



MARK BRNOVICH  
ATTORNEY GENERAL

OFFICE OF THE ARIZONA ATTORNEY GENERAL  
STATE OF ARIZONA

CONSUMER PROTECTION  
& ADVOCACY SECTION

[DATE]

Dear Fellow Arizonan:

The Arizona Attorney General's Office ("AGO") recently reached a monetary settlement with Honda containing significant relief for Arizona consumers regarding defective and dangerous Takata airbag inflators that were installed in certain Honda and Acura vehicles. These airbag inflators may explode when triggered, sending sharp metal shards flying throughout the car. Hundreds have been wounded by these explosions, and over a dozen people have been killed, including an Arizona man who was killed in 2018 and an Arizona woman in August 2020. Exposure to weather conditions like those we have in Arizona only makes the defect worse.

**You are receiving this letter because records indicate that you own a Honda or Acura vehicle that currently contains a dangerous, defective airbag inflator.** That means even a minor accident could kill or injure you or a passenger in your car. It is critically important that you call 1-888-234-2138 today to set an appointment to have the airbag inflator replaced for **free**. The replacement process typically takes about an hour, and loaner vehicles are available if needed. To learn more about the dangers of these inflators, please visit <https://hondaairbaginfo.com/psan/>.

As an additional incentive to get this critical replacement done, Honda has agreed as part of the settlement with our office to provide the **enclosed Prepaid Mastercard®**. This **\$XXX** Prepaid Mastercard **will only be activated after you have had the airbag inflator replaced for free by an authorized Honda or Acura dealership**. You have until April 10, 2021 to have your airbag inflator replaced. Once the Prepaid Mastercard has been activated, you will be able to use the card everywhere Debit Mastercard is accepted, so please safeguard this card until it has been used. If you have any questions about your Prepaid Mastercard, please call 1-855-917-3583.

In order to use the Prepaid Mastercard, you must bring your vehicle in for your free repair by April 10, 2021. However, please do not wait – for your own safety and the safety of anyone else who may travel in your car, take your car in as soon as possible.

Once again, please call 1-888-234-2138 **today** to make an appointment for your free repair. It could save your life.

Sincerely,

Mark Brnovich  
Arizona Attorney General

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