

# SCAM ALERT:

## Phone Fraud



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## Scam at a glance:

**A scammer posing as a solicitor or government agency attempts to steal your personal information.**

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**One of the most common ways that seniors will be contacted by a scammer is over the phone, and they will say anything to cheat people.**

## Warning Signs:

- They will try to rush you to make a decision.
- You won a “free” gift, vacation or prize, but you must pay for “shipping and handling” or other charges.
- “Act now or the offer will expire.”
- “You don’t need to check our company with the Better Business Bureau.”

# Protect Yourself:

→ Don't Answer!

- Check Caller ID

→ Hang up if you suspect a scam call!

→ Ask Questions!

- Who is calling and why?
- Can I have time to think about this?
- If it is free why do I have to pay anything?

→ Sign up for the National Do Not Call Registry!



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## Resources:

Arizona Attorney General's Office

[www.azag.gov/complaints/consumer](http://www.azag.gov/complaints/consumer)

Phoenix: (602) 542 - 5763, Tucson: (520) 628 - 6648  
or Toll-free: (800) 352 - 8431

Task Force Against Senior Abuse Helpline

(602) 542 - 2124 or (844) 894 - 4735

National Do Not Call Registry

[www.donotcall.gov](http://www.donotcall.gov) or

1 (888) 382 - 1222

Federal Trade Commission

[www.ftc.gov](http://www.ftc.gov) or (877) 382 - 4357

[www.azag.gov/seniors/scamalert](http://www.azag.gov/seniors/scamalert)