



MARK BRNOVICH
ATTORNEY GENERAL

OFFICE OF THE ARIZONA ATTORNEY GENERAL
STATE OF ARIZONA

CONSUMER PROTECTION
& ADVOCACY SECTION

[DATE]

[CONSUMER ADDRESS]

[CONSUMER NAME]

The Arizona Attorney General's Office ("AGO") recently reached a monetary settlement with Honda containing significant relief for Arizona consumers regarding the installation of defective and potentially dangerous Takata airbag inflators in certain new Honda and Acura vehicles.

You are receiving this letter because records indicate that you purchased a new [Year] [HONDA/ACURA] [Model, VIN] vehicle. As part of the settlement reached by our office, you are eligible to receive \$100 in consumer restitution, regardless of whether you still own this vehicle. A check for this amount is enclosed. The check will expire in 60 days from the date issued. If you have any questions about this settlement, please visit takataairbagrepair.com or call **1-855-917-3583**.

If you still own this [VEHICLE] and you have not already had the airbag inflator replaced, it is critically important that you ensure the Takata airbag inflator is replaced. You may visit <https://www.nhtsa.gov/recalls> to verify if your vehicle has a Takata inflator that needs replacement. You may call 1-888-234-2138 today to set an appointment to have the airbag inflator replaced for **free**. The replacement process typically takes about an hour, and loaner vehicles are available if needed.

These Takata airbag inflators are now under recall because they may rupture when deployed, sending metal fragments into the vehicle. Hundreds have been wounded by these explosions, and over a dozen people have been killed, including an Arizona man who was killed in 2018 and an Arizona woman who was killed in August 2020. Exposure to weather conditions like those we have in Arizona only makes the defect worse. To learn more about the dangers of these inflators, please visit <https://hondaairbaginfo.com/psan/>.

Sincerely,

Mark Brnovich
Arizona Attorney General

