The system will be for new diesel cars  
and can’t be retrofitted, a company spokesman said by phone.

10          106. Bosch’s CEO further stated:

11                   “...the company is prohibiting technology that recognizes test cycles  
12 and its products aren’t allowed to be optimized for test situations any  
13 more. Regulators have stepped up efforts to narrow the gap between  
official emission labels based on lab tests and real driving emissions.”

14           **C. The Bosch EDC17**

15          107. All modern engines are integrated with sophisticated computer components to  
16 manage the vehicle’s operation, such as an EDC. Bosch GmbH tested, manufactured, and sold the  
17 EDC system used by Volkswagen, FCA, Mercedes, and others. This system is referred to more  
18 formally to as the Electronic Diesel Control Unit 17 (“EDC17”). Upon its introduction, the EDC17  
19 was publicly touted by Bosch as follows:<sup>36</sup>

20                   EDC17...controls every parameter that is important for effective,  
21 low-emission combustion.

22                   Because the computing power and functional scope of the new  
23 EDC17 can be adapted to match particular requirements, it can be  
24 used very flexibly in any vehicle segment on all the world’s markets.  
In addition to controlling the precise timing and quantity of injection,

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25           <sup>36</sup> Bosch press release, *The brain of diesel injection: New Bosch EDC17 engine management*  
26 *system* (Feb. 28, 2006), [http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&loc](http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en)  
27 [ale=en](http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en) (copy archived Apr. 23, 2016 at [http://web.archive.org/web/20160423201504/http://](http://web.archive.org/web/20160423201504/http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en)  
28 [www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en](http://www.bosch-presse.de/presseforum/details.htm?txtID=2603&locale=en) (last accessed July 14,  
2020)).

1 exhaust gas recirculation, and manifold pressure regulation, it also  
2 offers a large number of options such as the control of particulate  
3 filters or systems for reducing nitrogen oxides. The Bosch EDC17  
4 determines the injection parameters for each cylinder, making specific  
5 adaptations if necessary. This improves the precision of injection  
6 throughout the vehicle's entire service life. The system therefore  
7 makes an important contribution to observing future exhaust gas  
8 emission limits.

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10 108. Bosch's EDC17 controlled emissions by periodically reading sensor values,  
11 evaluating a control function, and controlling actuators based on the control signal.<sup>37</sup> Sensor  
12 readings included crankshaft position, air pressure, air temperature, air mass, fuel temperature, oil  
13 temperature, coolant temperature, vehicle speed, exhaust oxygen content, as well as driver inputs  
14 such as accelerator pedal position, brake pedal position, cruise control setting, and selected gear.  
15 Based on sensor input, EDC17 controlled and influenced the fuel combustion process including,  
16 in particular, fuel injection timing, which affected engine power, fuel consumption, and the  
17 composition of the exhaust gas.<sup>38</sup>

18 109. Both the design and implementation of the Bosch ECU, including the EDC17, are  
19 interactive processes, requiring Bosch's close collaboration with the automaker from beginning  
20 to end.

#### 21 **D. Bosch Worked With Mercedes To Defraud Arizona Consumers**

22 110. Bosch worked with Mercedes and utilized the EDC17 to create a unique set of  
23 specifications and software code to manage Mercedes' engines operation.

24 111. The software calibrations were an interactive process between Bosch and Mercedes.  
25 Bosch employees used email to communicate regularly with Mercedes' employees over various  
26 changes to various code functions such as "T-Eng," sensor faults, online dosing, and other  
27 software parameters.

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28 <sup>37</sup> Moritz Contag, *et al.*, *How They Did It: An Analysis of Emission Defeat Devices in Modern Automobiles*, p.4 (2017).

<sup>38</sup> *Id.*

1           112. Bosch employees also regularly communicated with Mercedes employees  
2 concerning dosing rates into the Selective Catalytic Reduction (“SCR”)<sup>39</sup> catalyst and the impact  
3 of such on NOx emissions. And Bosch employees regularly communicated with Mercedes’  
4 employees about presentations to the EPA and CARB concerning Mercedes’ ability to meet  
5 emissions standards.

6           113. With respect to the Affected Mercedes Vehicles, Mercedes and Bosch used the  
7 EDC17 surreptitiously to evade emissions regulations. Mercedes and Bosch worked together to  
8 develop and implement a specific set of software algorithms for implementation in the Affected  
9 Mercedes Vehicles, including algorithms to adjust fuel levels, exhaust gas recirculation (“EGR”),  
10 air pressure levels, and urea injection rates in vehicles equipped with SCR systems.<sup>40</sup>

11           114. When carmakers test their vehicles against EPA emission standards, they place their  
12 vehicles on dynamometers (large rollers) and then perform a series of specific maneuvers  
13 prescribed by federal regulations. Bosch’s EDC17 gave manufacturers the power to detect test  
14 scenarios by monitoring vehicle speed, acceleration, engine operation, air pressure, and even the  
15 position of the steering wheel. When the EDC17’s detection algorithm detected that the vehicle  
16 was on a dynamometer (and undergoing an emission test), additional software code within the  
17 EDC17 downgraded the engine’s power and performance and upgraded the emission control  
18 systems’ performance by switching to a “dyno calibration” mode to cause a subsequent reduction  
19 in emissions to legal levels. Once the EDC17 detected that the emission test was complete, the  
20 EDC would then enable a different “road calibration” mode that caused the engine to return to full  
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22           <sup>39</sup> A SCR system is an active emissions control technology that injects a liquid-reductant agent  
23 into the exhaust stream of a diesel engine to reduce NOx emissions.

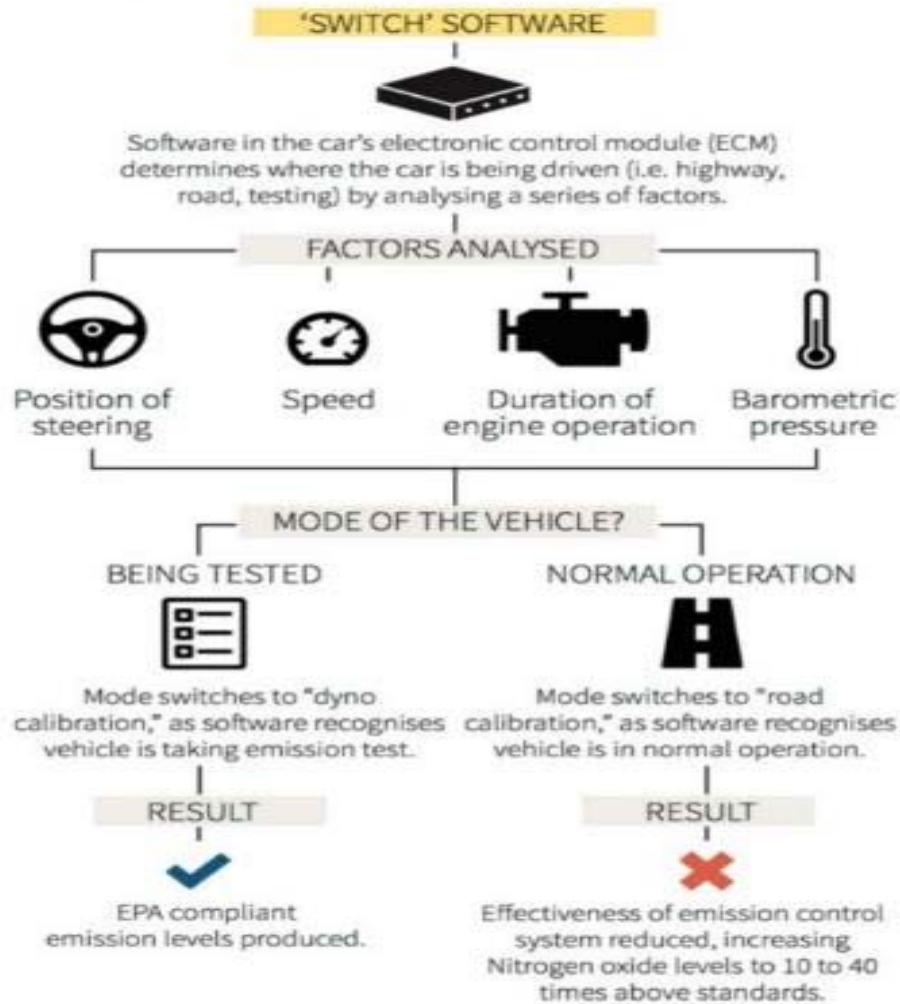
24           <sup>40</sup> *Engine management*, Bosch Auto Parts, [http://de.boschautomotive.com/en/parts\\_and\\_accessories/motor\\_and\\_sytems/diesel/engine\\_management\\_2/engine\\_control\\_unit\\_1](http://de.boschautomotive.com/en/parts_and_accessories/motor_and_sytems/diesel/engine_management_2/engine_control_unit_1) (describing  
25 capabilities of Bosch EDC units) (March 26, 2016) (copy archived Mar. 26, 2016 at [https://web.archive.org/web/20160326001420/http://de.bosch-automotive.com:80/en/parts\\_and\\_accessories/motor\\_and\\_sytems/diesel/engine\\_management\\_2/engine\\_control\\_unit\\_1](https://web.archive.org/web/20160326001420/http://de.bosch-automotive.com:80/en/parts_and_accessories/motor_and_sytems/diesel/engine_management_2/engine_control_unit_1) (last visited July 14,  
26 2020)).  
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1 power while reducing the emission control systems' performance, and consequently caused the  
2 vehicle to spew far higher levels of illegal NOx emissions out on the road in certain conditions.<sup>41</sup>  
3 This process is illustrated in the following diagram, using Volkswagen merely for illustration, but  
4 applicable to the Affected Mercedes Vehicles:  
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26 <sup>41</sup> Russell Hotten, *Volkswagen: The scandal explained*, BBC (Dec. 10, 2015), <http://www.bbc.com/news/business-34324772>.  
27 <http://www.bbc.com/news/business-34324772> (last visited July 6,  
28 2020).

# How Volkswagen's defeat device works



Source: U.S. Environmental Protection Agency

J. Wang, 22/09/2015

REUTERS

115. Mercedes' partnership with Bosch enabled this illegal workaround, and Bosch enjoyed a substantive portion of its annual revenue from manufacturing parts used in the Affected Mercedes Vehicles.<sup>42</sup> Bosch knew that Mercedes was using its emission control components as a

<sup>42</sup> Approximately 50,000 of Bosch's 375,000 employees worked in the diesel technology operations branch of Bosch, and Volkswagen was the biggest diesel manufacturer in the world. *Bosch probes whether its staff helped VW's emissions rigging*, AUTOMOTIVE NEWS (Jan. 27, 2016), available at <http://www.autonews.com/article/20160127/COPY01/301279955/bosch-probes-whether-its-staff-helped-vws-emissions-rigging> (last visited July 6, 2020).

1 cheat device and, in fact, worked with Mercedes to develop the software algorithms specifically  
2 tailored for the Affected Mercedes Vehicles.

3 116. Defendants understood that promoting Mercedes' BlueTEC Clean Diesel vehicles  
4 and technology as environmentally superior to gasoline cars would be material to a reasonable  
5 consumer interested in environmental issues with respect to a decision to purchase or lease a car.

6 117. Mercedes' customers expected "exceptional environmental sustainability."<sup>43</sup> In a  
7 2008 press release, the Mercedes Defendants acknowledged that "the environmental sustainability  
8 of vehicles is gaining importance in the purchasing decision."<sup>44</sup>

9 118. To induce consumers to purchase BlueTEC Clean Diesel vehicles, the Mercedes  
10 Defendants marketed the BlueTEC-equipped vehicles as environmentally friendly and fuel  
11 efficient "without the need to forego the characteristic brand features—safety, comfort and refined  
12 driving pleasure."<sup>45</sup>

13 119. The Mercedes Defendants' advertising was widely disseminated throughout the  
14 United States and Arizona. It included, among other things, televised advertisements, online social  
15 media campaigns, press releases and public statements, print advertising, brochures and other  
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18 <sup>43</sup> Press Release, Mercedes-Benz, Mercedes-Benz launches "Formula Green" in the five, four  
19 and three-litre consumption class, (March 2, 2010) available at [http://media.daimler.com/  
20 dcmmedia/0-921-658901-1-1277592-1-0-0-0-0-1-0-0-0-0-1-0-0-0-0-0-0.html](http://media.daimler.com/dcmmedia/0-921-658901-1-1277592-1-0-0-0-0-1-0-0-0-0-1-0-0-0-0-0-0.html) (copy available at [https://  
21 media.daimler.com/marsMediaSite/en/instance/ko.xhtml?oid=9907989&ls=L2VuL2luc3Rhbm  
22 NIL2tvLnhodG1sP29pZD05MjY2NzExJnJlbElkPTYwODI5JmZyb21PaWQ9OTI2NjcxMSZib  
23 3JkZXJzPXRydWUmcmVzdWx0SW5mb1R5cGVJZD00MDYyNiZ2aWV3VHlwZT1saXN0Jn  
24 NvcnREZWZpbml0aW9uPVBVQkxJU0hFRF9BVC0yJnRodW1iU2NhbGVJbmRleD0wJnJvd  
25 0NvdW50c0luZGV4PTUmZnJvbUluZm9UeXBISWQ9NDA2Mjg!&rs=4](https://media.daimler.com/marsMediaSite/en/instance/ko.xhtml?oid=9907989&ls=L2VuL2luc3RhbmNIL2tvLnhodG1sP29pZD05MjY2NzExJnJlbElkPTYwODI5JmZyb21PaWQ9OTI2NjcxMSZib3JkZXJzPXRydWUmcmVzdWx0SW5mb1R5cGVJZD00MDYyNiZ2aWV3VHlwZT1saXN0JnNvcnREZWZpbml0aW9uPVBVQkxJU0hFRF9BVC0yJnRodW1iU2NhbGVJbmRleD0wJnJvd0NvdW50c0luZGV4PTUmZnJvbUluZm9UeXBISWQ9NDA2Mjg!&rs=4) (last visited July 6,  
26 2020)).

27 <sup>44</sup> Press Release, Mercedes-Benz, Road to the Future: From BlueTEC Diesel Vehicles to  
28 Electric Vehicles: Modular Technologies for a Clean Future of the Premium Automobile,  
[http://media.daimler.com/dcmmedia/0-921-657591-1-1091617-1-0-1-0-0-1-12639-0-0-1-0-0-0-0-  
0.html?TS=1459448202325](http://media.daimler.com/dcmmedia/0-921-657591-1-1091617-1-0-1-0-0-1-12639-0-0-1-0-0-0-0-0.html?TS=1459448202325). For this citation that is no longer active, a copy will be produced to  
Defendants.

<sup>45</sup> *Id.*

1 materials distributed to dealers and distributors, and strategic product placement (for instance, a  
2 Mercedes fleet of “low-emission” vehicles, including the E320 BlueTEC Clean Diesel, shuttled  
3 superstar musicians at each of the eight 2007 Live Earth climate protection concerts, two of which  
4 took place in the United States<sup>46</sup>).

5 **1. The Mercedes Defendants Advertised And Promoted BlueTEC Clean Diesel**  
6 **Vehicles As Low-Emitting**

7 120. The Mercedes Defendants’ advertisements, promotional campaigns, and public  
8 statements disseminated in Arizona and across the country represented that the Affected Mercedes  
9 Vehicles had high fuel economy, low emissions, reduced NOx by 90%, had lower emissions than  
10 comparable diesel vehicles, and had lower emissions than other comparable vehicles. For  
11 example:

- 12 a) According to the Mercedes Defendants, they offered consumers “the world’s  
13 cleanest diesel automobiles.”<sup>47</sup>
- 14 b) The Mercedes Defendants promised that BlueTEC Clean Diesel vehicles have  
15 “ultra-low emissions,”<sup>48</sup> with “up to 30% lower greenhouse-gas emissions than  
16 gasoline.”
- 17 c) On its website, the Mercedes Defendants depicted a BlueTEC Clean Diesel  
18 SUV driving next to a shoreline with ebullient waves under a clear-blue sky.  
19 In a faded-blue portion in the vehicles’ path, the Mercedes Defendants ask  
20

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21 <sup>46</sup> Press Release, Mercedes-Benz, Phil Collins, Jon Bon Jovi, Snoop Dogg and the Black Eyed  
22 Peas Join Smart to Protect the Environment, <http://media.daimler.com/dcmmedia/0-921-1653632-1-893475-1-0-0-0-0-1-0-0-0-1-0-0-0-0-0-0.html> (last accessed March 31, 2016). For this citation that  
23 is no longer active, a copy will be produced to Defendants.

24 <sup>47</sup> *Id.*

25 <sup>48</sup> *E.g.*, 2011 GL Class Brochure, p. 5 (“Advanced BlueTEC technology starts with cleaner  
26 combustion of its diesel fuel, and finishes with certified Ultra Low Emissions, even in the most  
27 stringent U.S. states.”), [http://www.auto-brochures.com/makes/Mercedes\\_Benz/GL-Class/Mercedes%20Benz\\_US%20GL-Class\\_2011.pdf](http://www.auto-brochures.com/makes/Mercedes_Benz/GL-Class/Mercedes%20Benz_US%20GL-Class_2011.pdf) (last visited July 6, 2020).

1 consumers to “imagine a fuel that produces fewer greenhouse gases than  
2 gasoline.”<sup>49</sup>

3 d) The Mercedes Defendants claimed that BlueTEC Clean Diesel produces up to  
4 90% fewer emissions than equivalent gas-powered vehicles,<sup>50</sup> and converts  
nitrous oxide emissions into “pure, earth-friendly nitrogen and oxygen.”<sup>51</sup>

5 e) In a technical explanation of BlueTEC Clean Diesel on its website, the  
6 Mercedes Defendants told consumers that their technology “reduces Nitrogen  
7 Oxides by up to 80%”<sup>52</sup>

8 f) The Mercedes Defendants proclaimed itself “#1 in CO<sub>2</sub> emissions for luxury  
9 vehicles.”<sup>53</sup>

10 g) The Mercedes Defendants’ web site proclaimed:

11 Mercedes-Benz continues to reinvent this alternative fuel that offers  
12 higher torque and efficiency with up to 30% lower greenhouse-gas  
emissions than gasoline.

13 Today’s BlueTEC models are simply the world’s most advanced  
14 diesels, with the ultra-low emissions, high fuel economy and  
15 responsive performance that makes them not merely available in all  
16 50 states, but desirable.

17 *Earth-friendly, around the world*

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18 <sup>49</sup> *BlueTEC Clean Diesel*, [https://www.mbusa.com/mercedes/benz/green/diesel\\_bluetec](https://www.mbusa.com/mercedes/benz/green/diesel_bluetec) (last  
19 visited March 29, 2016).

20 <sup>50</sup> *E.g.*, 2016 Sprinter Van Brochure, p. 2 [http://assets.mbvans.com/Mercedes-Benz-Vans/  
21 Brochures/Mercedes-Benz-Sprinter-Vans-Brochure.pdf](http://assets.mbvans.com/Mercedes-Benz-Vans/Brochures/Mercedes-Benz-Sprinter-Vans-Brochure.pdf) (last visited July 6, 2020).

22 <sup>51</sup> *E.g.*, 2011 M-Class Brochure, p. 5 [http://www.auto-brochures.com/makes/Mercedes\\_Benz/  
23 M-Class/Mercedes%20Benz\\_US%20M-Class\\_2011.pdf](http://www.auto-brochures.com/makes/Mercedes_Benz/M-Class/Mercedes%20Benz_US%20M-Class_2011.pdf) (last visited July 6, 2020).

24 <sup>52</sup> How Mercedes-Benz BlueTEC Works—Clean Diesel Technology, Mercedes-Benz Official  
25 YouTube Channel, [https://youtu.be/w4T5B\\_UmgJo](https://youtu.be/w4T5B_UmgJo) (the video was taken down from the website  
26 at an unknown date).

27 <sup>53</sup> *BlueTEC Clean Diesel* [https://www.mbusa.com/mercedes/benz/green/diesel\\_bluetec](https://www.mbusa.com/mercedes/benz/green/diesel_bluetec) (last  
28 visited March 29, 2016) (copy archived Mar. 26, 2016 at [http://web.archive.org/web/2016  
0326211520/https://www.mbusa.com/mercedes/benz/green/diesel\\_bluetec](http://web.archive.org/web/20160326211520/https://www.mbusa.com/mercedes/benz/green/diesel_bluetec) (last visited July 14,  
2020)).



1 **THE LEADER IN DIESEL, SINCE THE BEGINNING.**

2 Drivers in much of Europe and Asia frequently choose diesel over  
3 gasoline for its rich torque output and higher fuel efficiency. With  
4 BlueTEC, cleaner emissions are now an equally appealing benefit.

5 ADAC, Germany’s largest automobile association, rates BlueTEC as  
6 #1 in CO<sub>2</sub> emissions for luxury vehicles.

- 7 h) One BlueTEC Clean Diesel advertisement depicted two rear mufflers side-by-  
8 side in the shape of human lungs. The caption underneath claims that BlueTEC  
9 is “For the air we breathe.”

10 121. Mercedes held itself out as protectors of the environment: “Long before it became  
11 front-page news, Mercedes-Benz has been innovating and implementing new ways to help  
12 minimize the impact of cars and trucks on the world we share. It’s a promise that’s been kept for  
13 generations, and not just with cleaner, more efficient power under the hood.”<sup>54</sup> Indeed, the  
14 company relished its message that it played an industry-leading role in advancing “green”  
15 technologies like BlueTEC Clean Diesel.

16 122. BlueTEC is part of a lineup of Mercedes technologies that it said were “green.”<sup>55</sup>  
17 Mercedes widely disseminated advertisements, promotional campaigns, and public statements  
18 throughout the United States to induce the purchase of BlueTEC Clean Diesel vehicles by  
19 customers that are concerned about the environment. For example:

- 20 a) Mercedes called its BlueTEC engine, “[e]arth-friendly, around the world.”<sup>56</sup>  
21 b) A promotional video created for Mercedes in 2009 opened with the camera  
22 pointing up to the sky with rays of sun coming through clouds. “The Earth,”  
23 says the narrator “is changing.” He then told us that Mercedes-Benz BlueTEC  
24 was “cleaner ... and—with a revolutionary system which significantly reduces

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25 <sup>54</sup> *Mercedes-Benz & The Environment*, <https://www.mbusa.com/mercedes/benz/green#main>  
26 (last visited March 31, 2016).

27 <sup>55</sup> *Id.*

28 <sup>56</sup> *BlueTEC Clean Diesel*, [https://www.mbusa.com/mercedes/benz/green/diesel\\_bluetec](https://www.mbusa.com/mercedes/benz/green/diesel_bluetec) (last  
visited March 29, 2016).

1 greenhouse gases and smog-forming pollutants—more respectful of the  
2 earth.”<sup>57</sup>

- 3 c) A technical description of BlueTEC available on the Mercedes-Benz website  
4 closed with, “BlueTEC—the world’s cleanest diesel engines.  
5 Environmentally-friendly technology, without sacrificing performance or  
6 driving pleasure.”<sup>58</sup>
- 7 d) Mercedes claimed in a brochure for the 2016 Sprinter that, “Thanks to  
8 BlueTEC clean diesel technology, the Sprinter is one of the greenest vans in  
9 the land.”<sup>59</sup>
- 10 e) Mercedes strategically placed its BlueTEC Clean Diesel vehicles among a fleet  
11 of Mercedes-Benz vehicles that shuttled superstar musicians like Bon Jovi,  
12 Snoop Dogg, The Police, Kanye West, and others at the 2007 Live Earth  
13 climate protection concerts. Live Earth attendees were asked to pledge that  
14 they would take personal action to solve the climate crises and “buy from  
15 businesses...who share my commitment to solving the climate crises.”<sup>60</sup>
- 16 f) A 2009 website designed for Mercedes-Benz pictured a 2009 ML320 BlueTEC  
17 Clean Diesel driving in the sky through clouds, with the title, “Why you should  
18 go BLUE if you want to go green.”<sup>61</sup> The site promised consumers “an  
19 environmentally-smart solution that doesn’t demand sacrifices.” On  
20 information and belief, this design was disseminated to U.S. consumers by  
21 Mercedes-Benz U.S. via its website in or around 2009.

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22 <sup>57</sup> Studio Dialog, Video for Mercedes-Benz BlueTEC, *available at* <https://vimeo.com/8989688>.

23 <sup>58</sup> How Mercedes-Benz BlueTEC Works—Clean Diesel Technology, Mercedes-Benz Official  
24 YouTube Channel, [https://youtu.be/w4T5B\\_UmgJo](https://youtu.be/w4T5B_UmgJo) (the video was taken down from the website  
25 at an unknown date).

