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## **July 2017**

# **Attorney General Brnovich Rolls** Out "Fraud Squad" Campaign

Attorney General Mark Brnovich and his Consumer Protection and Advocacy Section have launched a fraud awareness campaign to educate the public on common scams reported to his office and tips on how to avoid becoming a victim.

He is calling on all Arizonans to join the "Fraud Squad" and report to his office if they believe they have become the victim of a scam or have knowledge of consumer fraud.

Arizonans can find consumer complaint forms at www.azag.gov or call (602) 542-5763. Complaints may be submitted online or printed and mailed to either the Phoenix or Tucson office.

#### Content:

AG Brnovich's Fraud Squad

TASA Hotline Volunteers Needed

"Fight Scam Calls" Pilot Program Update



#### **SCAM ALERT:**

**Avoid Monsoon Storm-Related Home Repair Fraud** 

For more information on elder abuse, please call the helpline:

(602) 542-2124 or (844) 894-4735 (toll free)

**Attorney General Mark Brnovich** 

Task Force Against Senior Abuse







## **Attorney General Seeking Volunteers** for the Elder Abuse Helpline

The Arizona Attorney General's office is looking for dedicated volunteers to answer our Task Force Against Senior Abuse (TASA) helpline where citizens can call in regarding elder abuse and exploitation.

If you are interested in applying or would like more information, please contact Courtney Bennett at 602-364-0591 or Courtney. Bennett@azag.gov.



## "Fight Scam Calls" Pilot Program Update

Receiving unwanted calls, including scam calls and unauthorized robocalls, is a continuing problem for Arizona seniors. To combat this issue, the Attorney General's Office conducted a "Fight Scam Calls" pilot program in Maricopa County and is currently utilizing senior volunteers in Pima County to test the effectiveness of call blocking technology.

Approximately 130 seniors volunteered to participate in a 90-day test trial, and so far the results have been encouraging. The majority of participants reported being overwhelmingly satisfied with the devices and noticed a dramatic decrease in unwanted telemarketing calls and unauthorized robocalls. Although the program is no longer accepting applications, if you are interested in learning more about call blocking technology you can find device information online by searching "call blocking devices."

TASA Hotline: (602) 542-2124 or (844) 894-4735

Contact:

Phoenix: (602) 542-5025 Toll Free: (800) 352-8431 **Attorney General Mark Brnovich** 