26 <sup>59</sup> 2016 Sprinter Van Brochure, p. 2 <http://assets.mbvans.com/Mercedes-Benz-Vans/Brochures/Mercedes-Benz-Sprinter-Vans-Brochure.pdf> (last visited July 6, 2020).

27 <sup>60</sup> *Gore Urges “7 Point Pledge” Ahead of Live Earth*, Associated Press, June 29, 2007  
28 *available at* [http://www.nbcnews.com/id/19502465/ns/us\\_news-environment/t/gore-urges-point-pledge-ahead-live-earth/#](http://www.nbcnews.com/id/19502465/ns/us_news-environment/t/gore-urges-point-pledge-ahead-live-earth/#) (last visited July 6, 2020).

<sup>61</sup> Portfolio of Chris Lacey, Mercedes-Benz BlueTEC, <http://www.chrislacey.net/354/uncategorized/mercedes-benz-bluetec> (last visited July 6, 2020).

1           **2. The Mercedes Defendants Advertised And Promoted BlueTEC Clean Diesel**  
2           **As Meeting And Exceeding Compliance With U.S. Emissions Standards In All**  
3           **50 States**

4           123. The Mercedes Defendants also expressly marketed the Affected Mercedes Vehicles  
5 as “clean diesel” vehicles, with registration approvals in all 50 states. For example:

- 6           a) Mercedes’ website proudly presented “BlueTEC: ... now available in five  
7 different Mercedes-Benz BlueTEC models in all 50 states.”<sup>62</sup>
- 8           b) A June 2008 press release boasted that Mercedes-Benz was the first  
9 manufacturer in the world to achieve registration approval in all 50 states for  
10 Diesel SUVs.<sup>63</sup>
- 11           c) In an April 2009 interview about the Mercedes-Benz E Class, Professor  
12 Dr. Herbert Kohler, Chief Environmental Officer at Daimler AG, claimed that  
13 Mercedes-Benz “goes beyond statutory requirements,” because “sustainable  
14 mobility means more than the mere fulfillment of rigid environmental  
15 guidelines” (emphasis added).<sup>64</sup>

16           **E. Emission Test Cycles And Emission Standards**

17           124. As will be shown below, Defendants’ claims about the Affected Mercedes Vehicles’  
18 characteristics were false and deceptive, and also involved the concealment, suppression, and  
19 omission of material facts with the intent that others rely. To effectuate their consumer fraud,  
20 Defendants employed a cheat device to make the Affected Mercedes Vehicles appear to emit low  
21 levels of pollution when under certain testing conditions; but, in actual driving conditions, the  
22 vehicles emitted much higher levels. This fraud, which has now been exposed, violated the  
23 Arizona Consumer Fraud Act.

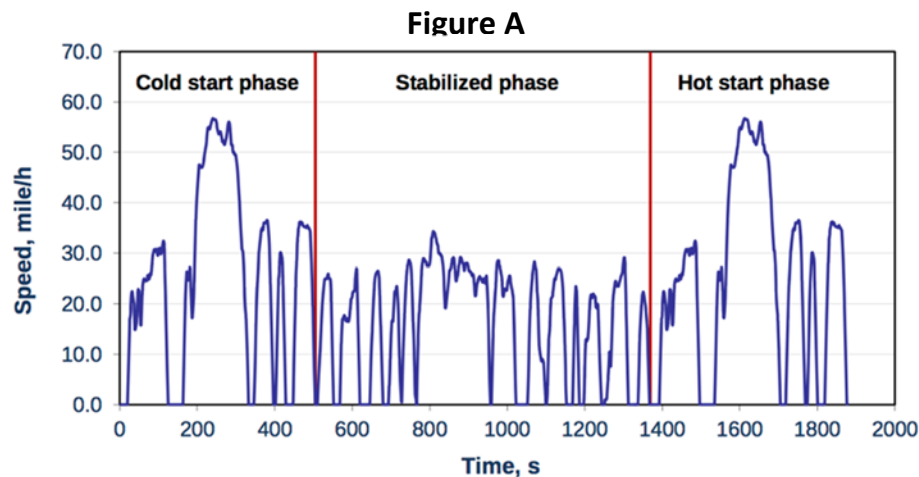
24 \_\_\_\_\_  
25           <sup>62</sup> *Mercedes-Benz & The Environment*, [https://www.mbusa.com/mercedes/benz/green#](https://www.mbusa.com/mercedes/benz/green#module-2)  
26 [module-2](https://www.mbusa.com/mercedes/benz/green#module-2) (last visited March 31, 2016). For this citation that is no longer active, a copy will be  
27 produced to Defendants.

28           <sup>63</sup> Press Release, Mercedes-Benz, Road to the Future: From BlueTEC Diesel Vehicles to  
Electric Vehicles: Modular Technologies for a Clean Future of the Premium Automobile,  
*available at* <http://media.daimler.com/dcmmedia/0-921-657591-1-1091617-1-0-1-0-0-1-12639-0-0-1-0-0-0-0-0.html?TS=1459448202325> (last visited March 31, 2016). For this citation that is no  
longer active, a copy will be produced to Defendants.

<sup>64</sup> Life Cycle, Environmental Certificate for the E-Class, p. 6 (April 2009). For this citation  
that is no longer active, a copy will be produced to Defendants.

## 1. Government Testing Was Performed Using FTP-75 And A Dynamometer

125. To test whether vehicles comply with emissions requirements, government agencies use emissions test cycles. An emissions test cycle defines a protocol that enables repeatable and comparable measurements of exhaust emissions to evaluate compliance. The protocol specifies all conditions under which the engine is tested, including lab temperature and vehicle conditions. Most importantly, the test cycle defines the speed and load over time that is used to simulate a typical driving scenario. An example of a driving cycle is shown in Figure A. This graph represents the FTP-75 (Federal Test Procedure) cycle that has been created by the EPA and is used for emission certification and fuel economy testing of light-duty vehicles in the U.S. The cycle simulates an urban route with frequent stops, combined with both a cold and a hot start transient phase. The cycle lasts 1,877 seconds (about 31 minutes) and covers a distance of 11.04 miles (17.77 km) at an average speed of 21.2 mph (34.12 km/h).



126. Besides urban test cycles such as FTP-75, there are also cycles that simulate driving patterns under different conditions. To assess conformance, several of these tests are carried out on a chassis dynamometer, a fixture that holds a car in place while allowing its drive wheel to turn with varying resistance. Emissions are measured during the test and compared to an emissions standard that defines the maximum pollutant levels that can be released during such a test. In the U.S., emissions standards are managed on a national level by the EPA. In addition, California has its own emissions standards that are defined and enforced by CARB. California standards are also used by a number of other states (“Section 177” states). Together with California, these states

1 cover a significant fraction of the U.S. market, making them a de facto second national standard.  
2 In Europe, the emissions standards are called Euro 1 through Euro 6, where Euro 6 is the most  
3 recent standard in effect since September 2014.

4 127. The FTP-75 is the primary dynamometer cycle used to certify the light- and  
5 medium-duty passenger cars/trucks. This cycle is primarily a dynamic cycle, with rapid changes  
6 in speed and acceleration meant to reflect city driving along with some steadier higher speed  
7 sections meant to account for some highway driving.

8 128. One critically important thing to understand about the FTP-75 is that it is a “cold  
9 start” cycle. That means the vehicle starts the cycle with the engine having been off for at least  
10 eight hours and in a completely cold state. The “cold start” portion of the test is challenging for  
11 diesel engines employing SCR because catalysts meant to control emissions are not yet at  
12 temperatures where they work (*i.e.*, above their “light-off” temperature).

13 **2. Researchers Tested Vehicles Under Different Conditions Using A Different**  
14 **Testing Technology—PEMS—And Discovered Discrepancies, Ultimately**  
15 **Leading To One Of The Biggest Scandals In The History Of The Automotive**  
16 **Industry**

17 129. The green bubble with respect to diesel vehicles popped on September 18, 2015,  
18 when the EPA issued a Notice of Violation of the Clean Air Act (the “First NOV”) to Volkswagen  
19 AG and/or certain of its affiliates for installing illegal “defeat devices” in 2009-2015 Volkswagen  
20 and Audi diesel cars equipped with 2.0-liter diesel engines. A defeat device, as defined by the  
21 EPA, is any apparatus that unduly reduces the effectiveness of emissions control systems under  
22 conditions a vehicle may reasonably be expected to experience. The EPA found that the  
23 Volkswagen/Audi defeat device allowed the vehicles to pass emissions testing but in the real  
24 world these vehicles polluted far in excess of emissions standards.

25 130. This was exposed by researchers at West Virginia University testing certain vehicles  
26 “on the road” rather than only in laboratory conditions, and discovering huge discrepancies  
27 between the actual amount of NO<sub>x</sub> emitted and what the laboratory conditions suggested would  
28 be emitted.

1           131. On September 22, 2015, Volkswagen announced that 11 million diesel cars  
2 worldwide were installed with the same cheat device software that had evaded emissions testing  
3 by U.S. regulators. Volkswagen pled guilty to criminal charges and settled civil class actions for  
4 over ten billion dollars.<sup>65</sup>

5           132. Volkswagen wasn't alone—soon, government agencies began to reveal that other  
6 manufacturers both in the U.S. and in Europe had produced dozens of models that were exceeding  
7 emissions standards. On January 12, 2017, the EPA issued a Notice of Violation to Fiat Chrysler  
8 America relating to emissions from its popular Dodge Ram 1500 and Jeep Grand Cherokee  
9 vehicles, and on May 23, 2017, the United States filed a civil suit in the Eastern District of  
10 Michigan alleging violations of the Clean Air Act (E.D. Mich. No. 2:17-cv-11633).

11 **F. The Affected Mercedes Vehicles Contained A Shut-Off Device To Mask Their True**  
12 **Emissions Characteristics, Similar To The Volkswagen Vehicles**

13           133. Just as with Volkswagen and other manufacturers, expert testing shows that the  
14 Affected Mercedes Vehicles emitted much higher levels of pollution in real world vs. specific  
15 testing conditions. Defendants' manipulations of the BlueTEC Clean Diesel emission controls put  
16 the lie to the Mercedes Defendants' claims that BlueTEC Clean Diesel was "the world's cleanest  
17 diesel passenger vehicle" with "ultralow emissions." Defendants misrepresented and concealed  
18 the true emissions performance of the Affected Mercedes Vehicles equipped with BlueTEC  
19 engines because of its manipulations that limited emission controls in normal driving conditions.

20           134. Each of the Affected Mercedes Vehicles tested in this Complaint was tested over a  
21 variety of conditions using a Portable Emission Measurement System ("PEMS"). PEMS is a  
22 collection of measurement devices that allow the measurement of gaseous vehicle emissions of  
23 oxides of nitrogen, total hydrocarbon, methane, carbon monoxide, and carbon dioxide as well as  
24 particulate matter (PM) emissions during on-road driving of light- and heavy-duty vehicles. The  
25 system is essentially a "portable laboratory" that allows measurement of emissions outside of a

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26  
27 <sup>65</sup> See Nathan Bomey, *Volkswagen Emission Scandal Widens: 11 Million Cars Affected*, USA  
28 Today (Sept. 22, 2015), <http://www.usatoday.com/story/money/cars/2015/09/22/volkswagen-emissions-scandal/72605874/> (last visited July 14, 2020).

1 conventional chassis dynamometer-based laboratory setting of the type used for certification  
2 testing. The results of all tests by experts for the respective vehicles are included herein. No test  
3 results regarding these vehicles were omitted from the Complaint.

4 135. These systems are highly accurate when compared to conventional chassis  
5 dynamometer tests used for vehicle emissions certification. In fact, their accuracy is such that they  
6 are currently integrated into the European vehicle emission certification process to test real driving  
7 emissions. Both EPA and CARB employ PEMS as part of the heavy duty in-use compliance  
8 program to measure emissions against the not to exceed standards, where procedures have been  
9 codified in the code of federal regulations. Furthermore, both CARB and EPA make wide use of  
10 PEMS to evaluate vehicles for the presence of cheat devices. One such study, published by the  
11 Center for Alternative Fuels Engines and Emissions (CAFEE) in collaboration with CARB, made  
12 heavy use of PEMS to discover the presence of cheat devices in Volkswagen Diesels.<sup>66</sup>

13 136. PEMS has been used since the 1990s to measure real-world vehicle emissions  
14 performance. These systems are manufactured by highly respected and well-established emissions  
15 measurement equipment suppliers like AVL, Horiba, and Sensors Incorporated. All three of these  
16 companies are leading suppliers of emissions measurement systems used for vehicle and engine  
17 certification, and they bring their experience in conventional emissions analyzers to bear in  
18 designing PEMS. Conventional gas analysis systems are very large and complex. Since the years  
19 when chassis dynamometer testing was originally introduced, advances in analyzer technologies  
20 over the past three decades have allowed for the miniaturization of conventional laboratory  
21 analyzers, yielding major size and weight reductions. These technological advances made it  
22 possible for high-accuracy emissions analyzers to be deployed on vehicles while driving on the  
23 road outside of the laboratory setting.

24 137. Conventional emissions testing used for certification of vehicles is performed on a  
25 chassis dynamometer. The dynamometer is a “treadmill” for the driven wheels of a vehicle. The

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26  
27 <sup>66</sup> Thompson, Gregory J., *et. al.* “In-Use Emissions Testing of Light-Duty Diesel Vehicles in  
28 the United States,” CAFEE publication, May 15, 2014, [https://theicct.org/sites/default/files/publications/WVU\\_LDDV\\_in-use\\_ICCT\\_Report\\_Final\\_may2014.pdf](https://theicct.org/sites/default/files/publications/WVU_LDDV_in-use_ICCT_Report_Final_may2014.pdf) (last visited July 6, 2020).

1 driven wheels are placed on rollers attached to one of more flywheels and an electric motor  
2 capable of simulating the forces on the vehicle during real-world driving on the road. The chassis  
3 dynamometer simulates inertial forces (*i.e.*, the resistance to acceleration or deceleration from the  
4 vehicle's weight), static friction, rolling resistance, and aerodynamic drag. When properly  
5 calibrated, the chassis dynamometer will simulate real-world driving with a high degree of  
6 accuracy. A "coastdown" procedure is used to verify that rolling resistance and drag are accurately  
7 simulated. However, the inertial load simulation requires very rapid and precise response from  
8 the electric motor for high accuracy. Slow responding systems can under-load the vehicle during  
9 acceleration. By contrast, real-world inertial forces on the vehicle are inherent in PEMS testing  
10 since this testing is conducted on the road in normal driving.

11 138. The analyzers used to measure gaseous emissions in the chassis dynamometer  
12 setting are accurate to within 1% of the full measurement scale. These analyzers are calibrated  
13 before and after each emissions test to ensure that they deliver a high level of accuracy and that  
14 the calibration does not appreciably change (or drift) during the emissions test. Furthermore,  
15 analyzers undergo monthly 10-point calibrations to ensure their response is accurate throughout  
16 the measurement range of each analyzer. These measurements are supplemented with high  
17 precision measurement of ambient temperature and relative humidity. NO<sub>x</sub> is adjusted for those  
18 values.

19 139. PEMS analyzers are subject to the same requirements. In fact, analyzers used by the  
20 experts have an accuracy of 0.3% of full scale, well within the 1% requirement used for chassis  
21 dynamometer analyzers. These analyzers are also subject to the same monthly 10-point calibration  
22 to ensure accuracy throughout the measurement range. The analyzers are calibrated before and  
23 after each test to ensure that they are both accurate and free of excessive drift. Drift has been  
24 shown to be far less than 1%, even after several hours of testing. PEMS also employs high-  
25 accuracy temperature and relative humidity measurements to adjust NO<sub>x</sub>.

26 140. Put simply, the analyzers used in chassis dynamometer testing and PEMS testing  
27 have virtually identical levels of accuracy and are subject to the same strict requirements for  
28 calibration and drift.



1           141. One primary difference between PEMS and chassis dynamometer emissions testing  
2 is that the latter mixes the raw exhaust with ambient air in a dilution tunnel to simulate the effects  
3 of vehicle exhaust mixing with ambient air immediately after emission from the tailpipe. In the  
4 case of PEMS, the raw exhaust emissions are measured. The dilution tunnel has the largest effect  
5 on particulate matter measurements, where sulfate and hydrocarbon aerosols may be formed  
6 during the dilution process, thereby increasing particulate matter emissions. In modern diesels  
7 using low-sulfur fuels, these effects are much less important than in the past, where hydrocarbon  
8 and sulfate formation was much higher. The effect on gaseous pollutants, and in particular NO<sub>x</sub>,  
9 is negligible. Therefore, the raw gas measurement of NO<sub>x</sub> taken during PEMS testing will closely  
10 match the diluted exhaust measurement taken in a dilution tunnel.

11           142. A wide variety of studies have been performed over the years to validate the  
12 accuracy of PEMS. One such study, conducted by experts at Ricardo UK, one of the world's  
13 leading vehicle research and development companies, concluded that "NO<sub>x</sub> emissions agreed  
14 within ~10% across a wide range of values."<sup>67</sup> When considering that cheat devices result in  
15 emissions that are often several times, or even orders of magnitude, higher than the relevant  
16 emissions standards, this level of agreement with chassis dynamometer emissions measurement  
17 is more than sufficient to identify the presence of cheat devices and to quantify the effects. PEMS  
18 tested also recently triggered a recall by CARB of 500,000 trucks with Cummins engines.<sup>68</sup>

19           143. That being said, test conditions are highly controlled in a chassis dynamometer  
20 laboratory setting. Ambient temperature, wind, and road quality are consistent from test to test.  
21 Although PEMS measures emissions with a high degree of accuracy, great care must be taken to  
22 ensure that the driving conditions are representative, consistent, and can be compared to the  
23 emission standards in a meaningful way. However, a well-designed PEMS test program can  
24

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25           <sup>67</sup> Anderson, Jon, *et. al.*, "On-Road and Chassis Dynamometer Evaluations of Emissions from  
26 Two Euro 6 Diesel Vehicles," SAE 2014-01-2826, October 2014.

27           <sup>68</sup> See *CARB Investigation Leads to nationwide recall of 500,000+ Cummins Heavy-Duty*  
28 *Trucks*, <https://ww2.arb.ca.gov/news/carb-investigation-leads-nationwide-recall-500000-cummins-heavy-duty-trucks> (last visited July 6, 2020).

1 account for ambient temperature, traffic variability, relative positive acceleration (RPA—*i.e.*, the  
2 “hardness” or “softness” of the driver’s driving style), road quality, and wind speed. The effect of  
3 wind speed, in particular, can be averaged out by conducting a large number of tests with variable  
4 wind conditions. Tests are typically repeated dozens of times, with careful attention paid to,  
5 among other things, the average cycle speed, ambient temperature, RPA, and road grade.

6 144. In order to perform chassis dynamometer testing to certify a vehicle, on-road data  
7 must be collected for each vehicle that is tested to obtain a proper model of the vehicle’s rolling  
8 resistance and aerodynamic drag (called the vehicle’s “road load model”). This procedure is  
9 conducted over the road and must be repeated multiple times to account for the effects of variable  
10 wind speeds and directions. This kind of repetition is no different than that required to average  
11 out the effects of wind speed during PEMS testing.

12 145. For the chassis dynamometer to simulate real-world driving accurately, the testing  
13 conducted over the road to create the road load model must be generated with great care,  
14 accounting for effects like tire pressure, drive train resistance, state of maintenance, vehicle  
15 inertial load, et cetera—the same issues that must be addressed when conducting PEMS tests.

16 146. Furthermore, it is possible to re-create virtually any chassis dynamometer  
17 certification cycle over the road using a PEMS by simply following the same vehicle speed cycle  
18 in a carefully controlled setting. Special test software has been developed by experts to allow these  
19 test cycles to be performed on the road. In the case of medium-duty passenger vehicles, like the  
20 Dodge Ram 2500/3500, it is virtually impossible to test the full combined weight rating of 24,000  
21 pounds on a chassis dynamometer, as most of these dynamometers either lack the ability to  
22 simulate those inertial loads or maintain traction of the driven wheels on the dynamometer roller  
23 (or rollers) during testing. For the same reason, sharp accelerations and aggressive driving can be  
24 problematic for these heavier vehicles.

25 147. High ambient temperatures can generally not be tested in a chassis dynamometer  
26 laboratory; the same is true of very low temperatures. During certification testing on the FTP-75  
27 and the highway fuel economy standard test (HWFET), ambient temperature is controlled to a  
28 narrow window between 68°F and 86°F. PEMS testing can be conducted at a wide variety of

1 temperatures, which is important because many cheat devices are triggered based on changes in  
2 ambient temperature.

3 148. Importantly, it is often not possible to test conditions on a chassis dynamometer that  
4 might be experienced in the real world. As was discovered during the Volkswagen diesel scandal,  
5 the vehicle's engine control module can often detect that the vehicle is being tested on a chassis  
6 dynamometer. In addition to being able to detect that a certification test cycle is being run, as with  
7 Volkswagen, vehicles can use various sensors to determine the vehicle is on a chassis  
8 dynamometer. Types of algorithms used to detect a chassis dynamometer include, but are not  
9 limited to, the following:

- 10 a) driven wheels are moving but the front wheels are not turning, a condition only  
11 experienced on a chassis dynamometer;
- 12 b) on a 2-wheel drive vehicle, the driven wheels are moving but the non-driven  
13 wheels are not, a condition only experience on a chassis dynamometer; and
- 14 c) on a vehicle equipped with GPS, the vehicle's wheels are moving while the  
15 GPS position is not changing.

16 149. For this reason, while testing on a chassis dynamometer for cheat devices, it can  
17 never be ruled out that the vehicle can detect that it is being tested on a chassis dynamometer.  
18 Therefore, results from chassis dynamometer testing may be dramatically different than those  
19 measured in real-world driving. In contrast to chassis dynamometer testing, the vehicle cannot  
20 detect the presence of a PEMS. PEMS is not only accurate for detection and quantification of  
21 cheat devices, it is essential.

22 150. PEMS testing was also used by CAFEE at West Virginia University to test light  
23 duty vehicles under a contract from the International Council on Clean Transportation ("ICCT").  
24 CAFEE relied primarily on PEMs testing and, in the process, uncovered the fact that Volkswagen  
25 vehicles were not meeting emissions standards. The ICCT contract with CAFEE mandates that  
26 CAFEE use PEMs.

1 **G. Defendants' Emissions Deception**

2 **1. Expert Testing Of BlueTEC Clean Diesels In The United States**

3 151. The following three Mercedes "clean diesel" vehicles were tested over the course  
4 of testing.

5 (1) 2013 Mercedes GLK250 BlueTEC

6 a. Approximately 39,000 miles (120,000-mile useful life).

7 b. OM651 2.1 Liter engine.

8 c. Clean vehicle record with no accidents and regular scheduled maintenance.

9 (2) 2012 Mercedes R350 BlueTEC

10 a. Approximately 45,000 miles (120,000-mile useful life).

11 b. OM642 3.0 Liter engine.

12 c. Clean vehicle record with no accidents and regular scheduled maintenance.

13 (3) 2014 Mercedes/Freightliner Sprinter 2500 BlueTEC (the 2.1-liter OM-651 engine  
14 variant)

15 a. Approximately 32,000 miles (150,000-mile useful life).

16 b. OM651 2.1 Liter engine.

17 c. Clean vehicle record with no accidents and regular scheduled maintenance.

18 152. All vehicle records were checked for proper maintenance history and to ensure the  
19 vehicles were accident free. The vehicles were loaded to the equivalent test weight listed in the  
20 EPA certification application for each vehicle. None of the vehicles displayed any fault codes or  
21 malfunction indicator lights (MILs) indicating there might have been a problem with the vehicle(s)  
22 and their emission systems.

23 **2. All Vehicles Were Well Under The Useful Life Listed On Their Emissions  
24 Certificate**

25 153. Emissions on all three vehicles were found to be well in excess of the relevant  
26 standards for emissions of nitrogen oxides (NOx). The excesses stem from a variety of cheat  
27 devices described for each vehicle below.

1           154. In general, the cheat devices triggered a reduction in performance of the two main  
2 NOx reduction systems in a “clean diesel” vehicle: 1) the exhaust gas recirculation (EGR) system  
3 and 2) the selective catalytic reduction (“SCR”) system.

4           155. Exhaust gas recirculation feeds some of the exhaust gas back into the engine intake  
5 using a controllable valve that routes the exhaust from the exhaust manifold, through an EGR  
6 cooler, and into the engine intake. The mixture of exhaust gas with fresh incoming air reduces  
7 NOx generated in the cylinder during normal engine operation. The system can be shut off by  
8 completely closing the valve that allows exhaust gases to enter the intake. The amount of EGR  
9 can be controlled by opening the valve to a larger or smaller extent. A lower “percentage” of EGR  
10 indicates a valve that is more closed, which restricts the amount of EGR. Conversely, a high  
11 percentage indicates a high level of EGR. High EGR results in a more significant reduction in  
12 NOx emissions. Simply speaking, high EGR rates lead to lower NOx. The EGR rate is controlled  
13 by the engines’ electronic control module (ECM), and can thus be programmed to behave in any  
14 way.

15           156. The SCR system is a catalyst through which all of the exhaust stream flows. When  
16 urea (sometimes called diesel exhaust fluid (DEF) or AdBlue) is injected into the tailpipe upstream  
17 of the SCR system, a reaction takes place on the surface of the catalyst to reduce NOx to nitrogen  
18 and water. With no urea present, the reaction will not take place, and no NOx reduction will occur  
19 over the SCR catalyst. Therefore, by changing the amount of urea injected, the effectiveness of  
20 the SCR system can be altered by the engine’s ECM. If high levels of urea are injected, high NOx  
21 reduction occurs provided there is sufficient exhaust temperature. If no urea is injected, no NOx  
22 reduction takes place.

23           157. Exhaust gas temperatures were studied extensively for all three vehicles over a wide  
24 variety of operating conditions. Except in the most extreme conditions on hills in excess of 6%  
25 downhill and very briefly during startup, exhaust gas temperatures entering the SCR systems were  
26 well in excess of the light-off temperature (*i.e.*, the minimum temperature for the reaction to occur)  
27 required for successful SCR operation.

28

1           158. NOx emissions are first reduced in the engine cylinder by various means related to  
2 injection timing and engine design. The EGR system is the next system in line to reduce NOx  
3 coming out of the engine. The SCR system comes last in line.

4           159. In the case of all three vehicles, Mercedes manipulated the programming of the  
5 software to reduce EGR and SCR effectiveness at various times using cheat devices, AECDS  
6 (auxiliary emission control devices), which are not approved by the EPA or California Air  
7 Resources. The programming of these vehicles is meant to cheat the emissions certification  
8 standards.

9           160. The vehicles were tested with a PEMS as well as a chassis dynamometer running  
10 the federal certification FTP-75 and HWFET tests. The vehicles were outfitted with an on-board  
11 diagnostics (OBD) monitoring system to monitor data on the vehicle's ECM (e.g., EGR rate,  
12 exhaust gas temperatures, SCR inlet and outlet NOx, etc.).

13           161. The relative positive acceleration, a measurement of how aggressively the vehicle  
14 is being driven, was tracked for every test performed. The RPAs were kept well below the values  
15 experienced during the certification cycles, which means that the vehicles were driven less  
16 aggressively than the conditions experienced during certification. The results are therefore  
17 *conservative* and representative of "light footed" driving styles. It is anticipated that more  
18 aggressive driving styles would lead to even higher emission values than those presented below.

19           162. Furthermore, the vehicles tested were relatively "young" compared to their full  
20 useful life. It is anticipated that vehicles closer to full useful life will have experienced, among  
21 other things, degradation in the SCR catalyst as well as possible fouling of the EGR valve and  
22 cooler. This degradation would likely lead to higher NOx levels than those presented below as the  
23 vehicles approach their full useful lives.

24           163. Lastly, all vehicles were monitored for active regenerations, events where high  
25 exhaust temperatures are used to remove soot collected in the DPF. In general, NOx emissions  
26 increase dramatically during these infrequent events (though a high frequency of these events  
27 would be of great concern). These infrequent events are monitored and noted where relevant. They  
28 are not included in the analyses of cheat devices as they would confuse the data on the cheat

1 device strategy. For these three vehicles, active regenerations are so infrequent that they can be  
2 excluded from the analysis.

### 3 3. 2014 GLK250 BlueTEC

4 164. This vehicle was tested with a PEMS over the course of 1,330 miles, 953 of which  
5 were on the highway and 207 of which were in stop-and-go or variable speed conditions. A  
6 generator was installed on the rear of the vehicle to power the PEMS equipment in a position that  
7 was considered to have a minimal impact on the vehicle's aerodynamic drag.

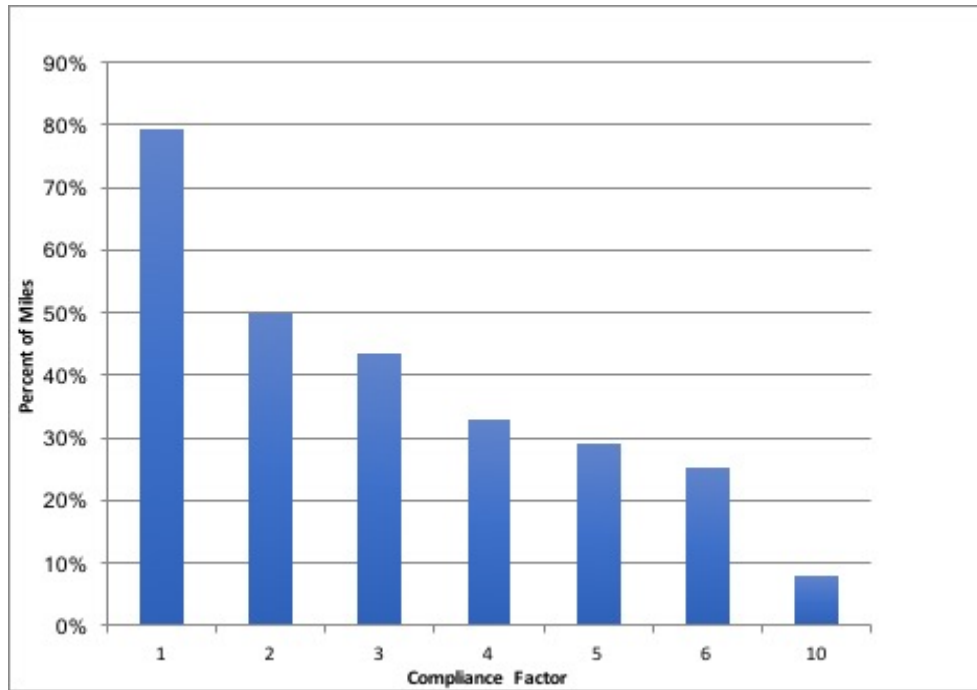


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21 165. The stop-and-go emissions were found to be 208 mg/mile on average over all tests  
22 conducted, or 4.2 times the standard of 50 mg/mile. Maximum emissions in stop-and-go  
23 conditions were found to be 1,725 mg/mile, a condition where the EGR and SCR systems had  
24 been completely shut off. That is 34.5 times the standard.

25 166. The “compliance factor” can be considered a multiple of the emission standard. It  
26 is the actual emission rate found during testing divided by the certification standard. A vehicle  
27 that meets the standard will have a compliance factor less than 1. A vehicle with a compliance  
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1 factor of one meets the standard exactly. A compliance factor of two means the vehicle exceeds  
2 the standard by a factor of 2.

3 167. The compliance factor for stop-and-go conditions is plotted below.

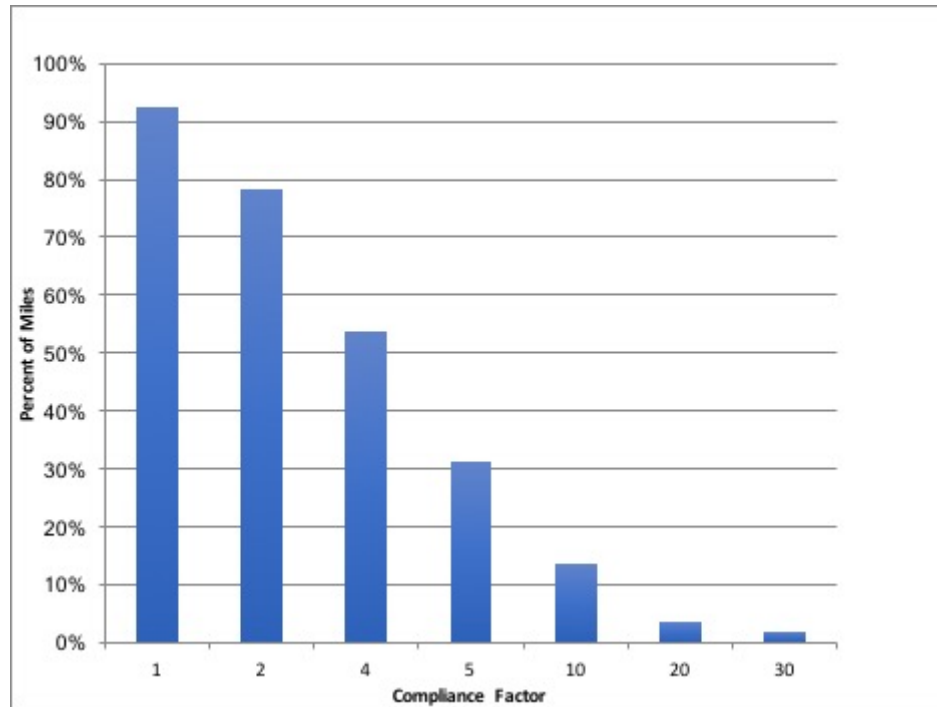


15 168. The bar chart for a compliance factor of “1” represents the fraction of the total miles  
16 that are at or above the standard. The bar for a compliance factor of “2” represents the total miles  
17 that are twice the standard or more, and so on. What is notable is that the vehicles spend 79% of  
18 its time above the standard. That means only 21% of the miles traveled in stop-and-go conditions  
19 actually met the standard. What is also notable is that the vehicle spends 50% of its time at twice  
20 the standard *or more*. Finally, we see that the vehicle spends 8% of its time at ten times the  
21 standard or more.

22 169. The highway emissions were found to be 319 mg/mile on average over all tests  
23 conducted, or 6.4 times the standard of 50 mg/mile. Maximum emissions in highway conditions  
24 were found to be 4,166 mg/mile, or 83 times the standard.

25 170. Similarly, the compliance factor for highway driving is plotted below.





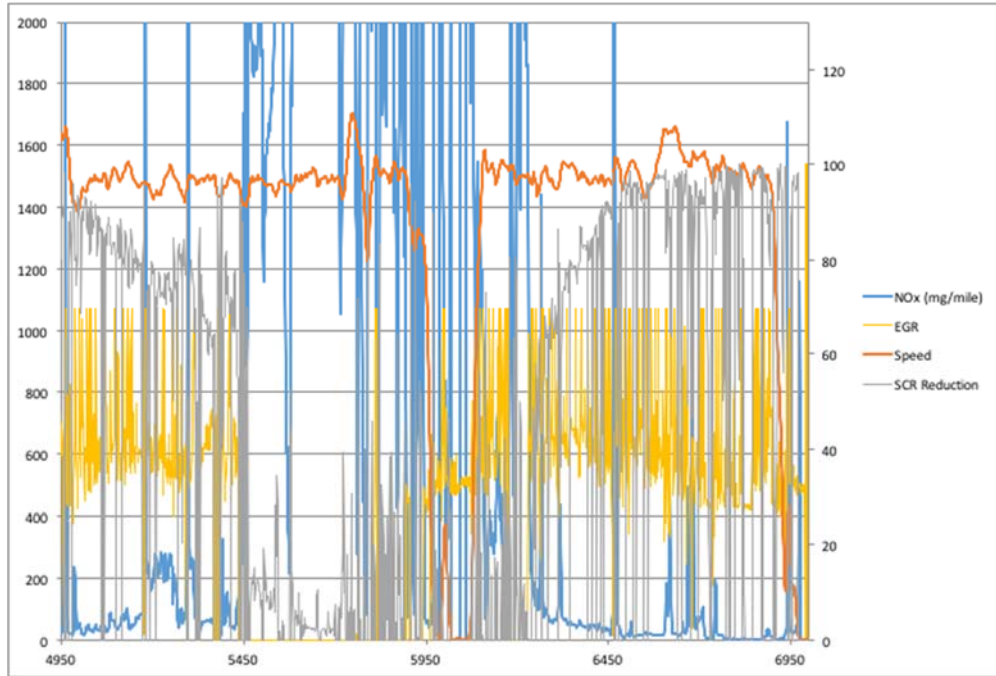
171. The vehicle spends 92% of the miles traveled above the standard (a compliance factor greater than 1), leaving only 8% of the vehicle miles traveled (VMT) having met the standard. The vehicle spends 54% of its VMT at four times the standard or above, and 4% at 20 times the standard or above.

172. The excessive emissions are a result of a number of cheat devices. On the GLK250, the EGR and SCR rates are both turned down significantly at various moments in time where one would not expect a change, most notably when the speed and road grade are not changing.

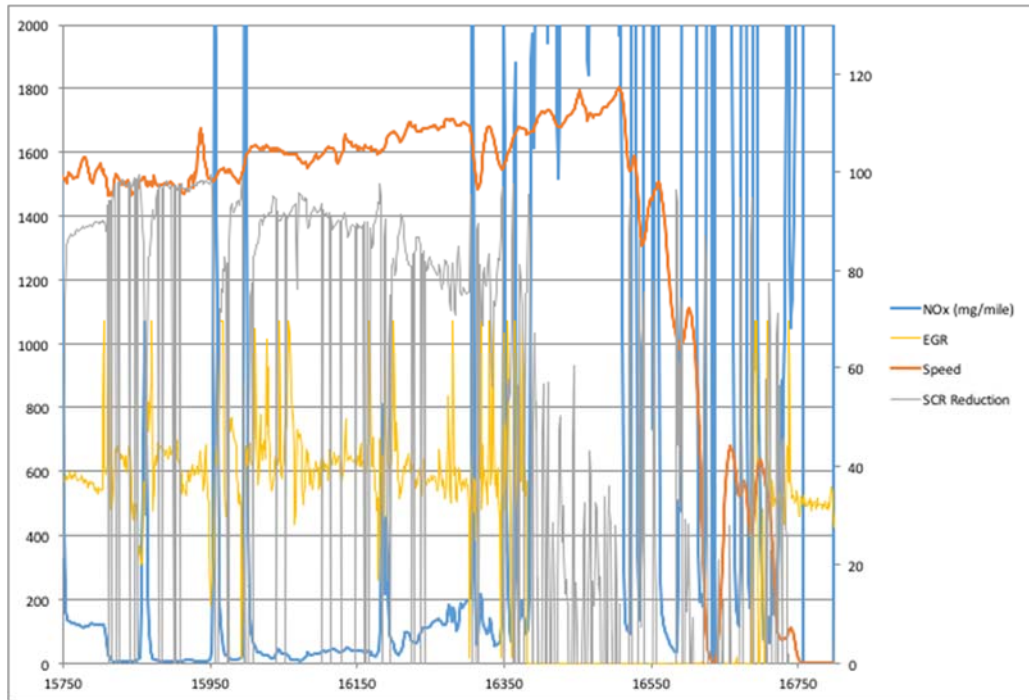
173. The plot below is one of several that shows the typical behavior. The orange line represents the vehicle speed. Note that it is relatively constant at 100 km/hour (62 mph). The small fluctuations observed in the speed over the several plots presented below are normal, as vehicle speed is usually maintained by small accelerations and decelerations that the driver doesn't usually notice.

174. The gray line indicates the percent reduction of the SCR system. A higher percentage reduction represents a very low NOx emission rate from the tailpipe. In the limit that NOx reduction is 100% on the SCR catalyst, the emissions will be 0 mg/mile from the tailpipe. The yellow line represents the percent EGR. The absolute value of this number is not so important

1 compared to the relative value in various situations. Note that around 5,450 seconds in the plot  
2 EGR is shutoff (the yellow line goes to 0) and the SCR reduction (gray line) also goes to near 0.  
3 As a result, the NOx emission rate (represented by the blue line) exceeds the upper limit of the  
4 chart. After a short period of time, the EGR system is reactivated, but the SCR system doesn't  
5 come back up to high NOx reduction until about 6,450 seconds. This is typical.

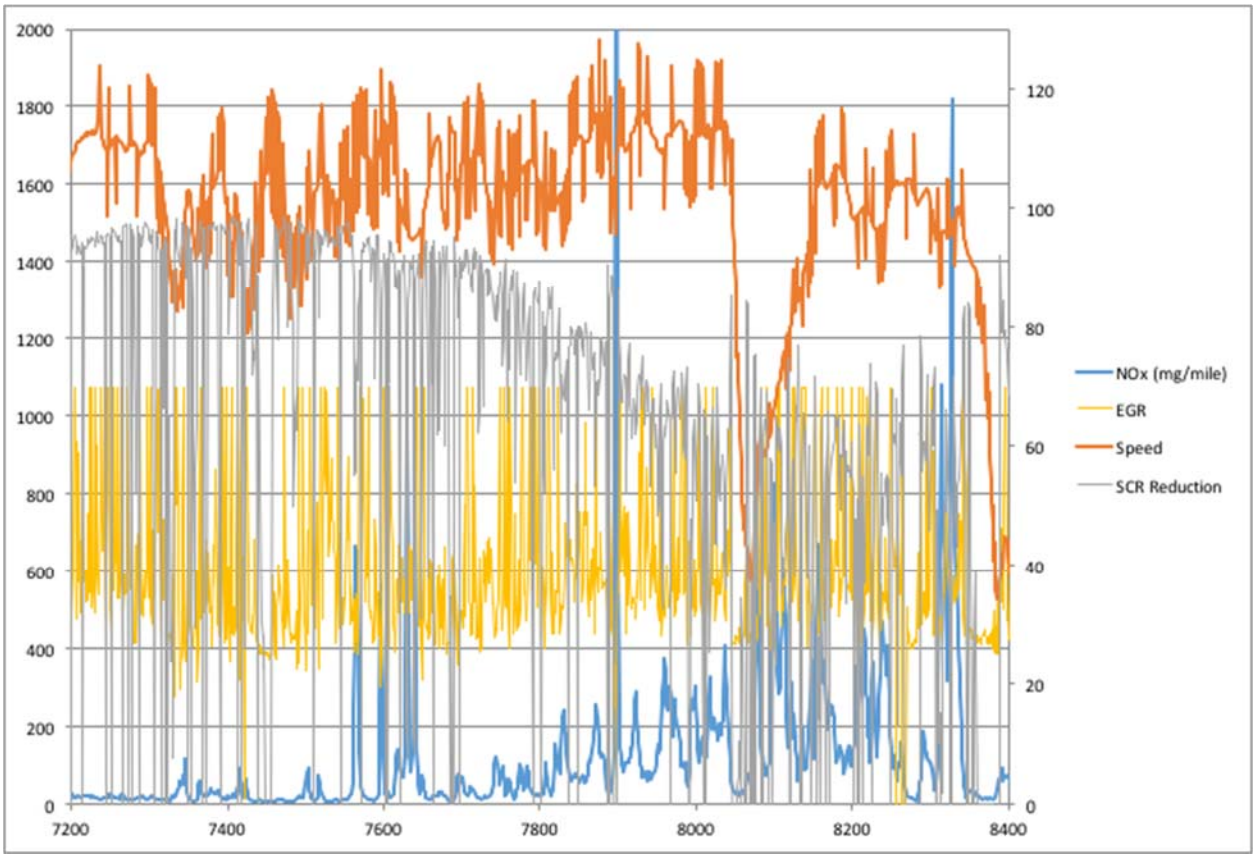


17 175. The following plot shows similar behavior. At around 16,150 seconds, the SCR  
18 system reduction begins to decrease and NOx begins to increase. At 16,350 seconds, the EGR  
19 system is shut off completely and the SCR reduction goes to near 0. Again, the NOx emissions  
20 (blue line) increase to values that exceed the maximum 2,000 mg/mile limit on the chart. These  
21 changes are not associated with any load change due to speed or road grade.

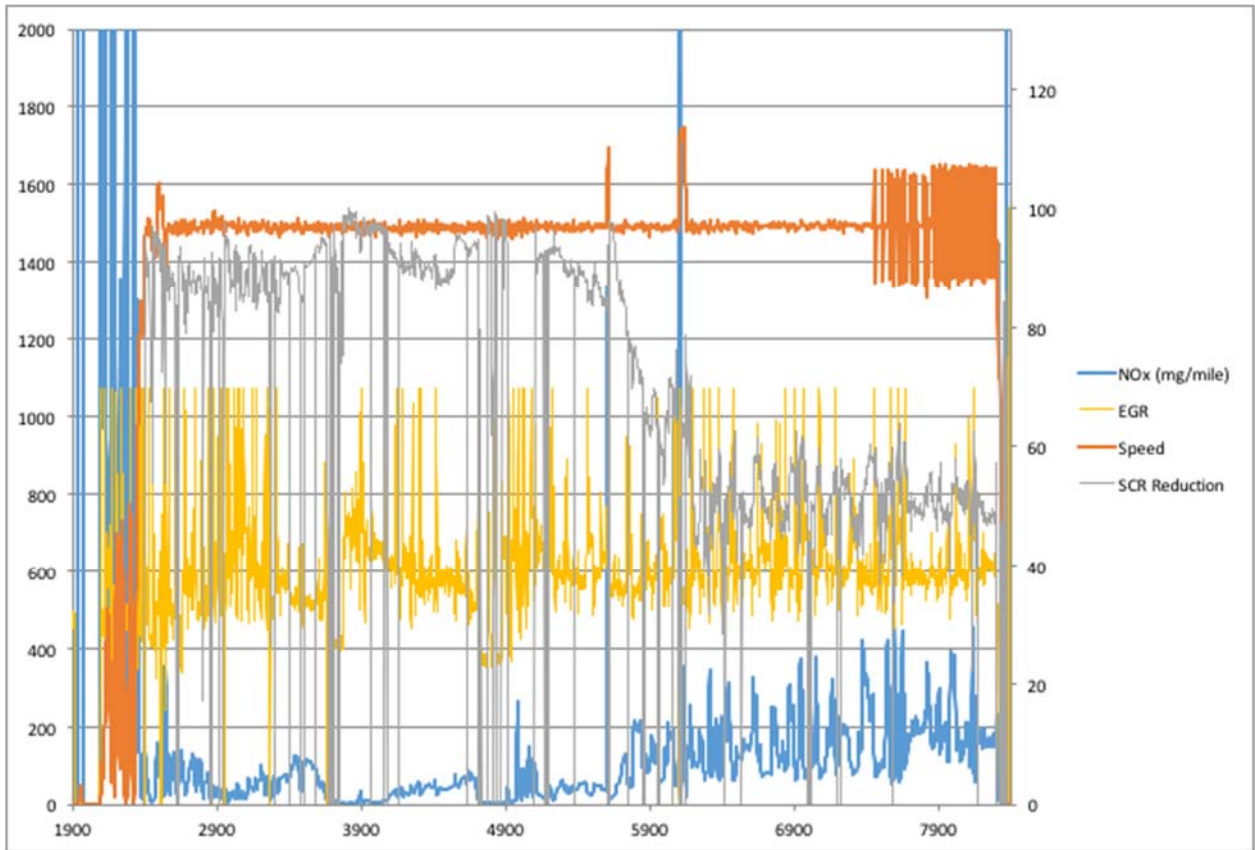


176. The GLK250 also seems to employ a timer that will meet the emission standard for a certain period of time and then begin to increase emissions after a certain period of operation. In the plot below, the vehicle speed remains constant at 110 km/hr while the SCR reduction (gray line) decreases over time. In this case, the emissions are 46 mg/mile for about 400 seconds, and then the SCR effectiveness (*i.e.*, amount of urea injected) decreases starting at 7,800 seconds. Although the speed and road grade haven't changed at all, the emissions increase to 203 mg/mile after the SCR system is slowly turned off.

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177. The same behavior is observed in the plot below. Emissions are 63 mg/mile for about 400 seconds before the SCR system is de-rated (*i.e.*, urea injection is reduced). After the SCR system is de-rated, emissions increase to 167 mg/mile.



178. Similar events are summarized in the following table.

Condition	Temp	Event #	Pre-timeout NOx (mg/mile)	After timeout NOx (mg/mile)	Factor increase	Del NOx mg/mile
Flat	71.6	1	46	203	4.4	157
Flat	60.6	2	63	167	2.7	104
Flat	63.1	3	119	252	2.1	133
Uphill 2.8%	57.8	4	355	4166	11.7	3811
				Average	5.2	1051

179. On average, these events result in an increase in NOx emissions by a factor of 5.2, but in some cases as high as 11.7. On average, the EGR rate is decreased from 36.6% to 32.0% after the system is de-rated and the SCR effectiveness is reduced from 80% to 43% after the urea injection is turned down.

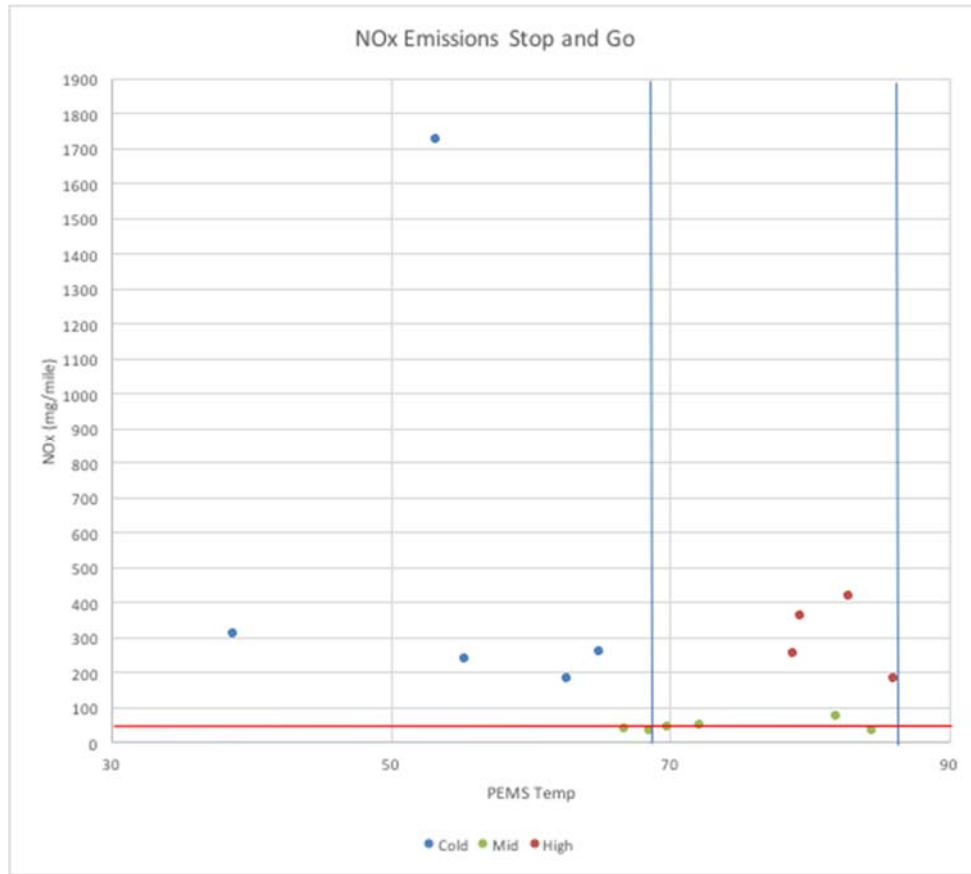
180. The data were analyzed for both stop-and-go conditions and highway conditions on flat roads and several road grades. The results from flat roads in stop-and-go conditions are plotted below. Each represents an individual test point. The horizontal red bar represents the NOx

1 emission standard of 50 mg/mile. The vertical blue lines are the upper and lower bounds for the  
2 ambient temperature while performing certification testing (68 and 86°F). It is believed that the  
3 vehicle triggers an increase in NO<sub>x</sub> when the ambient temperature is outside the certification test  
4 window.

5 181. In the plot below, the blue dots represent emission tests for which low ambient  
6 temperature cheat device is triggered (*i.e.* temperature generally below 68°F). The red dots  
7 represent emission tests for which the high ambient temperature cheat device is believed to be  
8 active (*i.e.*, temperature generally above 86°F). The green dots represent the tests for which the  
9 certification test software is active (*i.e.*, low NO<sub>x</sub>, in between 68 and 86°F).

10 182. The vehicle's ambient temperature sensor is usually mounted in front of the radiator  
11 close to the road. These sensors are not necessarily shielded from the sun and are highly  
12 susceptible to false readings at high ambient temperatures from heat generated by hot black top  
13 or direct sunlight.

14 183. When it comes to a cheat device based on ambient temperature, the vehicle may use  
15 one or more temperature sensors in the intake that are affected by ambient temperature. There are  
16 several temperature sensors in the intake manifold for the engine, any combination of which could  
17 be used to trigger a cheat device (in addition to the possible use of the ambient temperature sensor).  
18 The temperature sensors may not directly measure ambient temperature, but are certainly related  
19 to ambient temperature. Therefore, the cutoff temperatures, as measured by the ambient  
20 temperature sensor, are not necessarily exactly 68°F or 86°F. Hence, the high and low temperature  
21 cheat devices can occasionally fall within the certification test window. In general, however, these  
22 instances occur when the vehicle is very close to the certification test window temperature or  
23 when the ambient temperature is changing and the intake temperature sensors may not yet have  
24 changed in response. This applies to the R350 data presented in the next section as well.



184. It appears that NOx emissions are high in both the low ambient temperature modes and high ambient temperature modes, while the emissions appear to meet the standard inside the test window. In this case, the red dots occur during a transition from high temperature to low temperature. In this case, it is believed that the high temperature cheat device is active even though the ambient temperature sensor is below 86°F (probably triggered by another sensor in the intake manifold that still shows a high reading as a result of the high ambient temperature). As explained above, this is likely due to lingering high temperatures at some sensor or combination of sensors in the intake under the hood.

185. The emissions for the cold ambient cheat device are 453 mg/mile on average. The emissions for the high ambient temperature cheat device are 278 mg/mile, while the emissions inside the certification test window are 41 mg/mile on average (*i.e.*, meet the standard).

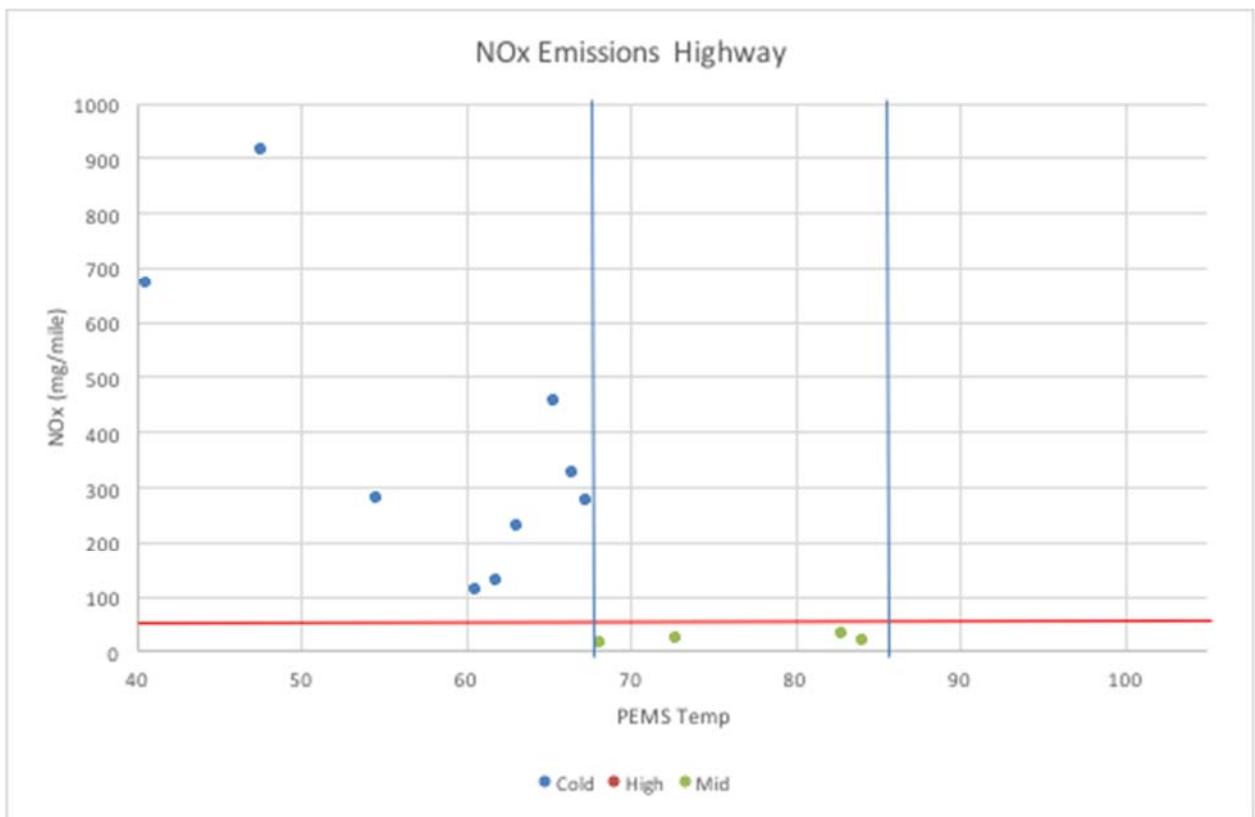
186. Similar behavior is observed for highway driving on flat roads. In this case, high temperature data was not taken as these temperatures were not available in the necessary road conditions during testing. Emissions in the certification test window are well below the standard,



1 while emissions below 68°F are well in excess of the standard. Cold cheat device NOx emissions  
2 are 230 mg/mile while emissions in the certification window are 19 mg/mile.

3 187. In general, the SCR reduction efficiency in stop-and-go flat road conditions is 96%  
4 for conditions where the vehicle meets the standard and 33% on average for all other conditions.  
5 That is a major reduction in SCR reduction efficiency, accomplished by a major reduction in  
6 injected urea by the program in the engine's ECM. The EGR rate is reduced from 34% to 32% for  
7 the compliant and non-compliant conditions, respectively.

8 188. Similarly, for steady highway driving on flat roads, the SCR efficiency decreases  
9 from 97% to 65%, while the EGR rate decreases from 39% to 36%.

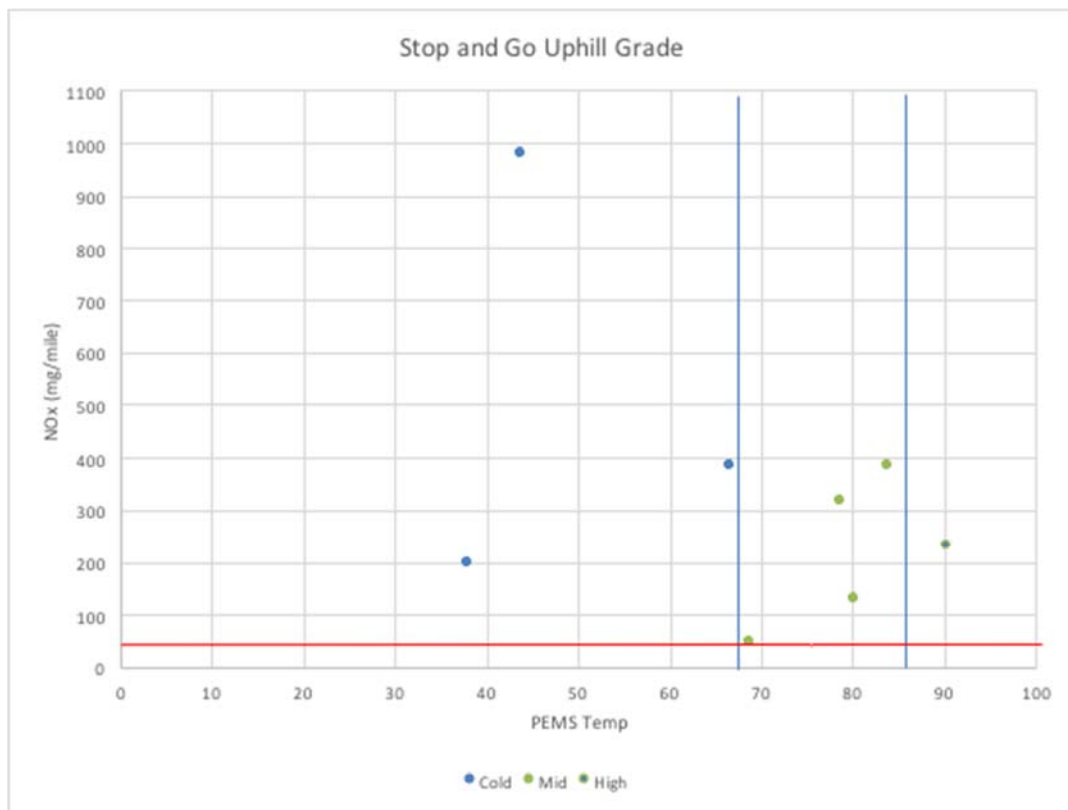


23 189. The vehicle also employs a cheat device that detects the grade in the road. During  
24 certification, the vehicle does not experience either physical or simulated road grade. Therefore,  
25 a cheat device that triggers higher emissions on an uphill or downhill road grade would not be  
26 detectable on a certification dynamometer. That device could only be detected using a PEMS  
27 system.

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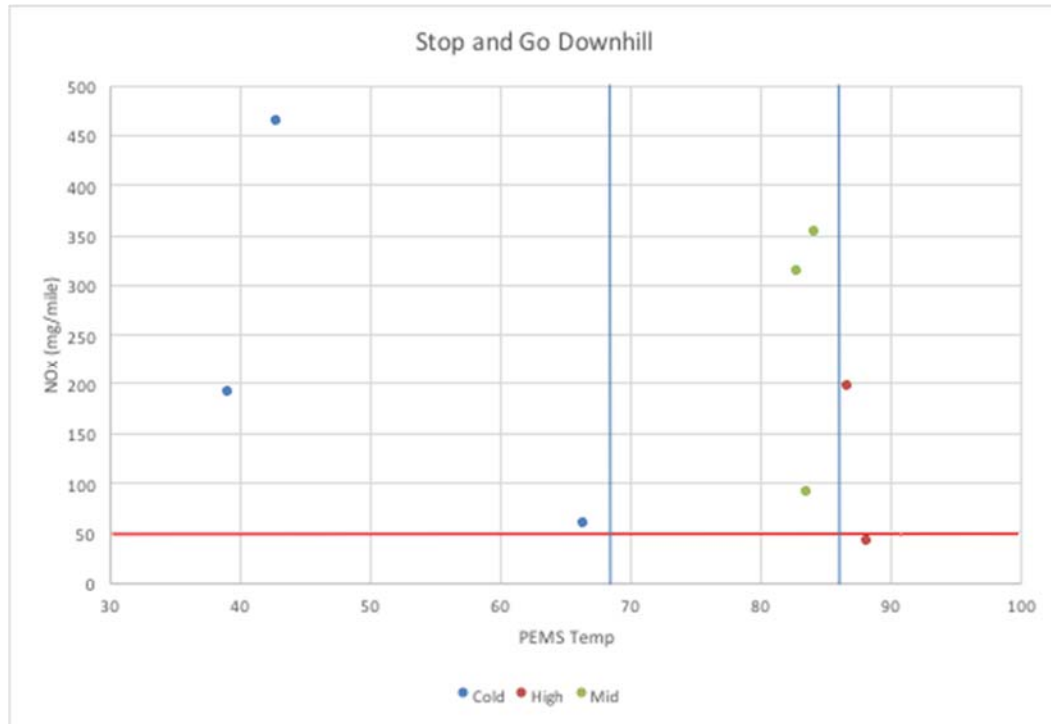


1 190. Road grades tested in stop-and-go conditions ranged from 0.4 to 3.7%. It should be  
2 noted that, in the colloquial sense, a road grade less than 1.0% would be considered “flat” by the  
3 average person. Even at modest grades like 2.7% in stop-and-go conditions, the NOx emissions  
4 increase to 983 mg/mile (nearly 20 times the standard). That level of road grade would generally  
5 be considered a very slight hill. As shown in the plot below, this cheat device appears to be active  
6 at all temperature ranges, not just above and below the certification test window.



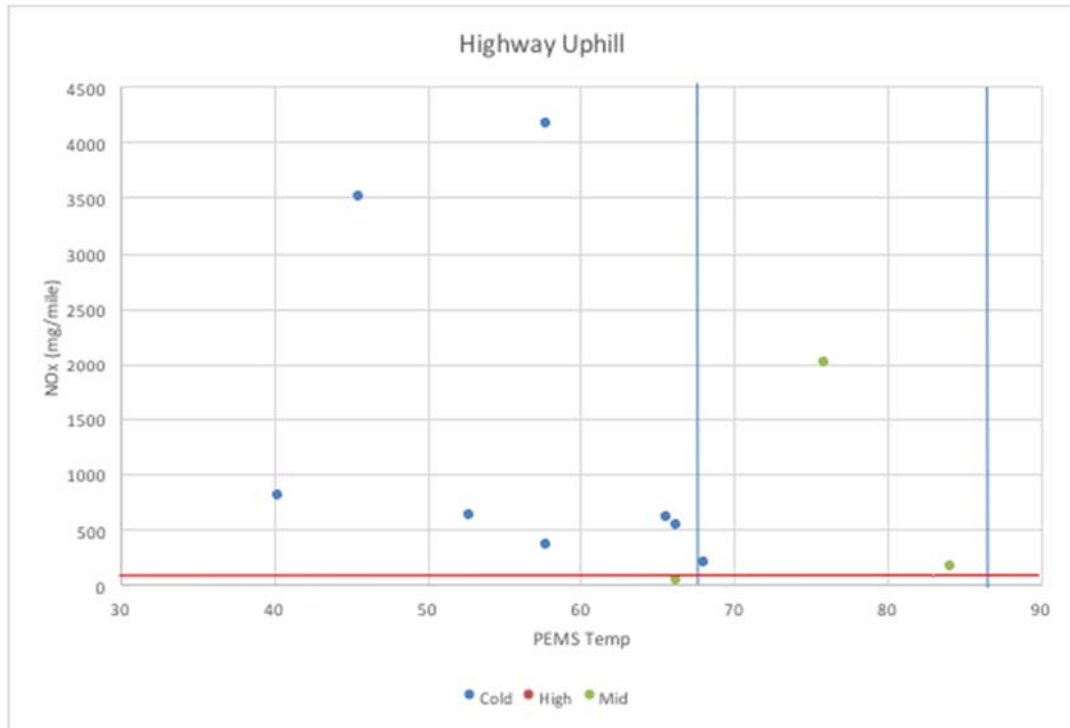
20 191. Average stop-and-go emissions on hills are 308 mg/mile, which is 7.5 times the  
21 value of 41 mg/mile measured during stop-and-go conditions in the certification test window. The  
22 SCR efficiency is reduced from 96% when the vehicle meets certification in flat stop-and-go  
23 driving to 73% in this case.

24 192. Emissions during downhill stop-and-go test runs ranging in grade from 0.5 to 3.3%  
25 downhill were as high as 464 mg/mile and were 190 mg/mile on average. That’s 4.6 times the  
26 emissions measured during stop-and-go conditions in the certification test window. The SCR  
27 system effectiveness is reduced to 55%, compared to 96% when the vehicle meets the standard  
28 on flat roads.

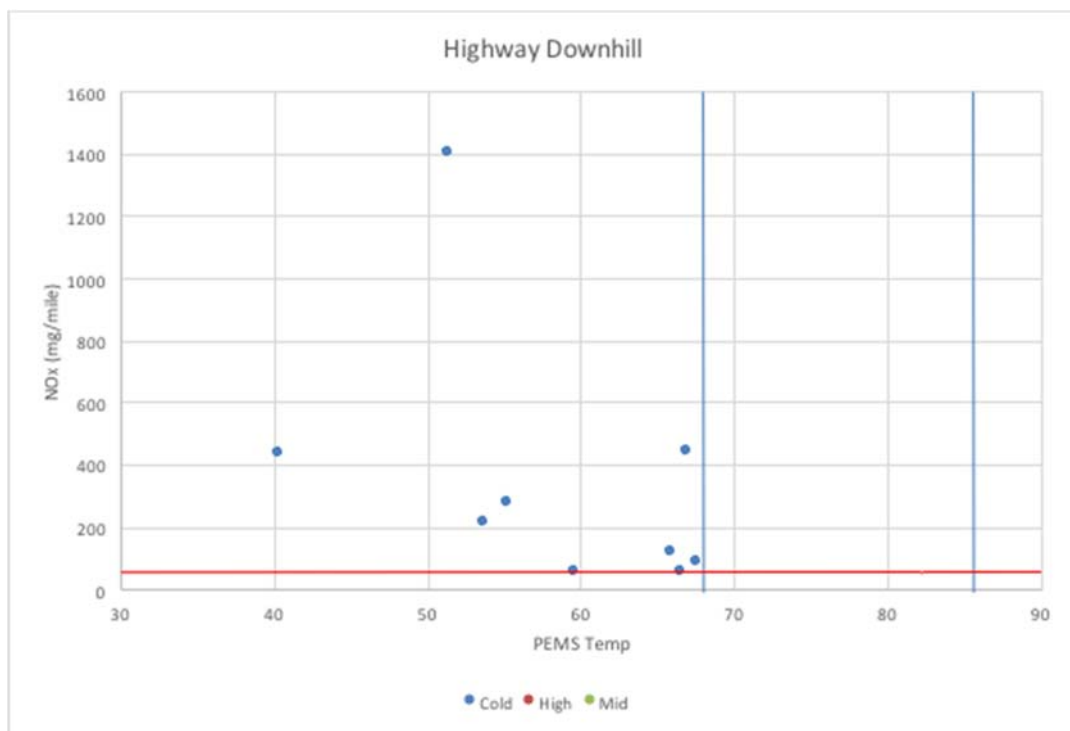


193. Uphill grades between 0.6% and 5.3% were tested. On average, highway emissions on uphill grades are 1,035 mg/mile, more than 20 times the standard. Emissions are as high as 4,166 mg/mile on a 4.2% road grade. That's 83 times the standard. Even on a grade as small as 1.7%, emissions were 355 mg/mile, some seven times the standard. The overall SCR reduction effectiveness is reduced to 61%, compared to 97% where the vehicle meets the standard on flat roads. EGR rates are reduced from 39% in cases where the vehicle meets the standard on flat roads to 30% on uphill grades.

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194. Downhill grades between 0.4% and 5.5% were tested, with an average NOx emission rate of 210 mg/mile. Even on a road grade as small as 1.4%, emissions were as high as 1,408 mg/mile. The SCR effectiveness is reduced, on average from 97% where the vehicle meets the standard on flat roads to 61%.



1           195. Finally, this vehicle was tested on a chassis dynamometer following the protocol for  
2 the FTP-75 and HWFET tests, with the following results.

	Test Cycle (values in mg/mile)	
	FTP	HWFET
EPA Cert Standard	50	70
Reported Cert Values	40	20
Dyno Test Values	66	8

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7           196. The certification values are either close to (in the case of the FTP-75) or under the  
8 standards, so the vehicle is believed to operate according to the manufacturer's original  
9 specifications. It is clear that the over-the-road driving emissions increase dramatically above the  
10 standard, which would suggest the vehicle is able to detect the certification test, as was done in  
11 the case of the Volkswagen diesel emissions scandal.

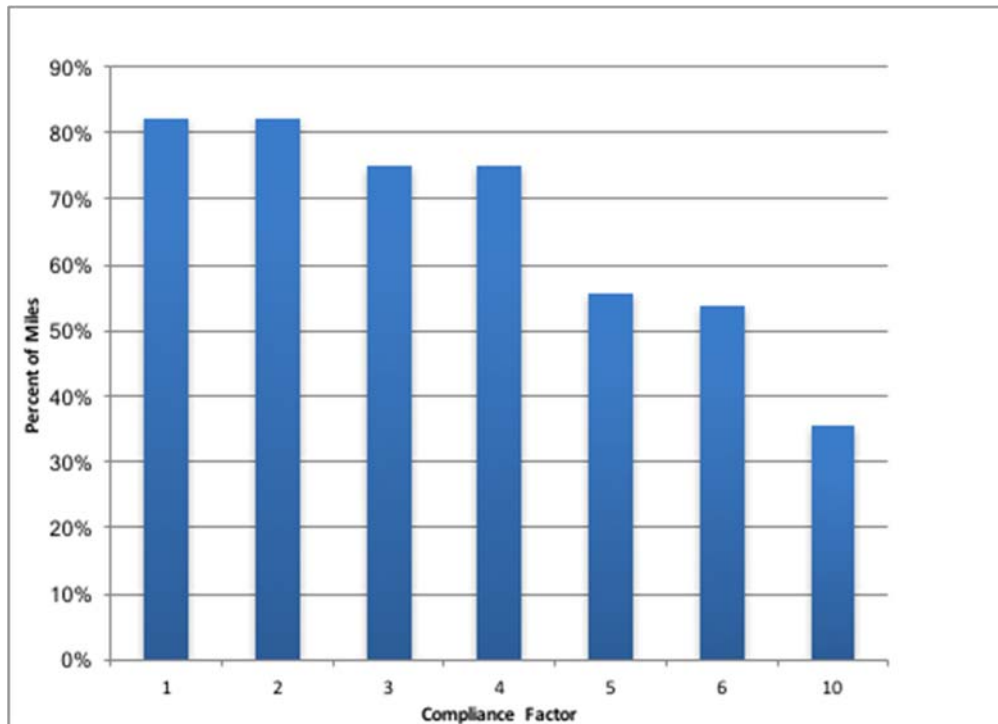
12           **4. 2012 R350 BlueTEC**

13           197. This vehicle was tested with a PEMS over the course of 1,742 miles, 1,395 of which  
14 were on the highway and 347 of which were in stop-and-go or variable speed conditions. A  
15 generator was installed on the rear of the vehicle to power the PEMS equipment in a position that  
16 was considered to have a minimal impact on the vehicle's aerodynamic drag.



1 198. The stop-and-go emissions were found to be 361 mg/mile on average over all tests  
2 conducted, or 7.2 times the standard of 50 mg/mile. Maximum emissions in stop-and-go  
3 conditions were found to be 1,500 mg/mile, or 30 times the standard.

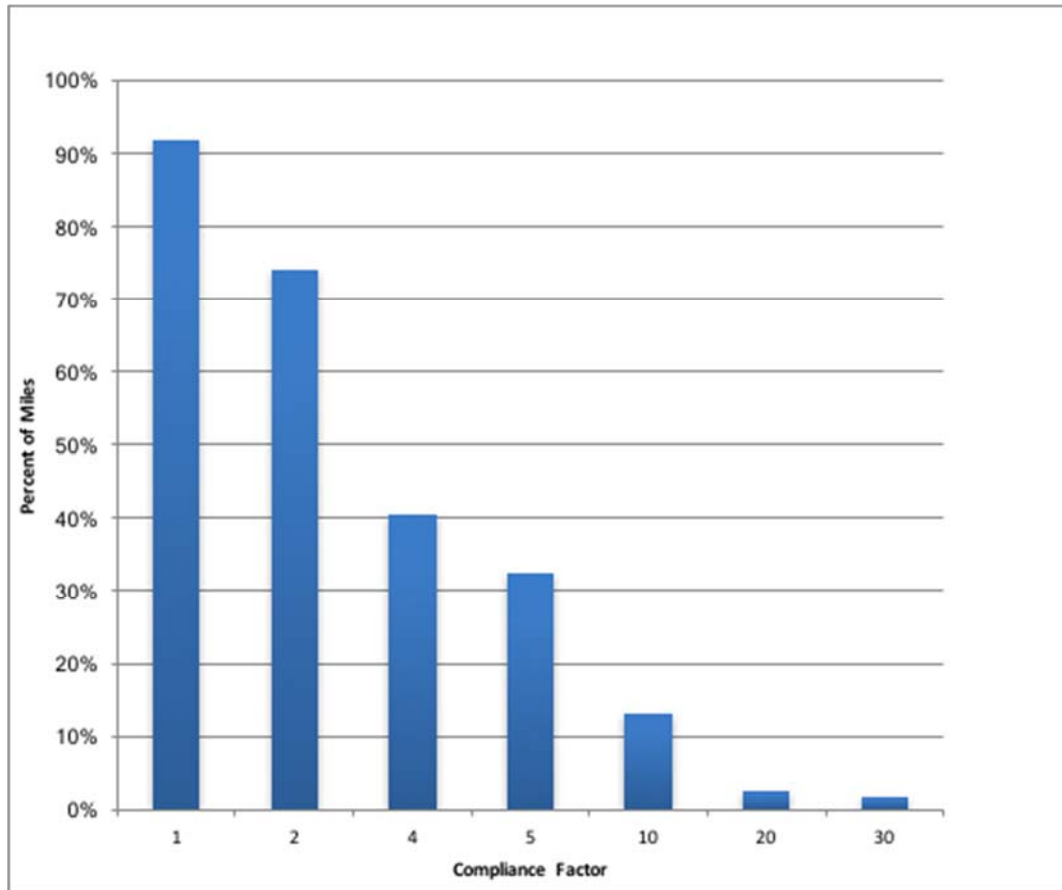
4 199. The compliance factor for stop-and-go conditions is plotted below.



17 200. The vehicle spends 82% of its time above the standard. That means only 18% of the  
18 miles traveled in stop-and-go conditions actually met the standard. The vehicle spends fully 36%  
19 of the time more than ten times the emission standard.

20 201. The highway emissions were found to be 286 mg/mile on average over all tests  
21 conducted, or 5.7 times the standard of 50 mg/mile. Maximum emissions in highway conditions  
22 were found to be 4,558 mg/mile, or 91 times the standard.

23 202. Similarly, the compliance factor for highway driving is plotted below.

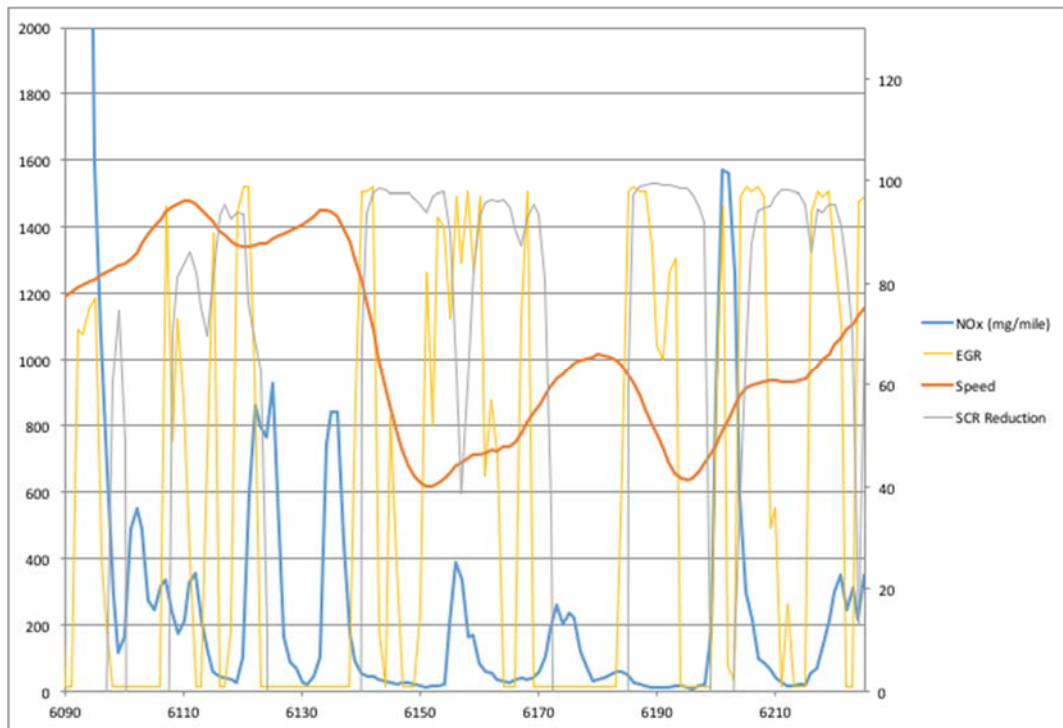


203. The vehicle spends 92% of the miles traveled above the standard, leaving only 8% of the vehicle miles traveled (VMT) having met the standard. The vehicle spends 41% of its VMT at four times the standard or above, and 13% at ten times the standard or above.

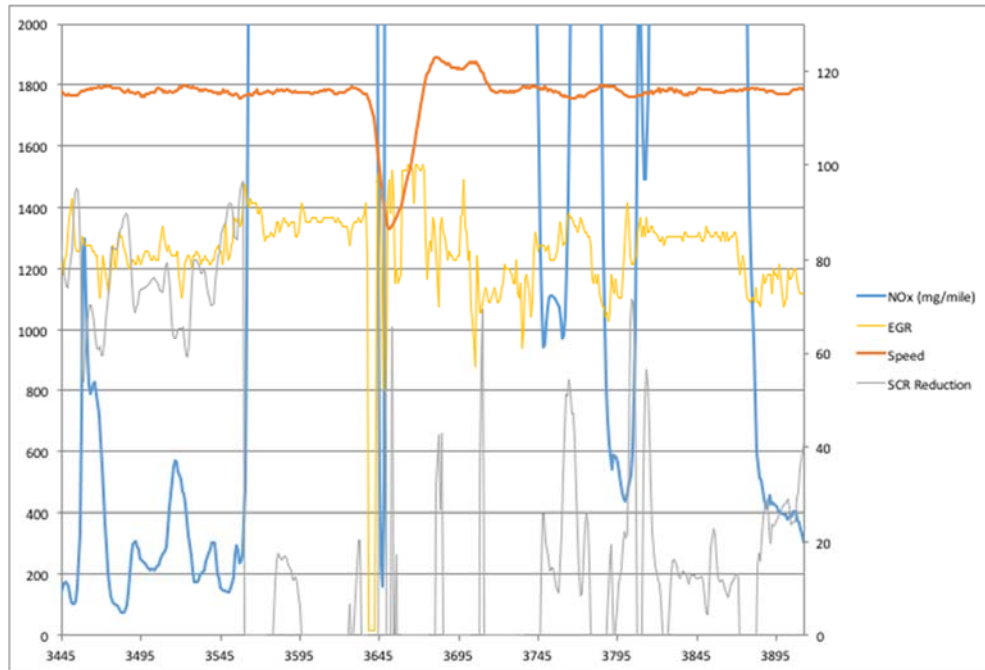
204. As with the GLK250, the R350 employs a number of cheat device strategies that reduce the effectiveness of the EGR and SCR systems. Like the GLK250, the EGR and SCR systems are periodically turned off or de-rated in a manner which is not justified by operating conditions (e.g., steady operation with no change in speed or road grade). This behavior is also observed in stop-and-go conditions, where the EGR system is periodically turned off, leading to a spike in NOx.

205. The plot below shows one such event. As with the plots above, the orange line is the vehicle speed; the blue line is the NOx emissions in mg/mile; yellow line is the EGR rate; and the gray line is the SCR percent reduction. At multiple points in this plot, the yellow line (EGR rate) drops to zero, leading to a significant spike in NOx emissions. These periodic spikes lead to

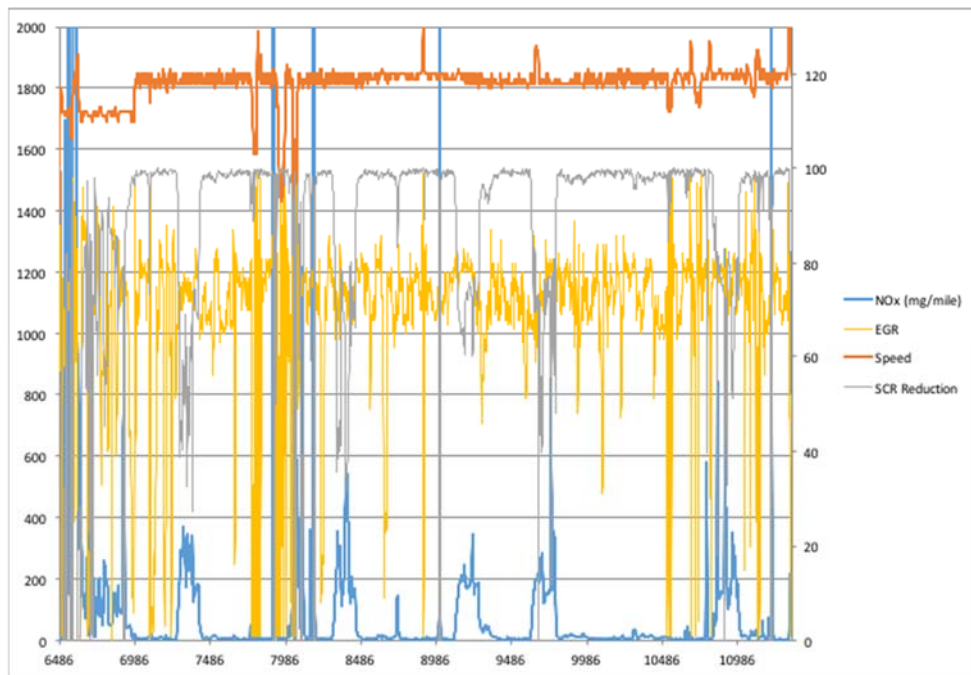
1 greatly increased overall NOx emissions. The first event in the plot occurs near 6,000 seconds,  
2 the second at 6,120 seconds, and the third at 6,170 seconds. Notice that in each case, the NOx  
3 spikes are well above the standard. In the first case, we see a spike to nearly 600 mg/mile. The  
4 second spike leads to over 800 mg/mile. The third leads to over 200 mg/mile. These spikes are  
5 well in excess of the 50 mg/mile standard and lead to a composite emission rate for this test of  
6 279 mg/mile, or 5.6 times the standard.



19 206. In many circumstances, the SCR system is significantly de-rated. In the plot below,  
20 the speed is relatively constant at 120 km/hr (71.2 mph). Near 3,550 seconds, the SCR system  
21 (gray line) drops from approximately 80% reduction to 0-40% reduction. The resulting NOx goes  
22 off the plot, with levels exceeding the 2,000 mg/mile upper bound of the plot. The resulting NOx  
23 rate for this test is 4,558 mg/mile, or 91 times the standard.



207. Here we see a plot where the SCR system is de-rated on a periodic basis (gray line) over the course of 1.2 hours, driving the NOx up to levels above 2000 mg/mile. As a result, the overall NOx emission rate for this segment is 131 mg/mile.



208. The plot below shows the same behavior, with SCR effectiveness dropping from the 80% region to 0-40% region around 4,550 seconds. Again, the NOx levels exceed the upper bound



1 of the plot, with NOx in excess of 2,000 mg/mile, with the composite NOx emission rate for the  
2 test at 1,880 mg/mile.

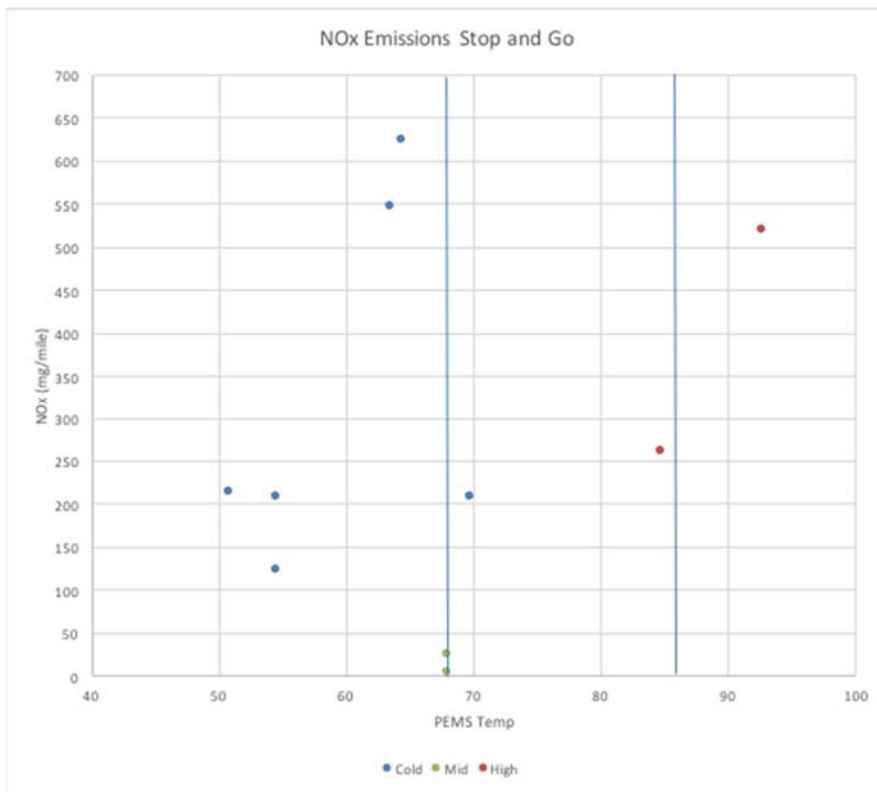


15 209. These plots are presented for illustrative purposes, as there are dozens of similar  
16 plots that were collected over the course of testing the R350.

17 210. As with the GLK250, the data was analyzed in stop-and-go and highway conditions  
18 on flat roads and grades. This data is plotted against ambient temperature, as a similar ambient  
19 temperature cheat device strategy is employed with the R350.

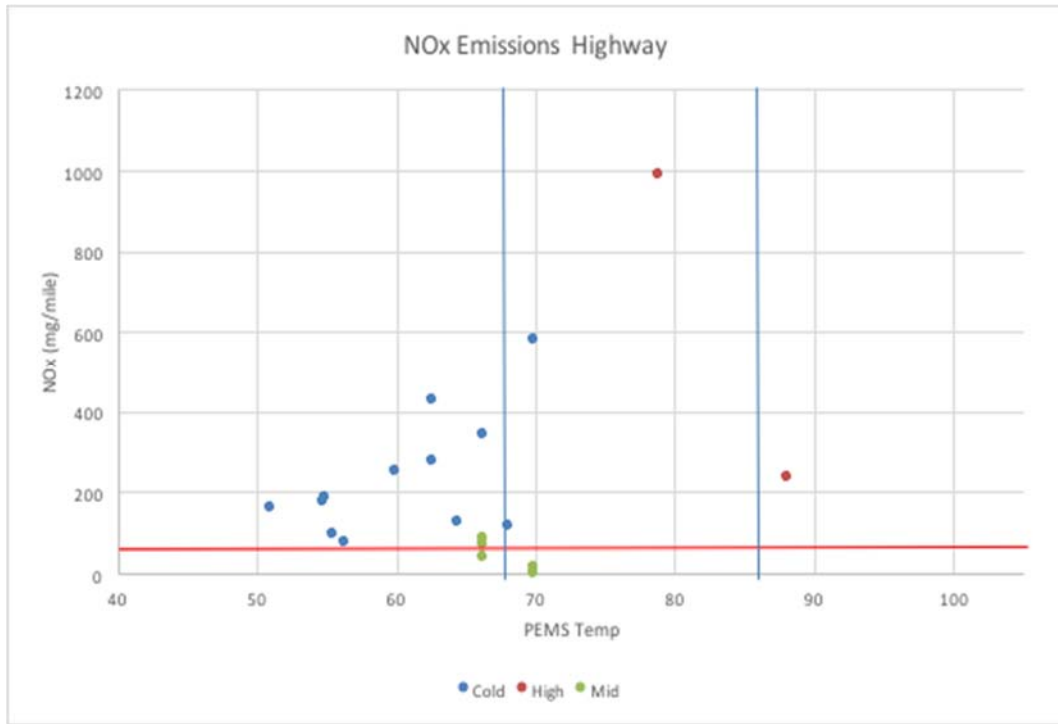
20 211. For stop-and-go driving on flat roads, the emissions appear to meet the standard in  
21 the temperature window between 68 and 86°F, as with the GLK250. However, outside of that  
22 temperature window, the NOx emissions increase significantly. The details of the coloring for the  
23 points (and classification as “cold,” “mid,” or “high”) and justification are presented above in the  
24 discussion of the GLK250. Within the certification test window, stop-and-go results are 23  
25 mg/mile on average, well below the 50 mg/mile standard. At temperatures below 68°F, emissions  
26 spike as high as 624 mg/mile, with an average of 264 mg/mile. At temperatures above 86°F,  
27 emissions spike as high as 521 mg/mile, with an average of 428 mg/mile. Temperature-related  
28 cheat devices are particularly dangerous in the State of Arizona, with daily temperatures far above

1 the U.S. average. Phoenix, for example, averages 168 days above 90 degrees. The EPA has warned  
2 that “[t]he adverse health impacts from excessive NOx emissions—excessive ozone formation—are  
3 most acute on hot days.” A cheat device shuts down emissions at high temperatures poses real  
4 health risks for the residents of Arizona because of Arizona’s hot weather.



18 212. For stop-and-go flat driving, the SCR reduction rate is 97% for conditions where  
19 the vehicle meets the standard. This number drops to 74%, on average, for conditions where the  
20 vehicle exceeds the standard. Similarly, the EGR rate drops from 44% to 29%, on average.

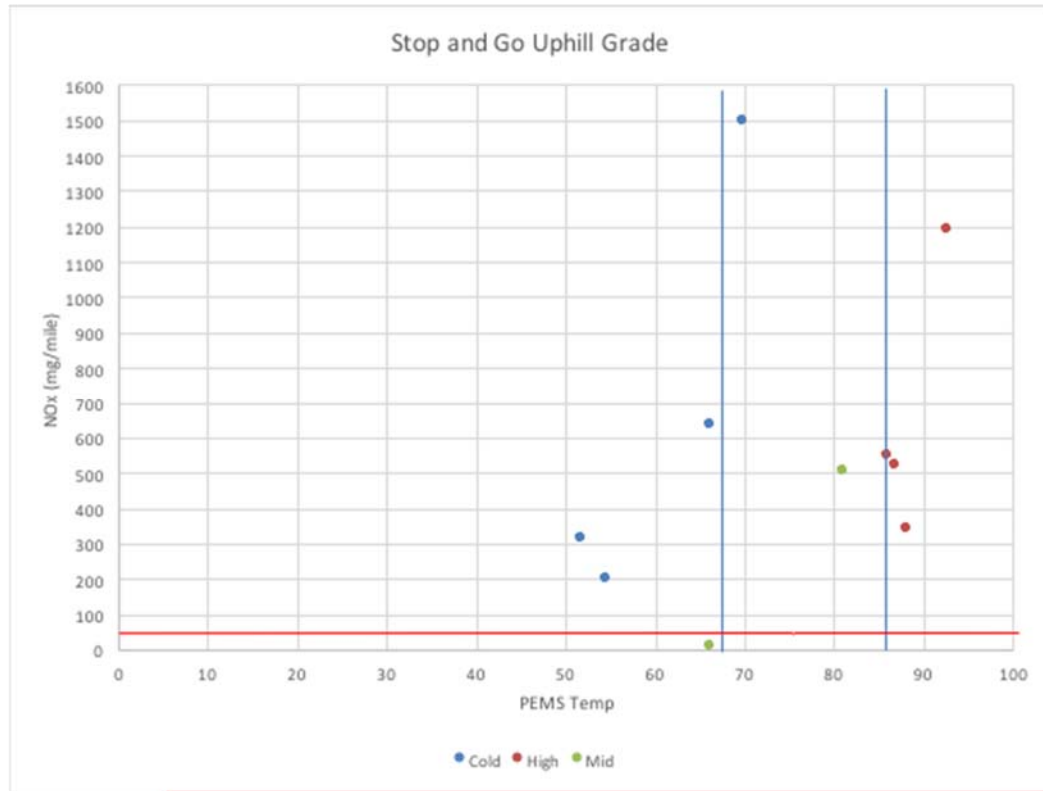
21 213. The same behavior is observed for highway driving. Note that the coloring of the  
22 points presented on the plots and discussion of the exact ambient temperature where the cheat  
23 devices are active is discussed in the GLK250 section above. Within the certification test window,  
24 highway results are 62 mg/mile on average, very close to the 50 mg/mile standard. At temperatures  
25 below 68°F, emissions spike as high as 583 mg/mile, with an average of 216 mg/mile. At  
26 temperatures above 86°F, emissions spike as high as 991 mg/mile, with an average of 401  
27 mg/mile.



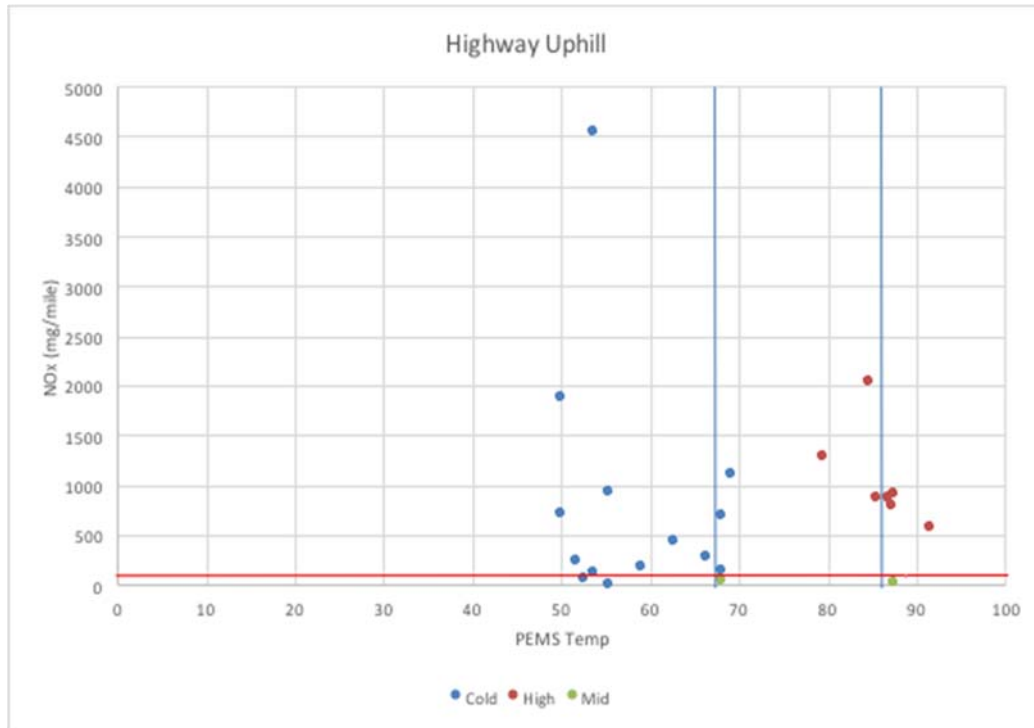
214. For highway flat driving, the SCR reduction rate is 88% for conditions where the vehicle meets the standard. This number drops to 80%, on average, for conditions where the vehicle exceeds the standard. Similarly, the EGR rate drops from 47% to 38%, on average.

215. Similar to the GLK250, the R350 has a cheat device that dramatically increases NOx on uphill and downhill road grades. The vehicle was driven on uphill road grades ranging from 0.4% to 2.6%. These are modest grades, and yet NOx increases to levels as high as 1,500 mg/mile, some 30 times the standard. Average NOx emissions for all stop-and-go testing on an uphill grade are 523 mg/mile. SCR effectiveness drops from 97% in cases where the vehicle meets the standard on flat roads to 70% on uphill grades. Similarly, EGR drops from 44% to 27% for the flat road and uphill road tests, respectively.

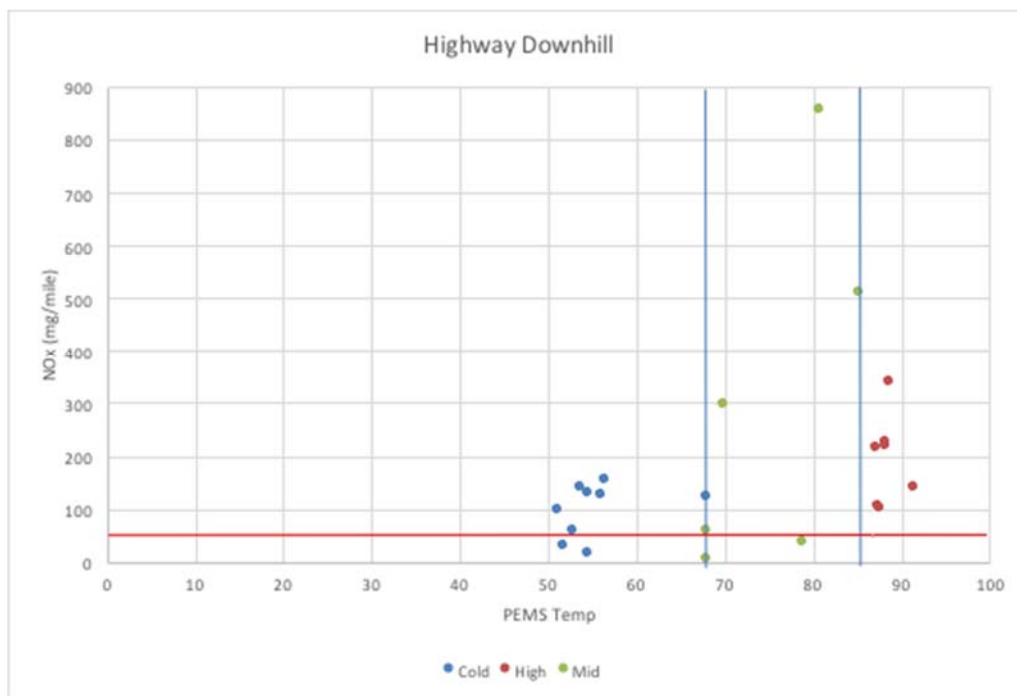
216. There are not enough data points in stop-and-go downhill conditions to present, but downhill emissions for steady highway driving are presented later.



217. For steady highway driving, grades between 0.5% and 3.5% were tested. Emission levels were measured as high as 4,558 mg/mile, with an average of 942 mg/mile. These are extraordinarily high numbers given the relatively low road grade. The SCR effectiveness drops from 88% in cases where the vehicle meets the standard on flat roads during highway driving to 54%. Similarly, the EGR rates drops from 47% to 32% for the flat road and uphill grade conditions, respectively.



218. Downhill emissions under steady highway conditions were measured from 0.5% downhill grade to 3.2% downhill grade. On average, emissions were 190 mg/mile, with values as high as 857 mg/mile. The SCR effectiveness drops from 88% in cases where the vehicle meets the standard on flat roads during highway driving to 74%. Similarly, the EGR rates drops from 47% to 37% for the flat road and downhill grade conditions, respectively.



1           219. Finally, the R350 was tested using the certification protocols for the FTP-75 and  
2 HWFET tests. As can be seen, the vehicle meets the certification standard for both tests, so the  
3 emissions system is operating within the manufacturer’s design specifications. It is clear that the  
4 over-the-road driving emissions increase dramatically above the standard, which would suggest  
5 the vehicle is able to detect the certification test, as with the Volkswagen scandal.

	<b>Test Cycle (values in mg/mile)</b>	
	<b>FTP</b>	<b>HWFET</b>
EPA Cert Standard	50	70
Reported Cert Values	50	10
Dyno Test Values	23	47

6  
7  
8  
9  
10           **5. 2014 Mercedes/Freightliner Sprinter 2500 BlueTEC**

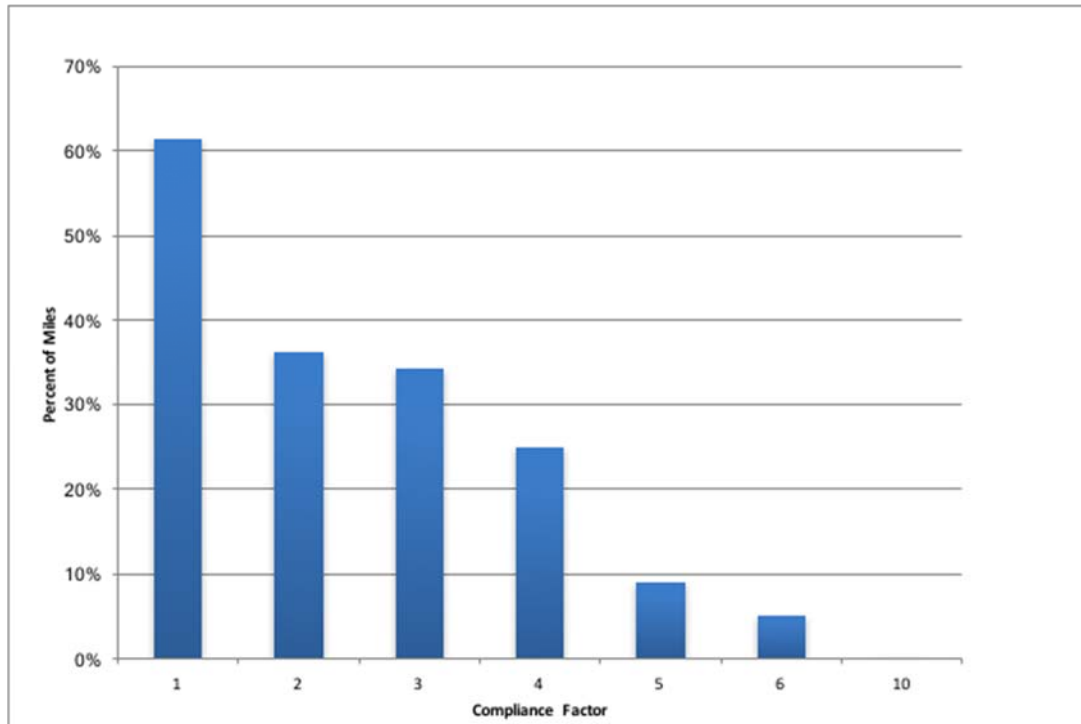
11           220. This vehicle was tested with a PEMS over the course of 1,712 miles, 1,224 of which  
12 were on the highway and 488 of which were in stop-and-go conditions (or city conditions as  
13 represented by the FTP-75 certification test). A generator was installed on the rear of the vehicle  
14 to power the PEMS equipment in a position that was considered to have a minimal impact on the  
15 vehicle’s aerodynamic drag.

16           221. The vehicle was found to have at least two cheat devices: 1) a timer on the SCR  
17 system that reduces the effectiveness after a short period of time, and 2) a cheat device that detects  
18 road grade and reduces overall emission system performance.



24           222. The stop-and-go emissions were found to be 465 mg/mile on average over all tests  
25 conducted, or 2.3 times the standard of 200 mg/mile. Maximum emissions in stop-and-go  
26 conditions were found to be 1,844 mg/mile, or 9.2 times the standard.

27           223. The compliance factor for stop-and-go conditions is plotted below.



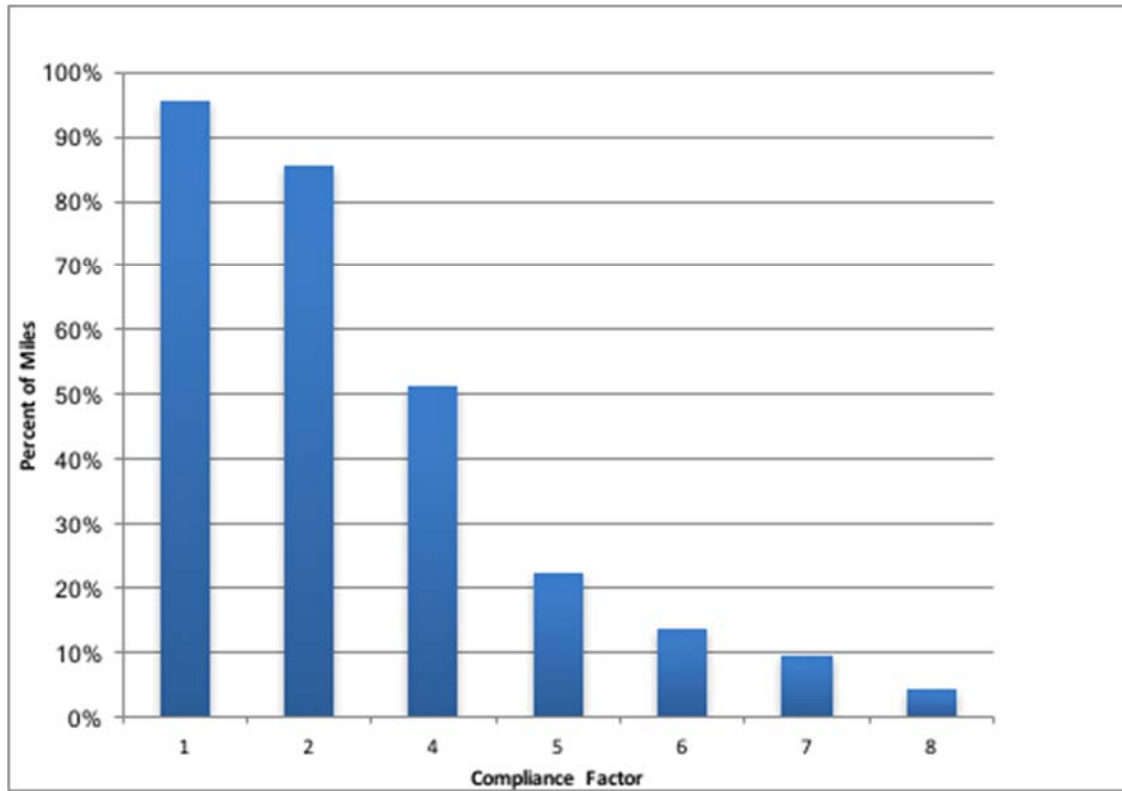
224. The vehicle spends 61% of its time above the standard. That means only 39% of the miles traveled in stop-and-go conditions actually met the standard. The vehicle spends fully 25% of the time more than four times the emission standard.

225. It should be noted that, although the magnitude of the compliance factors is lower than with the passenger cars (GLK250 and R350), the actual excess NOx emitted is just as significant as that seen on the passenger cars. For example, if the passenger cars are at 1,000 mg/mile NOx, that's 20 times the standard of 50 mg/mile, with an increase of 950 mg/mile above the standard. If the Sprinter is at 1,000 mg/mile NOx, that's 5 times the standard with an increase in 800 mg/mile above the standard. In terms of excess NOx emitted, the Sprinter is similar to the passenger cars even though the compliance factors are relatively lower.

226. The highway emissions were found to be 798 mg/mile on average over all tests conducted, or 4.0 times the standard of 200 mg/mile. Maximum emissions in highway conditions were found to be 1,790 mg/mile, or 9.0 times the standard.

227. Similarly, the compliance factor for highway driving is plotted below.

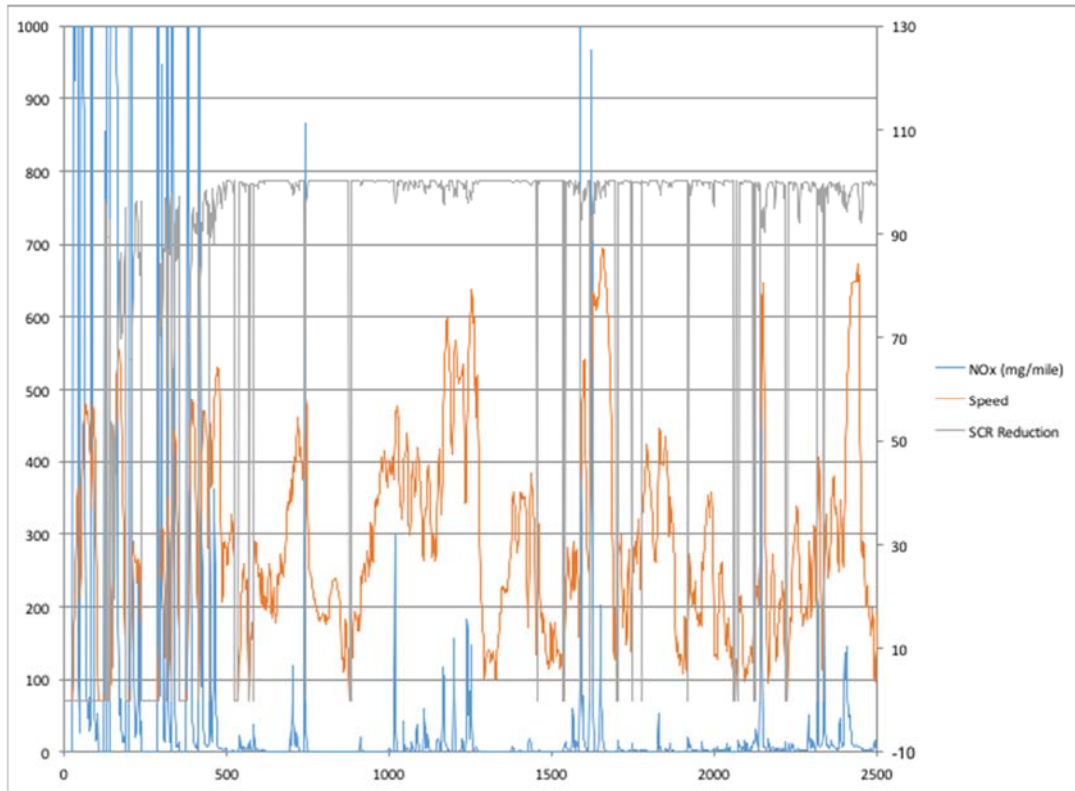




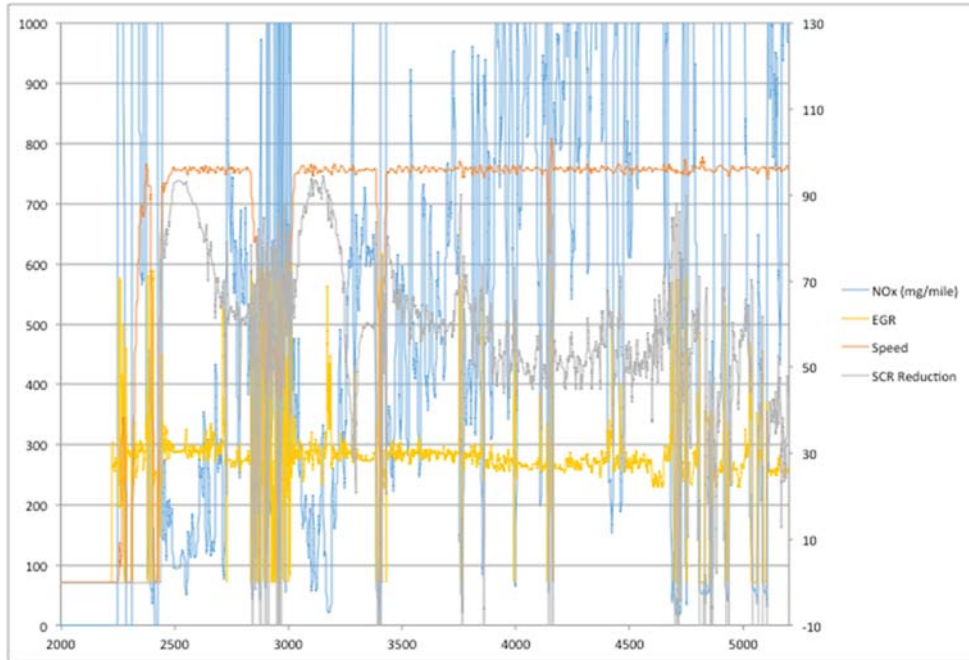
228. The vehicle spends 96% of the miles traveled above the standard, leaving only 4% of the vehicle miles traveled (VMT) having met the standard. The vehicle spends 51% of its VMT at four times the standard or above, and 4% at eight times the standard or above.

229. As with the GLK250 and R350, the Sprinter employs a number of cheat device strategies that reduce the effectiveness of the EGR and SCR systems. As with the passenger cars, the EGR and SCR systems are periodically turned off or de-rated in a manner which is not justified by operating conditions (e.g., steady operation with no change in speed or road grade).

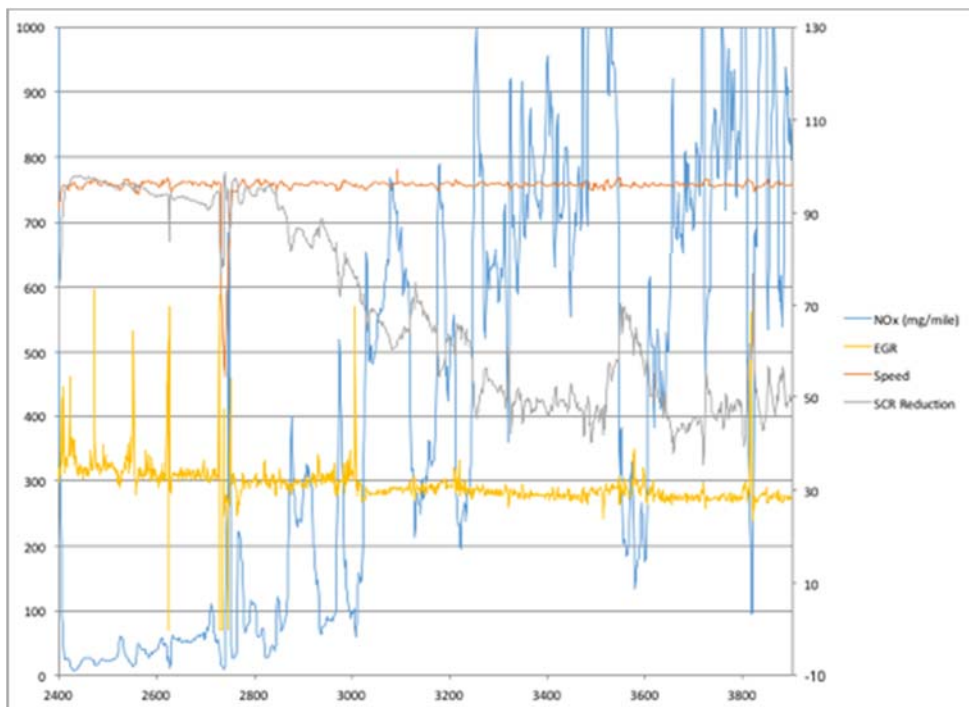
230. In several instances, the SCR effectiveness is de-rated significantly after a short period of time, if not shut off altogether. Here we observe a very well-behaved system. The EGR rate is removed from the plot for the sake of clarity, though it's relatively constant throughout. Although the vehicle is operating at a variety of speeds, the SCR reduction rate (gray line) is 94% overall, and the resulting NOx emissions are 116 mg/mile, well within the 200 mg/mile standard.



231. Here, however, the SCR effectiveness is reduced from over 90% to some 50% over the course of a short period of time during steady driving at approximately 60 mph (triggered by a reduction in urea injected into the SCR system by the engine ECM). The reduction starts at about 3,250 seconds. The resulting NOx levels spike above the 1,000 mg/mile limit of the plot, with the composite emission rate for this segment of 710 mg/mile. Prior to the reduction in urea injection, the emission rate is 216 mg/mile, which is very close to the standard. After the reduction in urea injection, the emission rate increases to 766 mg/mile.



232. Another instance in the following plot, where the reduction in SCR effectiveness begins to reduce at 2,900 seconds. The SCR effectiveness reduces from well over 90% to approximately 50%, just as before, with a composite NOx emission rate of 428 mg/mile. Prior to the reduction in urea injection, the emission rate is 58 mg/mile, well below the standard. After the reduction in urea injection, the emission rate increases to 586 mg/mile.

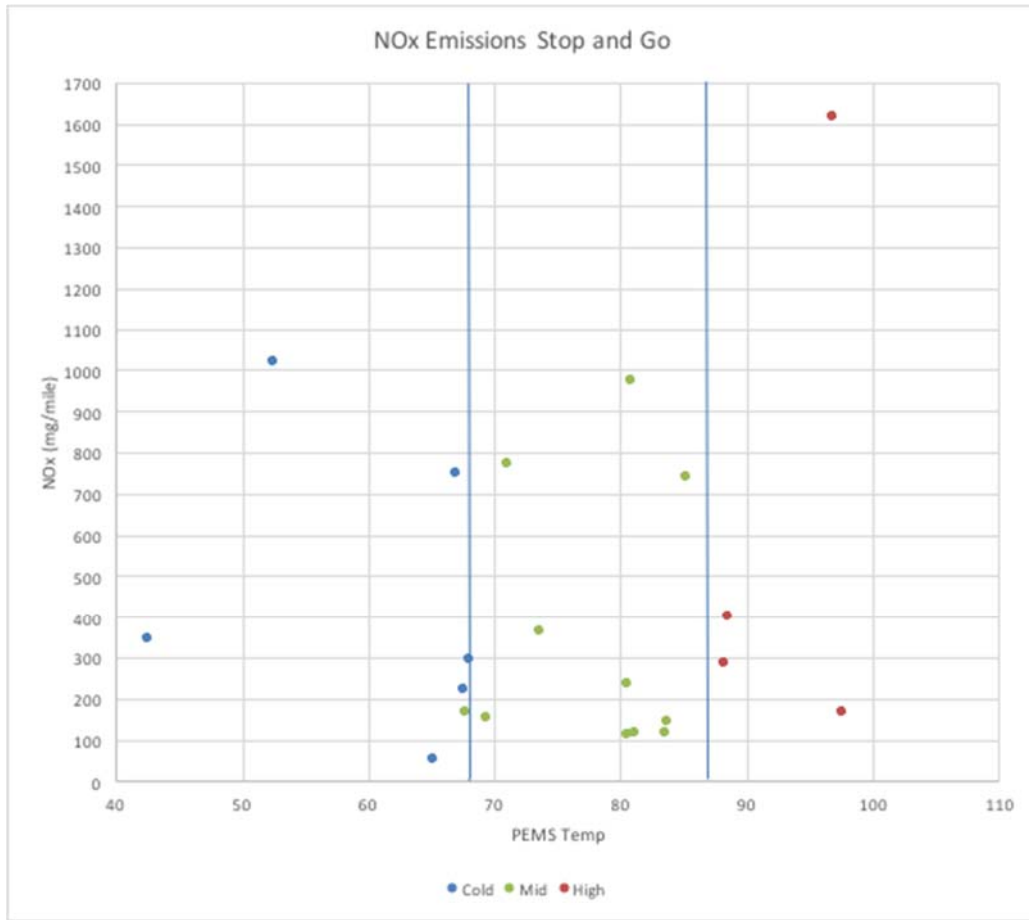


233. A wide variety of these SCR urea injection cheat devices were observed over the course of testing. These instances are summarized in the table below. In general, this cheat device results in a factor of 6.4 increase in NOx once the cheat device is triggered. The cheat device generates an additional 467 mg/mile of NOx above the standard. The SCR effectiveness is decreased on average from 90% to 59% once the cheat device is enabled. The EGR rate drops from 29.8% to 28.6%, so it would appear the primary cheat device is related to a reduction in urea injection into the SCR system.

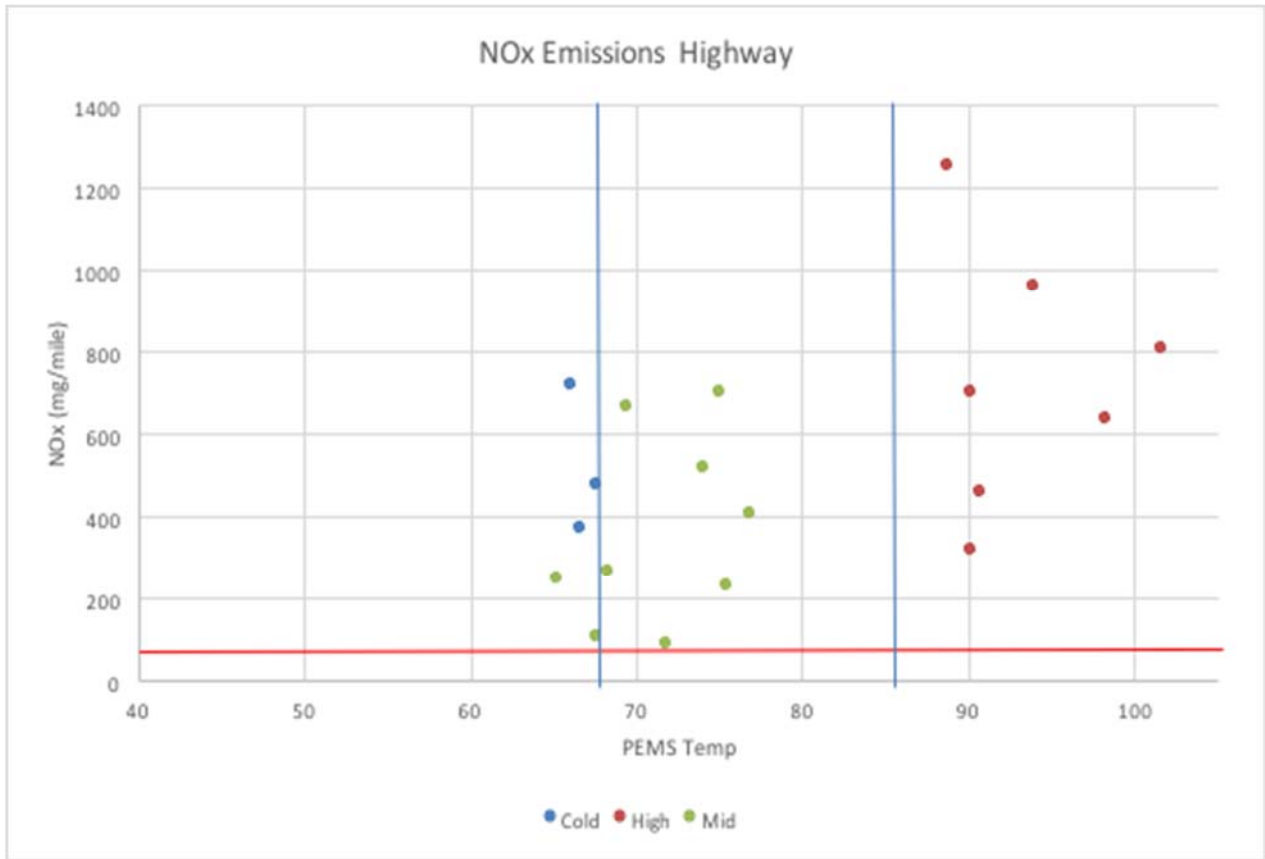
Condition	Temp	Event #	Pre timeout NOx (mg/mile)	After timeout NOx (mg/mile)	Factor Increase	Del NOx mg/mile
Uphill 0.7%	70	1	77	507	6.6	430
Uphill 2.0%	91	2	788	1176	1.5	388
Flat	94	3	103	965	9.4	862
Flat	90.2	4	210	667	3.2	457
Flat	75.5	5	109	324	3.0	215
Flat	88.5	6	127	811	6.4	684
Downhill -0.6%	78.3	7	101	272	2.7	171
Uphill 0.5%	91.4	8	216	766	3.5	550
Flat	86	9	58	586	10.1	528
Flat	67.6	10	98	445	4.5	347
Hilly	80.8	11	108	851	7.9	743
Flat	90.7	12	74	603	8.1	529
Flat	76.9	13	52	529	10.2	477
Flat	65.2	14	16	206	12.9	190
Uphill 0.7%	70	15	77	507	6.6	430
				<b>Average</b>	<b>6.4</b>	<b>467</b>

234. The vehicle was tested on flat roads in stop-and-go conditions across a wide variety of ambient temperatures. Unlike the GLK250 and R350, there does not appear to be any ambient temperature dependence for the SCR cheat device. The cheat devices are active across all ambient temperatures.

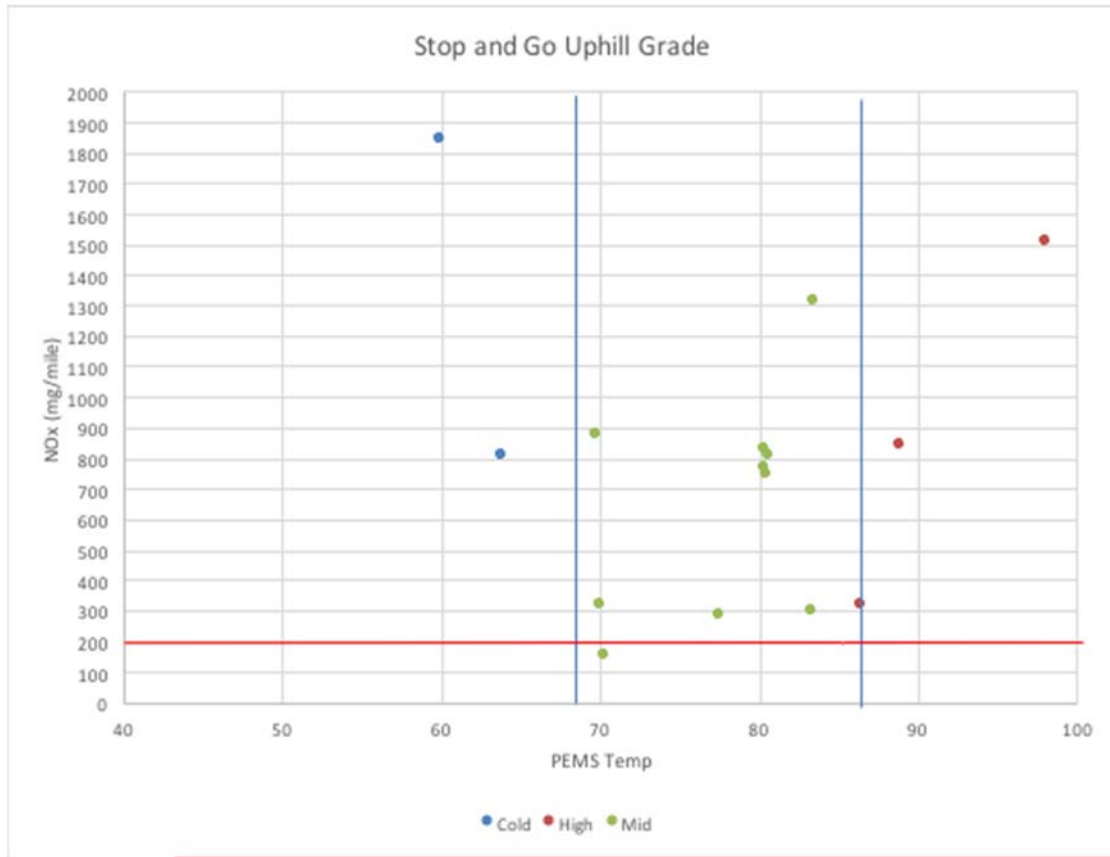
235. On average, the NOx emissions are 293 mg/mile, with spikes as high as 1,618 mg/mile. On average, the SCR effectiveness is reduced from 87% in cases where the vehicle meets the standard to 63% in cases where the vehicle exceeds the standard.



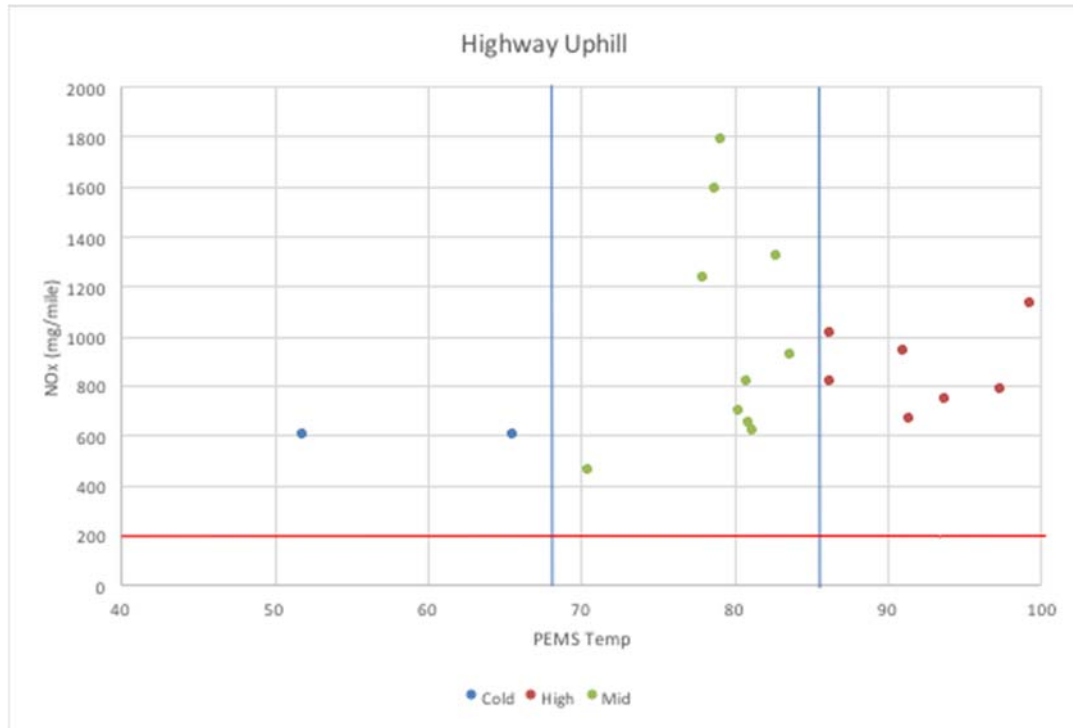
236. Similarly, for steady highway conditions on flat roads, the average NOx emission rate is 615 mg/mile, or three times the standard of 200 mg/mile. We observe emission rates as high as 1,254 mg/mile, or 6.3 times the standard. On average, the SCR effectiveness is reduced from 86% in cases where the vehicle meets the standard to 54% in cases where the vehicle exceeds the standard.



237. As with the passenger cars, the effects of modest road grades were studied in both stop-and-go and highway driving conditions. In stop-and-go conditions, road grades between 0.7% and 3.7% were tested, with a resulting average NOx of 738 mg/mile and maximum of 1,844 mg/mile. Even on a grade as insignificant as 1.0%, the emissions are as high as 845 mg/mile. In only one case on uphill grades did the vehicle meet the standard. The SCR effectiveness is reduced from 87% in cases where the vehicle meets the standard on flat roads to 53% on uphill grades. The EGR rate is reduced from 30% in cases where the vehicle meets the standard on flat roads to 23% on uphill grades.

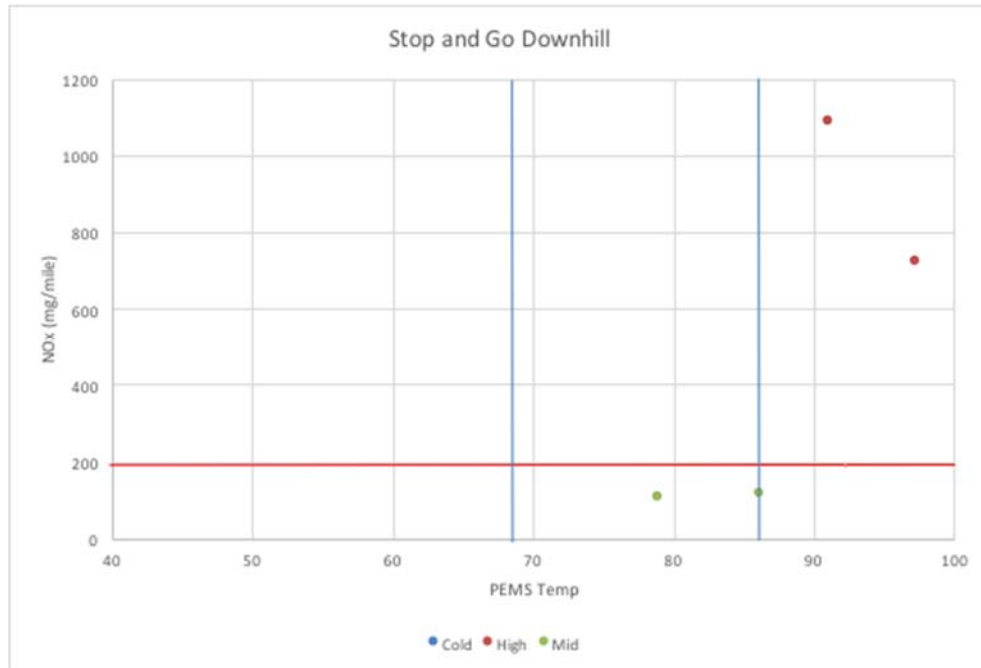


238. For highway conditions, road grades between 0.6% and 4.4% were tested, with a resulting average NOx of 1,003 mg/mile and a maximum of 1,790 mg/mile. Even with an almost imperceptible grade of 0.4%, the emissions are 698 mg/mile, or 3.5 times the standard. In no cases does the vehicle meet the standard on uphill grades. On average, the SCR reduction rate is 43%, compared to the high 80% range when the vehicle meets the standard. EGR rates are on average 22%, compared to 27% when the vehicle meets the standard in highway conditions (only on flat roads in this case).

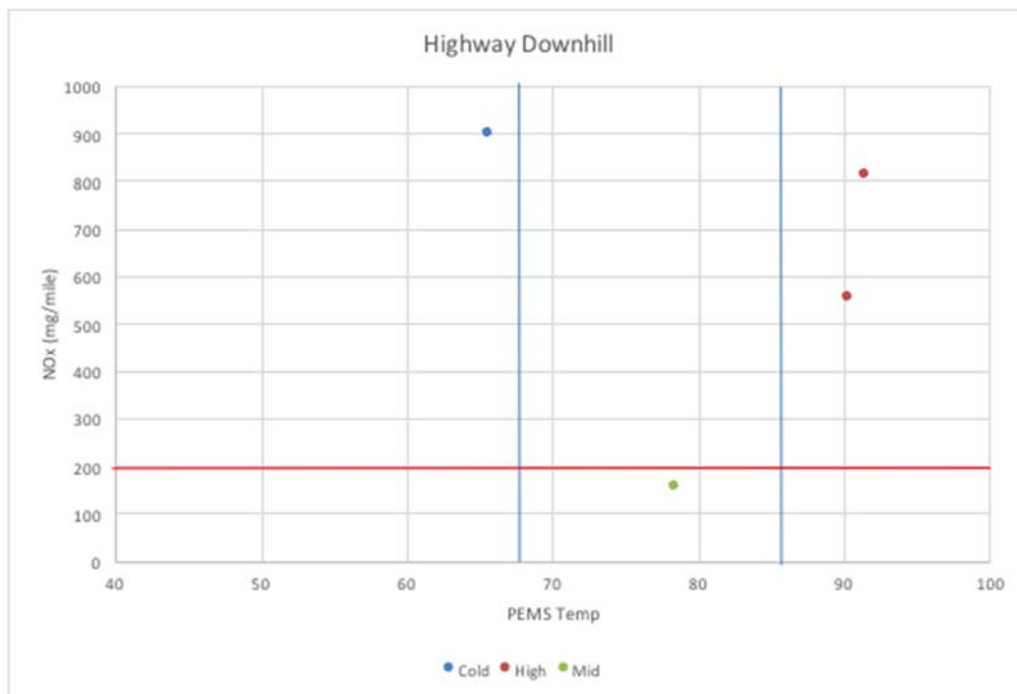


239. Stop-and-go data for downhill conditions is relatively limited, but grades were tested between 0.7% downhill to 2.4% downhill, producing NOx emissions of 343 mg/mile on average. Interestingly, the highest NOx emission rate for downhill stop-and-go occurs at a very modest 0.7% downhill grade, yielding a NOx emission rate of 1,087 mg/mile. The SCR reduction rate is, on average, 70%, which compares to the 87% reduction rate when the vehicle meets the standard on flat roads.





240. Downhill grades between 0.6% and 2.9% were tested under steady highway conditions. The average NOx for these conditions is 714 mg/mile, with a maximum of 899 mg/mile at 1.0% downhill. The SCR effectiveness is 42% on average, compared to 86% where the vehicle meets the standard on flat roads.



241. It is thus clear that the vehicle is able to detect both uphill and downhill grades and reduce the level of urea injection. This cheat device results in a reduced effectiveness of the SCR

1 and EGR systems and dramatic and consistent increases in NOx above the standard. Combined  
2 with the timeout cheat device that reduces the SCR effectiveness after a short period of time, the  
3 vehicle rarely meets the NOx emission standard.

#### 4 **6. Summary Of The Mercedes/Bosch Deception**

5 242. It is clear from the testing that Mercedes used a systematic set of cheat devices  
6 across their entire OM642 and OM651 engine platforms. The tested vehicles are representative of  
7 the entire group of vehicles in the Complaint as they test both the 3.0- and 2.1-Liter platforms. In  
8 the latter case, the OM651 platform was demonstrated to use cheat devices in both passenger car  
9 and medium-duty vehicle applications. The vehicles used consistent cheat devices to reduce both  
10 EGR rates and SCR rates under a wide variety of test conditions that were not discoverable using  
11 the certification test.

12 243. These cheat devices were only discoverable when conducting over-the-road testing  
13 that was not part of the certification protocol. A variety of cheat devices were used, including  
14 ambient temperature sensing, road grade sensing, SCR “timeout” (reduction after a period of  
15 time), and periodic and sporadic de-rate of the EGR and SCR systems. The result is that all three  
16 vehicles grossly exceeded the relevant emission standards when operated in normal driving  
17 conditions representative of a wide variety of driving styles.

18 244. The State did not test each model to derive plausible allegations that each Affected  
19 Mercedes Vehicle violated U.S. and CARB emissions standards and produced emissions beyond  
20 those a reasonable consumer would have expected when he or she purchased their Mercedes,  
21 because there was no need to do so. As set forth in more detail below, all of the models share  
22 either identical or very similar engines and emissions systems, allowing experts to plausibly  
23 conclude that all Affected Mercedes Vehicles violated U.S. and CARB standards and the  
24 expectations of a reasonable consumer.

25 245. Mercedes itself grouped various engines and vehicles into certain emission control  
26 groups. There is a standard EPA and CARB allowed practice, whereby vehicle manufacturers  
27 combine vehicles and engines into groups to reduce the cost of testing. This same approach laid  
28

1 the groundwork for allegations of similarity and sameness across multiple models, model years,  
2 and configurations.

3 246. When a manufacturer submits an application for emissions certification to the EPA  
4 or CARB, they will group similar vehicles into the same test group that (i) have the same engine  
5 and emission control system, (ii) have similar weights, and (iii) are certified to the same emission  
6 standard. In some cases, only one vehicle will go in a test group. In other cases, there may be two  
7 or more vehicles in a test group. The manufacturer will group them based on the equivalency of  
8 the engine/emission control system and weight. For example, the 2009 ML320 BlueTEC and  
9 R320 BlueTEC are grouped together in the same test group because their engines/emission control  
10 systems are identical (3.0 Liter OM642 with SCR after-treatment) and they are a similar weight  
11 class. The GL320, which has the same engine and emission control system as the ML320/R320,  
12 goes into a different test group because it is in a different weight class (even though the engine  
13 and emission control system is the same). When a manufacturer groups multiple models onto the  
14 same certification application, only one vehicle is used for the manufacturer's testing in order to  
15 reduce cost; the manufacturer need not test every vehicle or even a sampling.

16 247. If the EPA considers the vehicles similar enough to allow grouping on the same  
17 application for a test group, then the EPA considers the vehicles identical from an emissions  
18 standpoint.

19 248. Comparisons to the "emissions data vehicle" (EDV) and the "durability data  
20 vehicle" (DDV) across multiple test groups also reinforces this conclusion. An EDV is used to  
21 demonstrate compliance with the relevant emission standard; this is the vehicle that is actually  
22 tested on the dynamometer to determine emissions performance and compliance with the standard.  
23 The DDV is used to show the durability of the emission control system and to determine the rate  
24 of deterioration for the emission control system over the vehicle's useful life.

25 249. When a manufacturer submits an application for certification, it will use a unique  
26 identifier (like a serial number) to identify the EDV and DDV that are being used to support the  
27 application. In many cases, the EDV will be the same vehicle as used in previous years, which  
28 means the application is a carryover from the previous year and no model changes were made. If

1 the EDV is the same from one application to the next, the vehicles in those test groups should be  
2 considered equivalent from an emissions performance standpoint.

3 250. The DDV applies more broadly across multiple test groups, as it is primarily a  
4 measure of catalyst deterioration. Many different models and model years may use the same DDV  
5 to demonstrate the durability of the emissions system. If two test groups use the same DDV, it  
6 provides some additional evidence that there is equivalence between the two engines and emission  
7 control systems.

8 251. All variants of the two base Mercedes BlueTEC engines sold in the U.S.—the 2.1L  
9 OM651 and the 3.0L OM 642—are well represented by both the State’s list of vehicles and expert  
10 testing of the vehicles. Though there were different configurations and possibly subtle changes  
11 from vehicle to vehicle and model year to model year, these engines were substantially similar.

12 252. As noted, manufacturers tend to try to leverage the same engine/emissions  
13 technology across multiple vehicle platforms and model years in order to reduce the burden of  
14 testing. In fact, a single engine and/or vehicle has been used across multiple vehicle models and  
15 model years to achieve certification. This strongly (and plausibly) suggests that any cheat  
16 strategies would reasonably operate across the broad class of similar engines. Indeed, it would be  
17 prohibitively expensive and impractical for Mercedes to develop completely separate emissions  
18 control systems for vehicles that have the same or similar engines.

19 253. Experts also conducted additional research into the public technical literature  
20 providing an understanding of the various configurations of BlueTEC engines sold between 2009  
21 and 2016. The literature provides some insight into the architecture of the variants of the OM642  
22 and OM651 engines. In all cases, the engines are shown to have much more commonality than  
23 not, leading experts to conclude there is a strong basis for sufficient similarity or “sameness” to  
24 warrant inclusion on the list of Affected Mercedes Vehicles. *The vehicles are either equivalent*  
25 *from an emissions standpoint to the test vehicles or use the same core technologies and engine*  
26 *platforms as the tested vehicles.*

1           254. The vehicles can be broken down into four categories, all of which are well  
2 represented by the test vehicles identified for the reasons discussed above and as further explained  
3 below:

4                   *3.0 Liter OM642 with SCR*

5           All of the Affected Mercedes Vehicles featuring a 3.0 Liter engine  
6 share the same basic engine architecture, code named OM642-30 by  
7 Mercedes. Although there are variations from revisions of the  
8 OM642-30, the same basic emission control architecture is employed  
9 through the line.

10           This architecture of the OM642 engine comprises the following  
11 emission control technologies: exhaust gas recirculation (EGR), a  
12 turbo-charger, a diesel oxidation catalyst (DOC), a diesel particulate  
13 filter (DPF), a selective catalytic reduction (SCR) system, a urea  
14 dosing tank and dosing system, and a Bosch EDC17 engine control  
15 module (ECM).

16           This architecture is well represented by the 2012 R350 BlueTEC test  
17 vehicle, which uses the OM642-30 engine along with all the  
18 aforementioned emission control devices. This test vehicle should be  
19 considered a reasonable representation of all 3.0 Liter Affected  
20 Mercedes Vehicles that employ SCR.

21                   *3.0 Liter OM642 with NOx Storage Catalyst*

22           The very earliest (MY2007) implementation of the BlueTEC diesel  
23 engine employed an OM642-30 engine with a NOx storage catalyst  
24 after-treatment. Although this older after-treatment technology differs  
25 from the SCR systems, the *same* OM642-30 engine is used. In  
26 particular, the EGR system is well represented by the 2012 R350  
27 BlueTEC tested. This is important because the tested R350 employs a  
28 cheat device (EGR valve de-rate or shutoff at ambient temperatures  
below approximately 50°F) to significantly reduce EGR flow rate to  
prevent condensation in the engine intake. NOx emissions increase as  
EGR flow rates are reduced. This cheat device is well-documented in  
Europe and has been demonstrated on the Plaintiff's R350 BlueTEC  
test vehicle. This cheat device results in a significant increase in NOx  
emissions. The 2007-2009 E320 BlueTEC vehicles configured with  
the NOx storage catalyst make use of the same EGR system as the  
tested 2012 R350 BlueTEC (as well as many other parts of the same  
OM642-30 engine system) and, for this reason, the 2012 R350  
BlueTEC is be considered appropriately representative.

1                    *2.1 Liter OM651 with SCR*

2                    All of the Affected Mercedes Vehicles featuring a 2.1 Liter engine  
3                    share the same basic engine architecture, internally code named  
4                    OM651-22 by Mercedes. Based on literature and certification  
5                    documents, the OM651-22 does not appear to have been significantly  
6                    altered since its introduction in 2013.

7                    This architecture comprises the OM651-22 engine with exhaust gas  
8                    recirculation (EGR), a turbo-charger, a diesel oxidation catalyst  
9                    (DOC), a diesel particulate filter (DPF), a selective catalytic reduction  
10                    (SCR) system, a urea dosing tank and dosing system, and a Bosch  
11                    EDC17 engine control module (ECM).

12                    This architecture is well represented by the 2013 GLK250 BlueTEC  
13                    4matic test vehicle, which uses the OM651-22 engine along with all  
14                    the aforementioned emission control devices. This test vehicle should  
15                    be considered a reasonable representation of all 2.1 Liter Affected  
16                    Mercedes Vehicles.

17                    *Sprinter*

18                    In the Sprinter, the emission control architecture remains largely  
19                    unchanged from the aforementioned passenger cars. In fact, the  
20                    Sprinter makes use of the same OM642-30 and OM651-22 engines  
21                    and SCR emission control systems.

22                    In both cases, this architecture comprises the base engine (either  
23                    OM651-22 or OM642-30) with exhaust gas recirculation (EGR), a  
24                    turbo-charger, a diesel oxidation catalyst (DOC), a diesel particulate  
25                    filter (DPF), a selective catalytic reduction (SCR) system, a urea  
26                    dosing tank and dosing system, and a Bosch EDC17 engine control  
27                    module (ECM).

28                    The tested 2014 Freightliner Sprinter 2500 with 2.1 Liter engine is  
representative of all 2.1 Liter equipped OM651-22 Sprinter vans.  
Although the 2.1 Liter Sprinter is certified to multiple weight classes  
in some cases, the emissions generally increase with higher weight  
ratings. The same engine and emissions control system is used across  
the various weight ratings, probably with very minor tweaks to  
account for the difference in weight.

The 3.0 Liter versions of the Sprinter contain OM642-30 engines that  
were taken from the passenger car market. The 2012 R350 BlueTEC,  
which employs the same basic OM642-22 architecture and emission  
control setup, is representative. Furthermore, the more modern 2014

1 Freightliner Sprinter 2500 that was tested provides additional  
2 evidence that a cheat device is likely to be employed in the 3.0 Liter  
3 Sprinter platform as well.

4 255. The foregoing summary, backed by a deeper analysis that is not necessary to further  
5 detail at this time, is sufficient to demonstrate the representativeness of the test vehicles to the  
6 Affected Mercedes Vehicles. Any differences between the test vehicles and the Affected  
7 Mercedes Vehicles are not material and not significant enough to suggest that the same cheat  
8 device would not be present in the Affected Mercedes Vehicles.

9 256. Indeed, in the Volkswagen case, the EPA issued violation notices based on engine  
10 size (2.0 and 3.0 liters) and did not differentiate based on models or years. In other words, all 2.0  
11 models were in violation.

12 257. The test results reported above are consistent with findings by testing agencies in  
13 Europe. Emissions Analytics is a British testing company that holds itself out as “the leading  
14 independent global testing and data specialist for real world emissions.” The company publishes  
15 the EQUA Air Quality Index that identifies vehicles emissions on a scale from “A+” (best), to  
16 “H” (worst).

17 258. The Mercedes Diesel vehicles at issue were rated D, E, F, and H. The Mercedes gas  
18 cars were rated A+. A reasonable consumer would not expect his or her “clean” BlueTEC to rate  
19 far worse than a Mercedes gas powered car.

20 259. Recently Daimler recalled 700,000 vehicles in Europe as a result of an  
21 administrative order by the German Federal Motor Transport Authority. The recall addressed  
22 emissions systems and includes the same engine codes at issue here. These vehicles, the European  
23 version of the U.S. models at issue here, violated the Euro 6(b) emissions standard of .60 (the U.S.  
24 is .50).

1 **H. The Damage From Excessive NO<sub>x</sub>**

2 **1. Environmental Harm**

3 260. The State does not seek recovery for the harm to the environment, either through  
4 damages or otherwise. However, it is important to understand why (1) NO<sub>x</sub> is regulated and (2)  
5 why a reasonable consumer would not want his or her vehicle to dump NO<sub>x</sub> into the air.

6 261. NO<sub>x</sub> contributes to ground-level ozone and fine particulate matter. According to the  
7 EPA, “[e]xposure to these pollutants has been linked with a range of serious health effects,  
8 including increased asthma attacks and other respiratory illnesses that can be serious enough to  
9 send people to the hospital. Exposure to ozone and particulate matter has also been associated  
10 with premature death due to respiratory-related or cardiovascular-related effects. Children, the  
11 elderly, and people with pre-existing respiratory disease are particularly at risk for health effects  
12 of these pollutants.”

13 262. The EPA describes the danger of NO<sub>x</sub> as follows:

14 **Acid Rain** - NO<sub>x</sub> and sulfur dioxide  
15 react with other substances in the  
16 air to form acids which fall to earth  
17 as rain, fog, snow, or dry particles.  
18 Some may be carried by the wind for  
19 hundreds of miles. Acid rain  
20 damages forests; causes deterioration  
21 of cars, buildings, and historical  
22 monuments; and causes lakes and  
23 streams to become acidic and  
24 unsuitable for many fish.



25 **Water Quality Deterioration**  
26 - Increased nitrogen loading in  
27 water bodies, particularly coastal  
28 estuaries, upsets the chemical  
balance of nutrients used by aquatic  
plants and animals. Additional  
nitrogen accelerates  
“eutrophication,” which leads to  
oxygen depletion and reduces fish  
and shellfish populations. NO<sub>x</sub>  
emissions in the air are one of the  
largest sources of nitrogen  
pollution to the Chesapeake Bay.







**Toxic Chemicals** - In the air,  $\text{NO}_x$  reacts readily with common organic chemicals, and even ozone, to form a wide variety of toxic products, some of which may cause biological mutations. Examples of these chemicals include the nitrate radical, nitroarenes, and nitrosamines.

**Ground-level Ozone (Smog)** - is formed when  $\text{NO}_x$  and volatile organic compounds (VOCs) react in the presence of heat and sunlight. Children, the elderly, people with lung diseases such as asthma, and people who work or exercise outside are susceptible to adverse effects such as damage to lung tissue and reduction in lung function. Ozone can be transported by wind currents and cause health impacts far from the original sources. Millions of Americans live in areas that do not meet the health standards for ozone. Other impacts from ozone include damaged vegetation and reduced crop yields.





**Particles** - NO<sub>x</sub> react with ammonia, moisture, and other compounds to form nitric acid vapor and related particles. Human health concerns include effects on breathing and the respiratory system, damage to lung tissue, and premature death. Small particles penetrate deeply into sensitive parts of the lungs and can cause or worsen respiratory disease, such as emphysema and bronchitis, and aggravate existing heart disease.



**Global Warming** - One member of the NO<sub>x</sub> family, nitrous oxide, is a greenhouse gas. It accumulates in the atmosphere with other greenhouse gases causing a gradual rise in the earth's temperature. This will lead to increased risks to human health, a rise in the sea level, and other adverse changes to plant and animal habitat.

263. A recent study published in NATURE estimates that there are 38,000 deaths worldwide due to excess NO<sub>x</sub> emissions. And recently a study commissioned by the Federal Office for the Environment (Germany) concluded that 6,000 people died prematurely in 2014 from illnesses known to be caused or aggravated by NO<sub>x</sub> exposure.

264. As noted, NO<sub>x</sub> contributes to ozone. Ozone is a particular issue for Phoenix, which was recently rated the 8th most air polluted city in the United States.

## **2. Economic Harm Specifically Alleged Here**

265. As a result of Defendants' unfair, deceptive, and/or fraudulent business practices, and their failure to disclose that under normal operating conditions the Affected Mercedes Vehicles are not "clean" diesels, emit more pollutants than do gasoline-powered vehicles, and emit more pollutants than permitted under federal and state laws, owners and/or lessees of the Affected Mercedes Vehicles have suffered losses in money and/or property. Had Arizona consumers known of the higher emissions at the time they purchased or leased their Affected

1 Mercedes Vehicles, or had they known of the effects on fuel economy if the emissions were not  
2 manipulated, they either (a) would not have purchased or leased those vehicles, or (b) would have  
3 paid substantially less for the vehicles than they did. Arizona consumers paid a premium for diesel  
4 vehicles as the Mercedes Defendants charged more for a diesel engine than a comparable gas  
5 engine based on features that were falsely advertised including the cleanliness of the emissions,  
6 fuel performance, and durability. Further, without improvements in fuel economy and emissions  
7 over gasoline vehicles, there is no reason for a consumer to purchase a diesel car over a gas-  
8 powered car.

9 **I. The Schemes At Issue Are Just The Latest In A Worldwide Diesel Emissions**  
10 **Cheating Scandal That Adds Plausibility To The Allegations Here**

11 266. As noted, the world was shocked to learn that Volkswagen had manufactured over  
12 11 million vehicles that were on the road in violation of European emissions standards, and over  
13 480,000 vehicles were operating in the United States in violation of EPA and state standards. But  
14 Volkswagen was not the only manufacturer of vehicles that exceeded emissions standards.

15 267. In the wake of the major scandal involving Volkswagen and Audi diesel vehicles  
16 evading emissions standards with the help of certain software that manipulates emission  
17 controls,<sup>69</sup> scientific literature and reports and testing indicate that most of the diesel vehicle  
18 manufactures of so-called “clean diesel” vehicles emit far more pollution on the road than in lab  
19 tests. The EPA has widened its probe of auto emissions to include, for example, the Mercedes  
20 BlueTEC diesels and FCA’s Jeep Cherokees and Dodge Rams. The results of the studies enhance

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21  
22 <sup>69</sup> EPA’s Sept. 18, 2015 Notice of Violation to Volkswagen Group of America, Inc., available  
23 at <https://www.epa.gov/sites/production/files/2015-10/documents/vw-nov-cao-09-18-15.pdf> (last  
24 accessed July 6, 2020). As detailed in the Notice of Violation, software in Volkswagen and Audi  
25 diesel vehicles detects when the vehicle is undergoing official emissions testing and turns full  
26 emissions controls on only during the test. But otherwise, while the vehicle is running, the  
27 emissions controls are suppressed. This results in cars that meet emissions standards in the  
28 laboratory or at the state testing station, but during normal operation they emit NOx at up to 40  
times the standard allowed under U.S. laws and regulations. Volkswagen has admitted to installing  
a defeat device in its diesel vehicles.

1 the plausibility of the allegations here as it is unlikely only Mercedes would have been capable of  
2 emissions technology that did not cheat.

3 268. In May 2015, a study conducted on behalf of the Dutch Ministry of Infrastructure  
4 and the Environment found that all sixteen vehicles made by a variety of manufacturers, when  
5 tested, emitted significantly more NOx on real-world trips while they passed laboratory tests. The  
6 report concluded that “[i]n most circumstances arising in normal situations on the road, the system  
7 scarcely succeeded in any effective reduction of NOx emissions.”<sup>70</sup>

8 269. The report further remarked:<sup>71</sup>

9 It is remarkable that the NOx emission under real-world conditions  
10 exceeds the type approval value by [so much]. It demonstrates that the  
11 settings of the engine, the EGR and the SCR during a real-world test  
12 trip are such that they do not result in low NOx emissions in practice.  
13 In other words: ***In most circumstances arising in normal situations  
on the road, the systems scarcely succeed in any effective reduction  
of NOx emissions.***

14 The lack of any “effective reduction of NOx emissions” is a complete contradiction of  
15 Defendants’ claims that the Affected Mercedes Vehicles are clean.

16 270. Other organizations reached similar conclusions. The Transportation and  
17 Environment (“T&E”) organization, a European group aimed at promoting sustainable  
18 transportation, compiled data from “respected testing authorities around Europe.” T&E stated in  
19 September 2015 that real-world emissions testing showed drastic differences from laboratory tests  
20 such that models tested emitted more pollutants on the road than in their laboratory tests. “For  
21  
22  
23

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24  
25 <sup>70</sup> *Detailed investigations and real-world emission performance of Euro 6 diesel passenger*  
26 *cars*, TNO (May 18, 2015), [http://publications.tno.nl/publication/34616868/a1Ug1a/TNO-2015-](http://publications.tno.nl/publication/34616868/a1Ug1a/TNO-2015-R10702.pdf)  
27 [R10702.pdf](http://publications.tno.nl/publication/34616868/a1Ug1a/TNO-2015-R10702.pdf) (last accessed July 6, 2020).

28 <sup>71</sup> *Id.* at 6 (emphasis added).

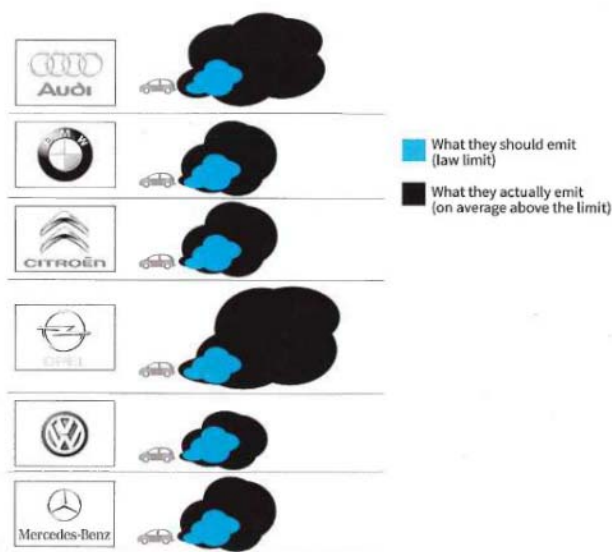
1 virtually every new model that comes onto the market the gap between test and real-world  
2 performance leaps,” the report asserts.<sup>72</sup>

3 271. In a summary report, T&E graphically depicted the widespread failure of most  
4 manufacturers including Mercedes:<sup>73</sup>

5 **2. The problem is endemic across the car industry – but the**  
6 **performance of individual models and manufacturers varies**  
7 **widely**

8 In tests by the ICCT<sup>1</sup> 12 out of 13 modern diesel cars failed to achieve the Euro 6 limit in on the road. The  
9 worst vehicle, an Audi, emitted 22 times the allowed limit. Emissions are highest in urban areas where  
10 most people are exposed to the pollution. On average a new diesel car emits **over 800mg/km** of nitrogen  
11 oxides driving in town compared to the limit of 80mg/km. Data obtained on around 20 modern diesel cars  
12 by T&E shows every major manufacturer is selling cars that fail to meet Euro 6 limits on the road. A  
13 minority of vehicles do meet the limits – but most don't. This is because the industry uses cheaper less  
14 effective exhaust treatment systems or fails to configure the best systems in a way that minimizes  
15 emissions. The cost of a modern diesel after treatment system is just €300.

16 **Above and beyond the safe limit**



17 Source: T&E

18 Transport & Environment

19 <sup>72</sup> VW's cheating is just the tip of the iceberg, Transport & Environment (Sept. 21, 2015),  
20 <https://www.transportenvironment.org/publications/vw%E2%80%99s-cheating-just-tip-iceberg>  
21 (last accessed July 6, 2020).

22 <sup>73</sup> Five facts about diesel the car industry would rather not tell you, Transport & Environment  
23 (Sept. 2015), [https://www.transportenvironment.org/sites/te/files/publications/2015\\_09\\_Five\\_facts\\_about\\_diesel\\_FINAL.pdf](https://www.transportenvironment.org/sites/te/files/publications/2015_09_Five_facts_about_diesel_FINAL.pdf)  
24 (last accessed July 6, 2020).



1 272. The T&E report concluded that the current system for testing vehicles in a  
2 laboratory produces “meaningless results.”<sup>74</sup>

3 273. Emissions Analytics is a U.K. company that says that it was formed to “overcome  
4 the challenge of finding accurate fuel consumption and emissions figures for road vehicles.” With  
5 regard to its recent on-road emissions testing, the company explains:<sup>75</sup>

6 [I]n the European market, we have found that real-world emissions of  
7 the regulated nitrogen oxides are four times above the official level,  
8 determined in the laboratory. Real-world emissions of carbon dioxide  
9 are almost one-third above that suggested by official figures. For car  
buyers, this means that fuel economy on average is one quarter worse  
than advertised. This matters, even if no illegal activity is found.

10 274. In February 2018 news articles reported that investigators probing U.S. models of  
11 Mercedes found “defeat devices” similar to those in Volkswagen’s. According to confidential  
12 documents cited in the article,<sup>76</sup> the Mercedes vehicles are equipped with software that switches  
13 off emissions controls after 16 miles. The article refers to emails from engineers at Daimler  
14 questioning the legality of this software.

## 15 V. CLAIM FOR RELIEF

### 16 COUNT I

#### 17 (AGAINST ALL DEFENDANTS)

#### 18 ARIZONA CONSUMER FRAUD ACT (A.R.S. § 44-1521, ET SEQ.)

19 275. The State re-alleges and incorporates by reference all preceding paragraphs.

20 276. Each Defendant is a “person” within the meaning of A.R.S. § 44-1521(6).

21 277. The Affected Mercedes Vehicles are “merchandise” within the meaning of A.R.S.  
22 § 44-1521(5).

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23  
24 <sup>74</sup> *Id.*

25 <sup>75</sup> Emissions Analytics Press Release (Sept. 28, 2015), available at [http://www.abvwc.com/  
26 home/emissions-analytics](http://www.abvwc.com/home/emissions-analytics) (copy available at <https://www.emissionsanalytics.com/news?year=2015>  
27 (last accessed July 6, 2020)).

28 <sup>76</sup> [https://www.greencarreports.com/news/1115433\\_mercedes-benz-gets-its-own-diesel-emis-  
sion-cheating-questions-now](https://www.greencarreports.com/news/1115433_mercedes-benz-gets-its-own-diesel-emission-cheating-questions-now) (Feb. 23, 2018) (last accessed July 6, 2020).

1           278. The Arizona Consumer Fraud Act provides that “[t]he act, use or employment by  
2 any person of any deception, deceptive or unfair act or practice, fraud, false pretense, false  
3 promise, misrepresentation, or concealment, suppression or omission of any material fact with  
4 intent that others rely upon such concealment, suppression or omission, in connection with the  
5 sale or advertisement of any merchandise whether or not any person has in fact been misled,  
6 deceived or damaged thereby, is declared to be an unlawful practice.” A.R.S. § 44-1522(A).

7           279. In the course of their business, Defendants systematically concealed the true  
8 operation of the Affected Mercedes Vehicles’ emission system and fuel economy, as described  
9 herein and otherwise engaged in activities with a tendency or capacity to deceive.

10          280. Defendants also engaged in unlawful practices by employing deception, deceptive  
11 or unfair acts or practices, fraud, false pretenses, false promises, misrepresentations, or  
12 concealment, suppression or omission of material facts with intent that others rely upon such  
13 concealment, suppression or omission, in connection with the sale and lease of the Affected  
14 Mercedes Vehicles.

15          281. Among other things, by failing to disclose and by actively concealing the true  
16 emissions and fuel economy of the Affected Mercedes Vehicles, Defendants engaged in deceptive  
17 and unfair acts and practices in violation of the Arizona Consumer Fraud Act.

18          282. Defendants conspired to conceal the true operating characteristics of the Affected  
19 Mercedes Vehicles, including their true emissions output and the fact that fuel economy and  
20 performance is achieved only by derating emissions controls.

21          283. For example, Bosch maintains nearly total control over the EDC17. As such, the  
22 Mercedes Defendants and Bosch had to work together to create a unique set of specifications and  
23 software code to manage the Affected Mercedes Vehicles’ engine operations. Software  
24 calibrations and creation of sophisticated algorithms to evade emissions was an interactive process  
25 between Defendants—implemented though regular email exchanges and other communications—  
26 with a goal of evading emissions standards and misleading consumers.

27          284. Defendants’ employees regularly communicated to each other regarding the  
28 creation and implementation of the EDC17 in the Affected Mercedes Vehicles. Further,

1 Defendants made presentations to regulators, where they knew they would present false and  
2 misleading information, and make material omissions. The companies also jointly promoted the  
3 Affected Mercedes Vehicles and “clean diesel” technology in Arizona and across the country as  
4 environmentally superior to gasoline vehicles even though they knew their statements were false.

5 285. In short, to effectuate a fraud on Arizona consumers, Defendants created and  
6 employed a cheat device to make the Affected Mercedes Vehicles appear to emit low levels of  
7 pollution under certain driving conditions when in actual driving conditions the vehicles emitted  
8 much higher levels. Defendants then promoted the Affected Mercedes Vehicles containing the  
9 cheat device, and further promoted “clean diesel” technology to Arizona consumers even though  
10 they knew their promotions were false and omitted material information.

11 286. These unfair and deceptive practices, false statements, and material omissions  
12 violate the Arizona Consumer Fraud Act, and were made in connection with the sale and  
13 advertisement of the Affected Mercedes Vehicles.

14 287. Defendants misrepresented facts regarding the Affected Mercedes Vehicles.

15 288. Defendants’ unfair and deceptive acts, practices, and material omissions had the  
16 tendency and capacity to deceive consumers, including Arizona consumers.

17 289. Defendants concealed, suppressed, and omitted material facts regarding the  
18 Affected Mercedes Vehicles with an intent that Arizona consumers rely on the concealment,  
19 suppression, or omission.

20 290. Defendants’ violations present a continuing risk to owners of the Affected Mercedes  
21 Vehicles, as well as to the general public. Defendants’ unlawful acts and practices complained of  
22 herein affect the public interest.

23 291. While engaging in the unlawful acts and practices alleged in this Complaint,  
24 Defendants were at all times acting willfully as defined by A.R.S. § 44-1531.



1 **PRAYER FOR RELIEF**

2 WHEREFORE, the State respectfully requests the Court to enter Judgment against  
3 Defendants as follows:

4 A. Order that each Defendant restore to any person in interest any monies or property,  
5 real or personal, which may have been acquired by means of any practice declared to be unlawful  
6 under the A.R.S., pursuant to A.R.S. § 44-1528(A)(2);

7 B. Enter an injunction against each Defendant permanently prohibiting it, and all others  
8 acting directly or indirectly on its behalf, from continuing and engaging in the unlawful acts and  
9 practices as alleged in this Complaint and from doing any acts in furtherance of such unlawful  
10 acts and practices, pursuant to A.R.S. § 44-1528(A)(1);

11 C. Order each Defendant to disgorge any profits, gains, gross receipts, or other benefit  
12 obtained after September 13, 2013, by means of any unlawful act or practice in connection with  
13 the sale or advertisement of each Affected Mercedes Vehicle as alleged in this Complaint,  
14 pursuant to A.R.S. § 44-1528(A)(3);

15 D. Order each Defendant to pay to the State a civil penalty of not more than \$10,000  
16 for each willful violation of the Consumer Fraud Act in connection with the sale or advertisement  
17 of the Affected Mercedes Vehicles;

18 E. Order each Defendant to pay its share of the State costs of investigation and  
19 prosecution of this matter, including its reasonable attorneys' fees, pursuant to A.R.S. § 44-1534;

20 F. Confirm the designation of this case as a Tier 3 case under Rule 26.2(b)(3)(C) of  
21 the Arizona Rules of Civil Procedure, subject to the State seeking discovery beyond those limits,  
22 as contemplated by Rule 26.2(g); and

23 G. Award the State such further relief the Court deems just and proper under the  
24 circumstances.

1 Dated: September 13, 2020

Respectfully submitted,

2  
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